

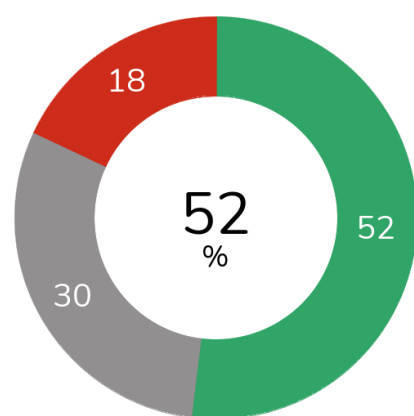
EMPLOYEE SURVEY - SAMPLE QUESTIONNAIRE

Combination - IT, up to 1 year

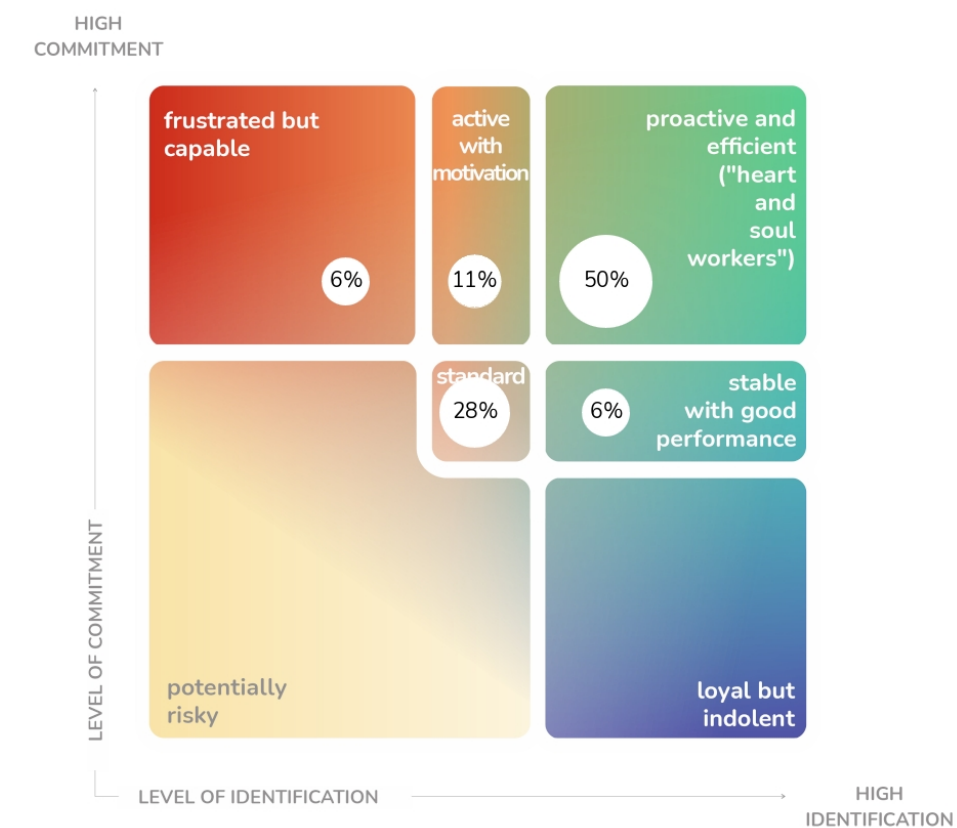
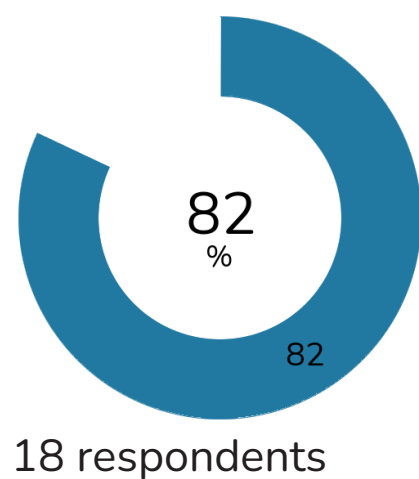


