



## FINAL REPORT

Demo - 360° EQ Feedback



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#### INTRODUCTION

This report is the result of a 360° feedback review by TCC online s.r.o.

#### **EVALUATED COMPETENCIES**

- Assertiveness
- Stress management
- Recognition of emotions in others
- Relationship building

#### **EVALUATION SCALE**

The following scale was used for the feedback review:

Cannot evaluate	0
Disagree	1
Rather disagree	2
Rather agree	3
Agree	4

#### **EVALUATION SCALE - IMPORTANCE**

Evaluators could also express how important the evaluated items are for them on a scale: 1 2 3 4 5

The evaluated person could also express how important the evaluated items are for him/her on a scale:



Values on the significance scale are as follows: 1 - It is of key importance to me, 2 - It is very important to me, 3 - It is quite important to me, 4 - It is not very important to me, 5 - It is not important to me.

In case there are no data for importance, there is the sign: ?

These values are labeled later in this report as "importance".

#### **EVALUATORS**

EVALUATORS	EVALUATED
Colleague	4
Manager	1
Subordinate	5
Self-assessment Self-assessment	1

Throughout the output report, results for Self-assessment and an average result for other evaluators are compared. This average is then labeled as Feedback from others.

## HOW DOES THE SELF-ASSESSMENT COMPARE TO THE FEEDBACK GIVEN BY OTHER EVALUATORS WITHIN THE COMPETENCES

1. Stress management

2. Assertiveness

3. Recognition of emotions in others

4. Relationship building

Average rating across competences

SELF-ASSESSMENT	FEEDBACK FROM OTHERS	difference
2.5	2.25 3.0	0.25
2.25 2.3	2.07 <b>2.9</b>	0.18
2 2.5	2.06 3.1	-0.06
2 3.3	2.16 3.0	-0.16
2.19	2.14	

Those areas where you rated yourself better than others rated you are highlighted. Purple indicates those areas where your rating is significantly different from the rating from others. The intensity of the colour signifies the degree of the difference on the evaluation scale:



In addition to the evaluation result, in a colour circle the table also shows the importance assigned to the given item by the evaluated person and the evaluators.

#### **EVALUATOR GROUPS SORTED BY VARIATION OF FEEDBACK**

1 Stress management

2 Relationship building

3 Recognition of emotions in others

4 Assertiveness

average result across competences

Self-assessment	Colleague	Manager	Subordinate	range
2.5	2.17	↓1.2	↑2.42	1.22
2	2.14	12.6	↓1.94	0.66
2	2.06	↓1.8	↑2.21	0.41
2.25	2.1	↓2	↑2.13	0.13
2.19	2.12	↓1.9	↑2.18	

Note: The arrow pointing down indicates the lowest values; the arrow pointing up indicates the highest values. The range is the difference between the highest and lowest values of the evaluator feedback.

difference in results: less than 25% of the evaluation scale difference in results: 25-50% of the evaluation scale difference in results: 50-75% of the evaluation scale difference in results: above 75% of the evaluation scale

# SUMMARY FOR INDIVIDUAL QUESTIONS BY EVALUATION FOR INDIVIDUAL GROUPS OF EVALUATORS

#### COLLEAGUE

You will find here a summary for all individual evaluated items that are ordered from the best evaluated ones by all evaluators. There are data shown in these charts for following groups of evaluators in this order:

Colleague Self-assessment		Number in of ratings	nportance
Contributes to good relationships and a positive atmosphere.	3	4 0	3.3
Is sensitive to the emotions of others and the atmosphere in the team.	3	2 0	3.0
Even in challenging situations, has a positive and optimistic attitude.	3	4 0	<b>2.3</b> ?
Can say "no."	3	4 0	3.0
Names and acts on priorities.	2.75	4 0	3.5
Reasonably asserts their thoughts, ideas, and needs, but not at the expense of others.	2.5	3 1	4.0
Respects the views of others and works with them.	2.33	4 0	2.3
In challenging situations, focuses on the task at hand and is not distracted.	2.25	4 1	3.5
Actively involves others in cooperation.	2.25	4 1	3.0
Reacts appropriately to aggression or attack.	3	4 1	2.0 3.0
Accepts criticism and responds constructively.	2	4 1	2.5 1.0
Remains calm under pressure and controls their emotions.	2	4 1	3.0
Expresses emotions constructively and in a way that is understandable to partners.	2	3	3.0
Responds appropriately to other people's expressions of emotion.	2	4 1	2.5
Is an attentive and focused listener.	4	4 1	2.0 3.0
Is empathetic and able to see things through the eyes of others.	2	2 0	3.5 ?
Actively participates in the team.	2	3 1	1.5 4.0