SUMMARY

SATISFACTION



RETURN RATE



RESULTS FOR INDIVIDUAL CATEGORIES

IDENTIFICATION

COMMITMENT

SATISFACTION

SATISFACTION WITH TOP MANAGEMENT

SATISFACTION WITH YOUR SUPERIOR

SATISFACTION WITH THE APPROACH TO EMPLOYEES

SATISFACTION WITH COMMUNICATION

SATISFACTION WITH THE ATMOSPHERE

SATISFACTION WITH WORKING CONDITIONS

SATISFACTION WITH YOUR REMUNERATION

SATISFACTION WITH YOUR PERSONAL AND PROFESSIONAL DEVELOPMENT

OVERALL DISSATISFACTION

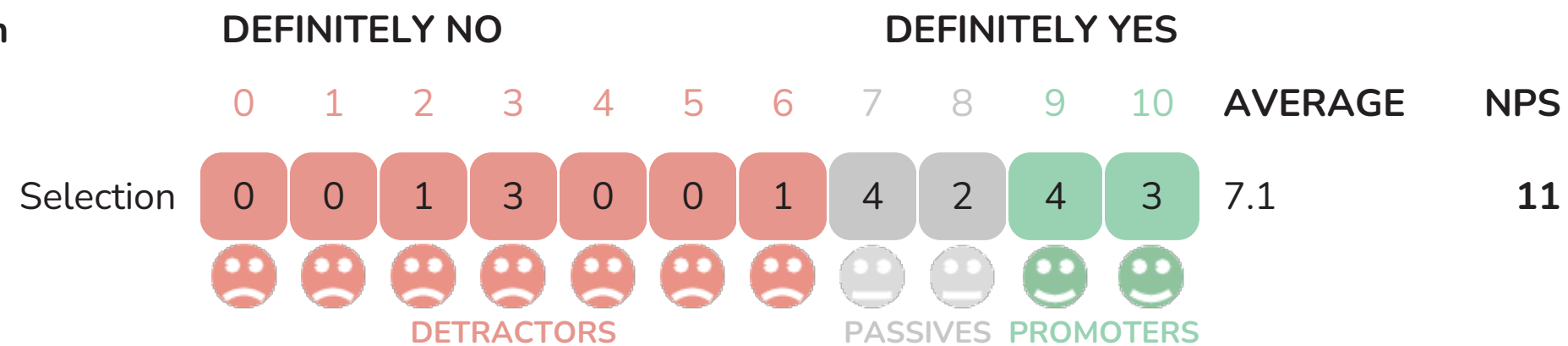
OVERALL SATISFACTION



EMPLOYEE NET PROMOTER SCORE

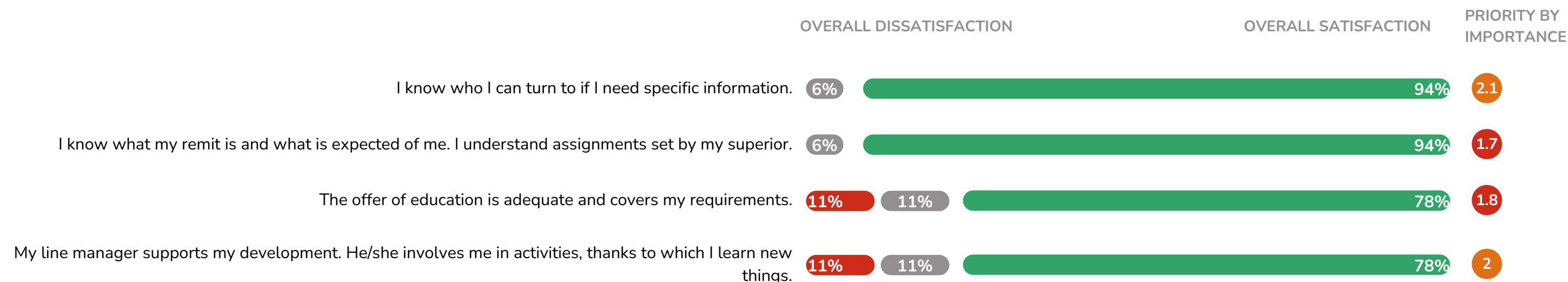
eNPS (Employee Net Promoter Score) measures how employees perceive their company as an employer. It is calculated as the difference between the percentage of so-called “Promoters” (those who selected 9 or 10), i.e., ambassadors of the brand, product, and company as an employer, and the so-called “Detractors” (those who selected 0 to 6). eNPS values can therefore range from -100 to +100. A score above 0 is generally considered acceptable. A score between 10 and 30 is considered good. Anything above 50 is considered excellent, and above 70 truly exceptional.

I would recommend a friend/colleague to apply for an open position with the Company.

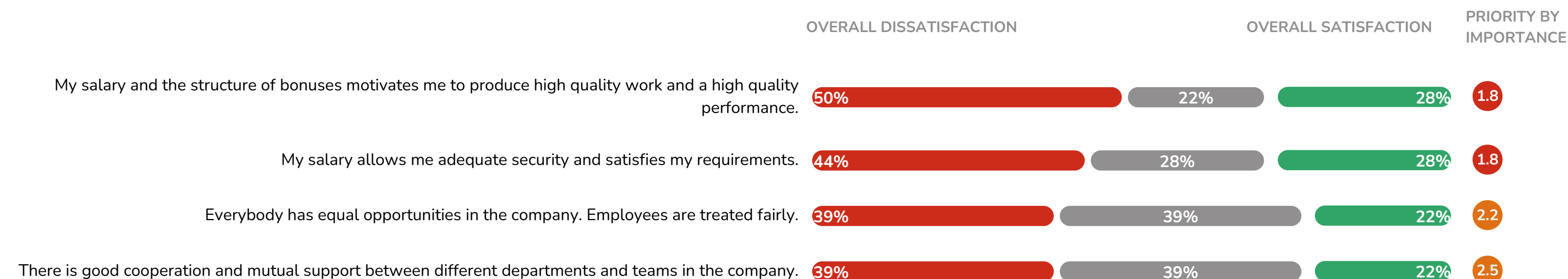


NPS = % PROMOTERS - % DETRACTORS

SUMMARY TOP QUESTIONS



BOTTOM QUESTIONS



There are other questions having the same result (1).

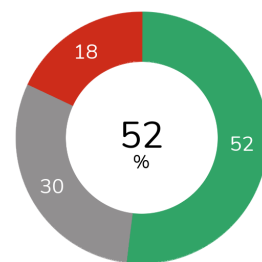
EXPLANATORY NOTES

TOTAL OVERALL RESULTS FOR ALL RESPONDENTS:

VARIANTS OF ANSWERS:

- Completely disagree
- Disagree
- Neither agree nor disagree
- Agree
- Completely agree

COLOURS IN THE CHART:



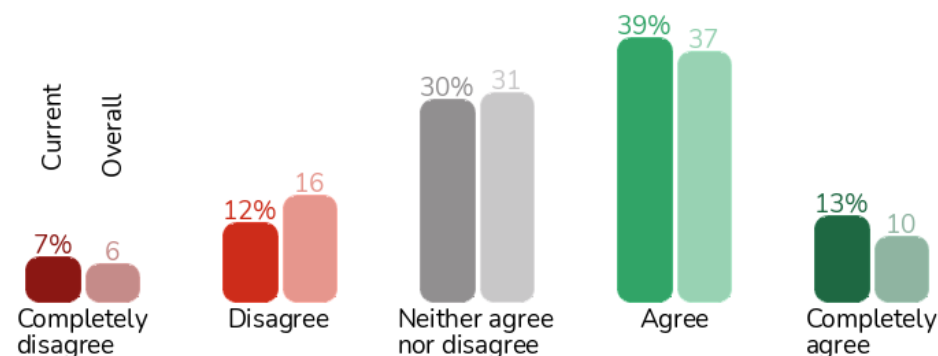
The figure inside the chart indicates the proportion of approving responses from the total answers. Colours in the outer chart show overall categories of the answers (all approving, disapproving and all neutral).

OVERALL RESULTS BY SECTION FOR ALL RESPONDENTS:

VARIANTS OF ANSWERS:

- Completely disagree
- Disagree
- Neither agree nor disagree
- Agree
- Completely agree

COLOURS IN THE CHART:



The figures in the chart show the individual answers as a proportion of total answers. The results for the currently selected group and the whole company are shown.

EXPLANATORY NOTES ANSWERS FOR INDIVIDUAL QUESTIONS:

The offer of education is adequate and covers my requirements. 11% 11% 78% 1.8

VARIANTS OF ANSWERS:

- Completely disagree
- Disagree
- Neither agree nor disagree
- Agree
- Completely agree

COLOURS IN THE CHART:



Numbers and colours show the proportions of the overall categories of answers (all approving, all disapproving and all neutral).

Priority by importance shows how important the respondents consider the given question to be, on a scale of 1 (highest) to 5 (lowest). If no importance value is given for a question, it means that no respondent expressed an opinion on importance. Level of importance can be identified by the shades of color in the circle - darker being greater importance, and lighter being lesser importance. 2.6.