Can ask others for help or favors.	1.75	4 0	2.5
Is interested in others, their opinions, and attitudes.	1.75	4 0	3.7
Anticipates other people's reactions and acts accordingly.	1.67	4 1	2.7
Actively listens and asks questions.	1.67	4 1	3.7
Is helpful and willing to give selfless advice.	3	3 1	3.5 4.0
Openly communicates what they like and dislike.	1.33	4 1	<b>3.7 4.0</b>
Approaches problems proactively, and seeks and proposes solutions.	1	2	3.0



## MANAGER

You will find here a summary for all individual evaluated items that are ordered from the best evaluated ones by all evaluators. There are data shown in these charts for following groups of evaluators in this order:

Manager Self-assessment		Number of ratings	importance
Can say "no."	3	1 0	4.0
Actively involves others in cooperation.	3	1 1	2.0
Is helpful and willing to give selfless advice.	3	1 1	3.0 4.0
Is interested in others, their opinions, and attitudes.	3	1 0	3.0
Contributes to good relationships and a positive atmosphere.	3	1 0	4.0
Actively listens and asks questions.	3	1 1	2.0 3.0
Anticipates other people's reactions and acts accordingly.	3	1 1	2.0
Reasonably asserts their thoughts, ideas, and needs, but not at the expense of others.	2	1 1	2.0 1.0
Openly communicates what they like and dislike.	2	1 1	5.0
Can ask others for help or favors.	2	1 0	3.0
Approaches problems proactively, and seeks and proposes solutions.	2	1 0	2.0
Actively participates in the team.	1	1 1	3.0 4.0
Expresses emotions constructively and in a way that is understandable to partners.	1	1 0	10 ?
Remains calm under pressure and controls their emotions.	2	1 1	3.0
Is an attentive and focused listener.	4	1 1	3.0
Accepts criticism and responds constructively.	2	1 1	4.0
Responds appropriately to other people's expressions of emotion.	1	1 1	2.0
In challenging situations, focuses on the task at hand and is not distracted.	3	1 1	4.0
Is sensitive to the emotions of others and the atmosphere in the team.	1	1 0	2.0



Names and acts on priorities.



1 0



#### **SUBORDINATE**

You will find here a summary for all individual evaluated items that are ordered from the best evaluated ones by all evaluators. There are data shown in these charts for following groups of evaluators in this order:

Subordinate Self-assessment		Number i of ratings	mportance
Remains calm under pressure and controls their emotions.	3.2	5 1	3.4
Approaches problems proactively, and seeks and proposes solutions.	3	4 0	2.7
Responds appropriately to other people's expressions of emotion.	3	5 1	3.2
Even in challenging situations, has a positive and optimistic attitude.	2.75	5 0	3.0
Openly communicates what they like and dislike.	2.67	5 1	<b>2.3 4.0</b>
Is helpful and willing to give selfless advice.	2.5 3	4 1	3.0
Actively listens and asks questions.	2.5	4 1	3.5
Is sensitive to the emotions of others and the atmosphere in the team.	2.5	4 0	3.0
Contributes to good relationships and a positive atmosphere.	2.4	5 0	3.8
Names and acts on priorities.	2.4	5 0	2.8
Reacts appropriately to aggression or attack.	2.33	4 1	2.3 3.0
Is interested in others, their opinions, and attitudes.	2.25	5 0	3.2
Actively participates in the team.	2	5 1	3.2 4.0
Reasonably asserts their thoughts, ideas, and needs, but not at the expense of others.	2	5	3.0
Accepts criticism and responds constructively.	2	5 1	3.3
Can ask others for help or favors.	2	3	2.0
Is empathetic and able to see things through the eyes of others.	2	5	3.5
Can say "no."	1.75	4 0	<b>2.5</b> ?



Anticipates other people's reactions and acts accordingly.	1.75 2	5 1	2.7
Expresses emotions constructively and in a way that is understandable to partners.	1.67	5 0	3.3
In challenging situations, focuses on the task at hand and is not distracted.	3	5 1	4.0
Actively involves others in cooperation.	1.5 2	5 1	2.2
Is an attentive and focused listener.	4	4 1	4.5
Respects the views of others and works with them.	1	5 0	2.0

#### EVALUATION OF INDIVIDUAL BEHAVIOURS WITHIN THE COMPETENCES COVERED

In the final part of the report, you can find information about how individual evaluators evaluated individual questions.

Try to focus here on specific areas for development in competences (even in a competence that is evaluated as high in general, there could be a specific area with a lower score - or vice versa).

Another important piece of information for you could be a match or a differences in answers of individual evaluators on a given scale. E.g. you can see whether an average value of "3" means that everybody evaluated you the same, with score "3", or whether e.g. some part of evaluators chose the value "2" and a different part of them the value "4". These details can help you to choose your priorities and topics for your further development better and also set specific goals.

#### REASONABLY ASSERTS THEIR THOUGHTS, IDEAS, AND NEEDS, BUT NOT AT THE EXPENSE OF OTHERS.

average evaluation for all evaluators: 2.14

importance



	1 Cannot evaluate	2 1 Disagree	1 Rather disagree	2 Rather agree	1 Agree
Colleague	1	1	0	0	1
Manager	0	0	1	0	0
Subordinate	1	2	0	2	0
Self- assessment			1		

#### CAN SAY "NO."

average evaluation for all evaluators: 2.38



				1	
	1	2	1	1	1
	Cannot evaluate	Disagree	Rather disagree	Rather agree	Agree
Colleague	1	0	1	1	1
Manager	0	0	0	1	0
Subordinate	0	2	1	1	0
Self-					

## REACTS APPROPRIATELY TO AGGRESSION OR ATTACK.

average evaluation for all evaluators: 2.2

importance



2	3 (
	٥.٠

	2 Cannot evaluate	1 Disagree	2 Rattier disagree	1 1 Rather agree	Agree
Colleague	2	1	0	1	0
Subordinate	1	0	2	1	0
Self- assessment				1	

#### OPENLY COMMUNICATES WHAT THEY LIKE AND DISLIKE.

average evaluation for all evaluators: 2

importance



	2 1 Cannot evaluate	2 Disagree	1 1 Rather disagree	<b>2</b> Rather agree	Agree
eague	1	2	1	0	0
ager	0	0	1	0	0
ordinate	2	0	1	2	0
ssment			1		

Colle Mana Subo Selfasses

## ACCEPTS CRITICISM AND RESPONDS CONSTRUCTIVELY.

average evaluation for all evaluators: 1.83

importance



	2 Cannot evaluate	1 1 Disagree	1 Rather disagree	1 1 Rather agree	Agree
Colleague	2	1	0	1	0
Manager Subordinate	2	1	0	0	0
Self-			1		

## CAN ASK OTHERS FOR HELP OR FAVORS.

average evaluation for all evaluators: 1.86



		2 Disagree	1 1 Rather	1	
	Cannot evaluate	Disagree	disagree	Rather agree	Agree
Colleague	0	2	1	1	0
Manager	0	0	1	0	0
Subordinate	1	1	0	1	0
Self- assessment	1				

## EVEN IN CHALLENGING SITUATIONS, HAS A POSITIVE AND OPTIMISTIC ATTITUDE.

average evaluation for all evaluators: 2.86

importance



	1 1 Cannot	Disagree	2 Rather	3 Rather agree	1 Agree
	evaluate	Disagree	disagree	Nather agree	Agree
Colleague	1	0	0	3	0
Subordinate	1	0	2	1	1
Self- assessment	1				

#### REMAINS CALM UNDER PRESSURE AND CONTROLS THEIR EMOTIONS.

average evaluation for all evaluators: 2.56





	1 Cannot evaluate	1 Disagree	1 1 Rattier disagree	2 1 Rather agree	<b>2</b> Agree
Colleague	1	1	1	1	0
Manager	0	1	0	0	0
Subordinate	0	0	1	2	2
Self- assessment			1		

## EXPRESSES EMOTIONS CONSTRUCTIVELY AND IN A WAY THAT IS UNDERSTANDABLE TO PARTNERS.

average evaluation for all evaluators: 1.67

importance



	2 1 Cannot evaluate	2 1 1 Disagree	Rather disagree	1 1 Rather agree	Agree
Colleague	1	1	0	1	0
Manager	0	1	0	0	0
Subordinate	2	2	0	1	0
Self- assessment	1				

#### NAMES AND ACTS ON PRIORITIES.

average evaluation for all evaluators: 2.4



	Cannot evaluate	1 1 1 Disagree	1 1 Rather disagree	3 Rather agree	2 Agree
Colleague	0	1	1	0	2
Manager	0	1	0	0	0
Subordinate	0	1	1	3	0
Self- assessment	1				

## IN CHALLENGING SITUATIONS, FOCUSES ON THE TASK AT HAND AND IS NOT DISTRACTED.

average evaluation for all evaluators: 1.86

importance



	3	1 1 1	1	2	
	Cannot evaluate	Disagree	Rather disagree	Rather agree	Agree
Colleague	0	1	1	2	0
Manager	0	1	0	0	0
Subordinate	3	1	1	0	0
Self- assessment				1	

## APPROACHES PROBLEMS PROACTIVELY, AND SEEKS AND PROPOSES SOLUTIONS.

average evaluation for all evaluators: 2.17



	1	2	1	3	
	Cannot evaluate	Disagree	Rather disagree	Rather agree	Agree
Colleague	0	2	0	0	0
Manager	0	0	1	0	0
Subordinate	1	0	0	3	0
Self- assessment	1				