SURVEY PARTICIPATION RETURN RATE AND PARTICIPANT REPRESENTATION

In the chapter about return rate, the percent values show the return rate of the total number of addressed respondents, in:

- total (including supplementary information about the ratio of representation of individual categories in the total)
- by categories of respondents

CLASSIFICATION CRITERIA OF THE CHOSEN SELECTION

Results for respondents that meet the following classification criteria are included in the report

length of employment in the company: Until 1 year

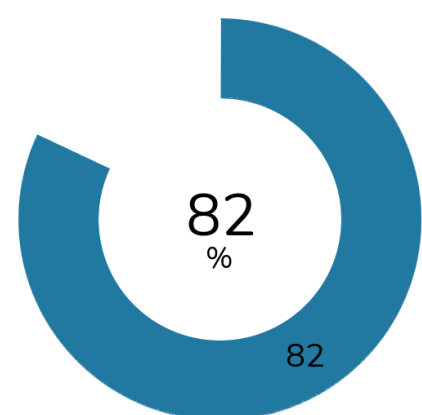
Gender: all

B0: IT services

B1:

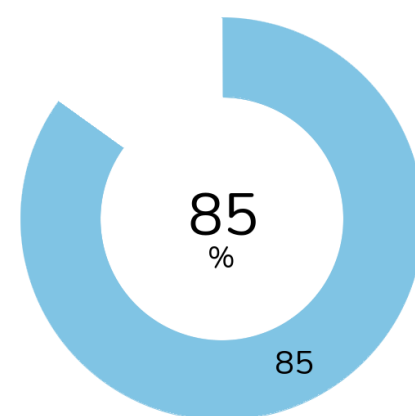
Level of organization: all

RETURN RATE IN THE SELECTION



18 respondents
(2% out of the total 1024)

OVERALL RETURN RATE



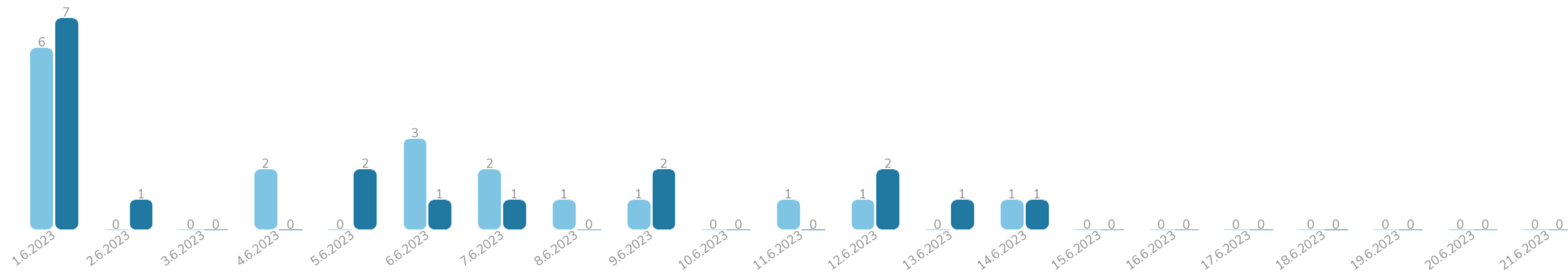
1024 respondents

SURVEY PARTICIPATION COMPLETION OVERVIEW OVER TIME

Overview of the number of started and completed online questionnaires over time.

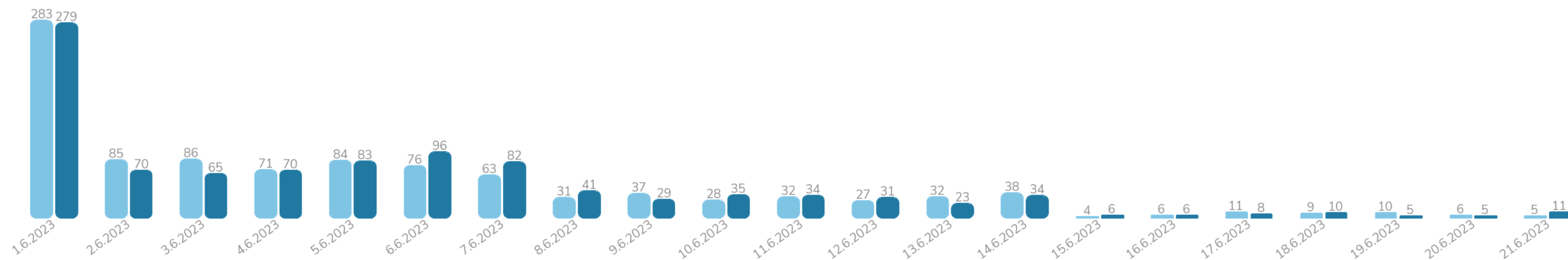
SELECTION

■ Number of questionnaires in progress ■ Number of questionnaires completed



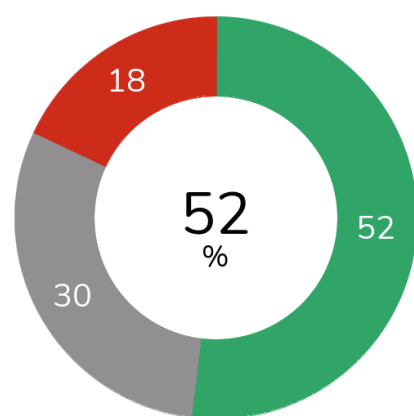
OVERALL

■ Number of questionnaires in progress ■ Number of questionnaires completed

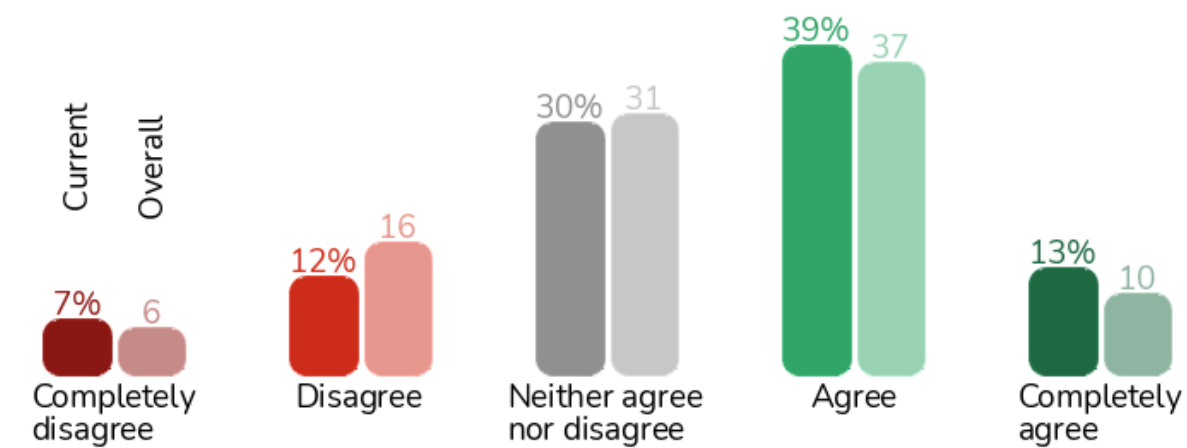
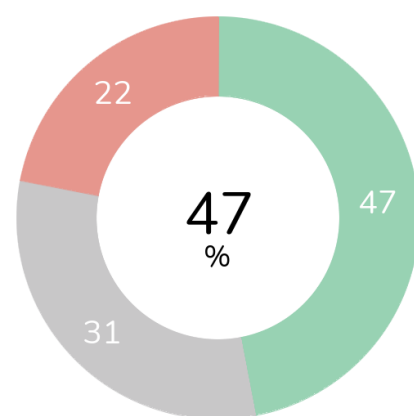