## IS SENSITIVE TO THE EMOTIONS OF OTHERS AND THE ATMOSPHERE IN THE TEAM.

average evaluation for all evaluators: 2.25

importance



	2  Cannot evaluate	1 1 Disagree	Rather disagree	1 Rather agree	1 Agree
Colleague	1	0	0	1	0
Manager	0	1	0	0	0
Subordinate	2	1	0	0	1
Self- assessment	1				

#### ANTICIPATES OTHER PEOPLE'S REACTIONS AND ACTS ACCORDINGLY.

average evaluation for all evaluators: 1.88



	1 1 Cannot evaluate	2 Disagree	Rather disagree	1 1 Rather agree	1 Agree
Colleague	1	2	0	1	0
Manager	0	0	0	1	0
Subordinate	1	3	0	0	1
Self- assessment			1		

## RESPONDS APPROPRIATELY TO OTHER PEOPLE'S EXPRESSIONS OF EMOTION.

average evaluation for all evaluators: 2.5

importance





	2 Cannot evaluate	1 1 Disagree	Rather disagree	2 1 Rather agree	2 Agree
Colleague	2	1	0	1	0
Manager	0	1	0	0	0
Subordinate	0	1	0	2	2
Self- assessment		1			

## ACTIVELY LISTENS AND ASKS QUESTIONS.

average evaluation for all evaluators: 2.25



	1 Cannot evaluate	1 Disagree	2 Rather disagree	2 1 Rather agree	Agree
Colleague	1	1	2	0	0
Manager	0	0	0	1	0
Subordinate	0	0	2	2	0
Self- assessment		1			

## IS AN ATTENTIVE AND FOCUSED LISTENER.

average evaluation for all evaluators: 1.5

importance



3.7	3.0

	3 Cannot evaluate	2 1 Disagree	2 1 Rather disagree	Rather agree	Agree
Colleague	3	0	1	0	0
Manager	0	1	0	0	0
Subordinate	0	2	2	0	0
Self- assessment					1

## IS EMPATHETIC AND ABLE TO SEE THINGS THROUGH THE EYES OF OTHERS.

average evaluation for all evaluators: 2



	1	1	2	1	
	Cannot evaluate	Disagree	Rather disagree	Rather agree	Agree
Colleague	0	1	0	1	0
Manager	1	0	0	0	0
Subordinate	1	1	2	1	0
Self- assessment	1				

## CONTRIBUTES TO GOOD RELATIONSHIPS AND A POSITIVE ATMOSPHERE.

average evaluation for all evaluators: 2.67

importance



	1 Cannot evaluate	1 Disagree	1 Rather disagree	3 1 3 Rather agree	Agree
Colleague	1	0	0	3	0
Manager	0	0	0	1	0
Subordinate	0	1	1	3	0
Self- assessment					

#### IS HELPFUL AND WILLING TO GIVE SELFLESS ADVICE.

average evaluation for all evaluators: 2.29



	1	1	1	1	1
	Cannot evaluate	Disagree	Rather disagree	Rather agree	Agree
Colleague	1	1	1	0	0
Manager	0	0	0	1	0
Subordinate	0	1	1	1	1
Self-				1	

## ACTIVELY PARTICIPATES IN THE TEAM.

average evaluation for all evaluators: 1.88

importance



	1 Cannot evaluate	1 1 Disagree	1 Rather disagree	2 1 Rather agree	Agree
Colleague	1	1	0	1	0
Manager	0	1	0	0	0
Subordinate	0	2	1	2	0
Self- assessment		1			

## IS INTERESTED IN OTHERS, THEIR OPINIONS, AND ATTITUDES.

average evaluation for all evaluators: 2.11



	1 Cannot evaluate	2 Disagree	1 1 Rather disagree	1 1 Rather agree	Agree
Colleague	0	2	1	1	0
Manager	0	0	0	1	0
Subordinate	1	1	1	2	0
Self- assessment					



## RESPECTS THE VIEWS OF OTHERS AND WORKS WITH THEM.

average evaluation for all evaluators: 2

importance



	1 1 Cannot evaluate	1 1 Disagree	1 Rather disagree	Rather agree	1 Agree
Colleague	1	1	1	0	1
Manager	1	0	0	0	0
Subordinate	4	1	0	0	0
Self- assessment	1				

#### **ACTIVELY INVOLVES OTHERS IN COOPERATION.**

average evaluation for all evaluators: 2



	1 Cannot evaluate	2 1 Disagree	2 Rather disagree	1 Rather agree	1 Agree
Colleague	0	1	2	0	1
Manager	0	0	0	1	0
Subordinate	1	2	2	0	0
Self- assessment			1		