SATISFACTION IN TOTAL

SELECTION



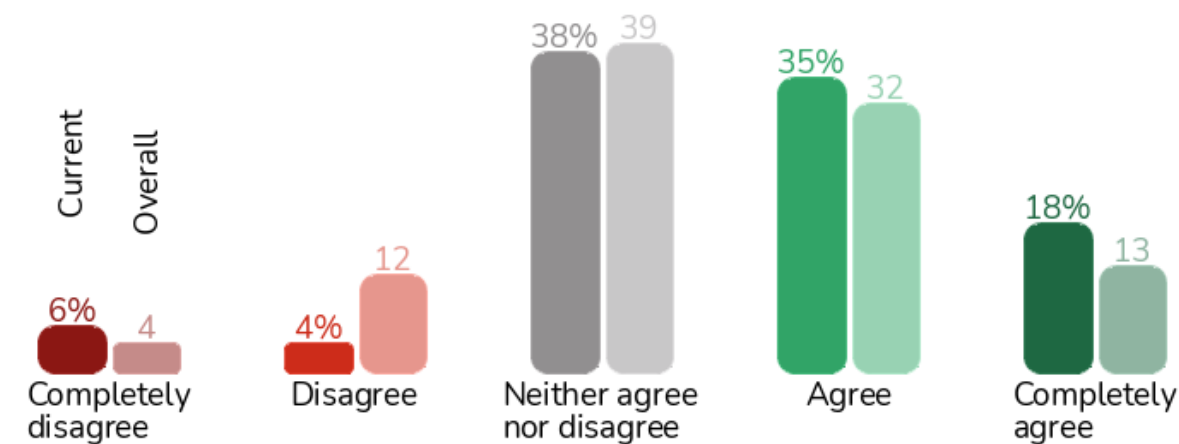
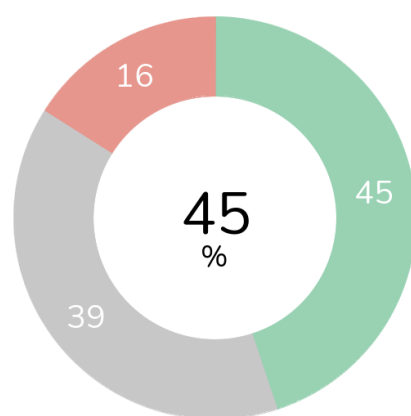
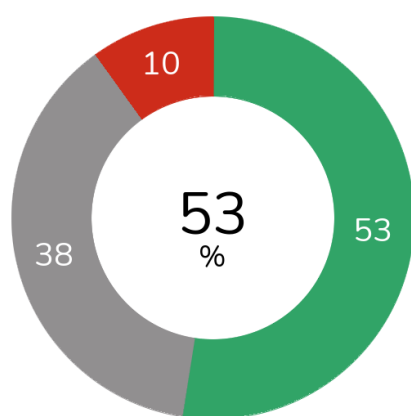
OVERALL



SATISFACTION SATISFACTION WITH TOP MANAGEMENT

SELECTION

OVERALL



OVERALL DISSATISFACTION

OVERALL SATISFACTION

PRIORITY BY IMPORTANCE

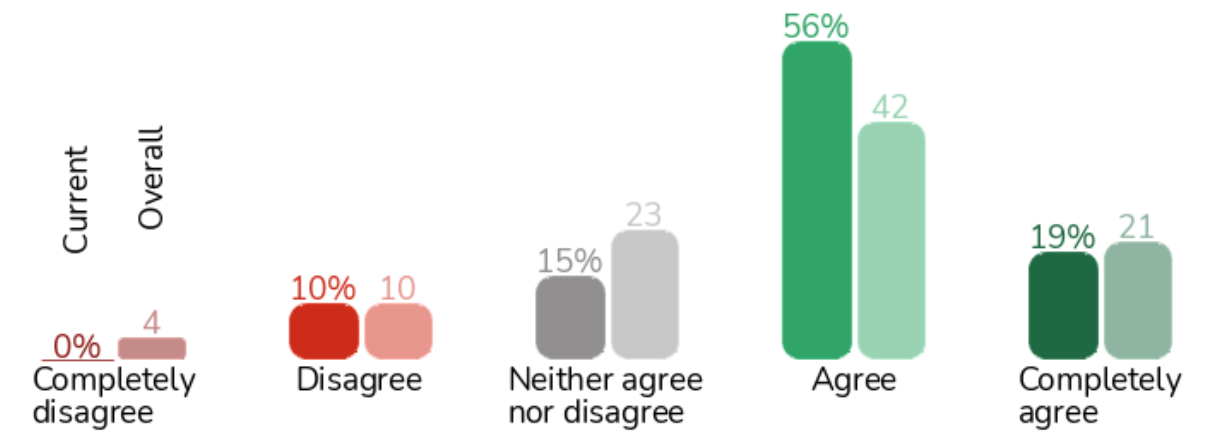
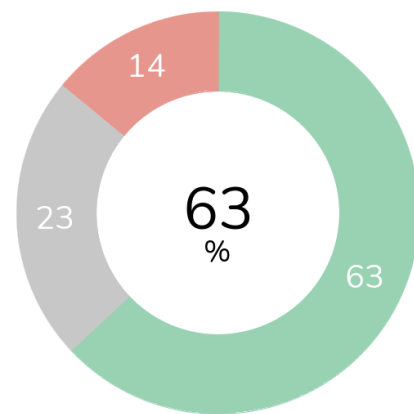
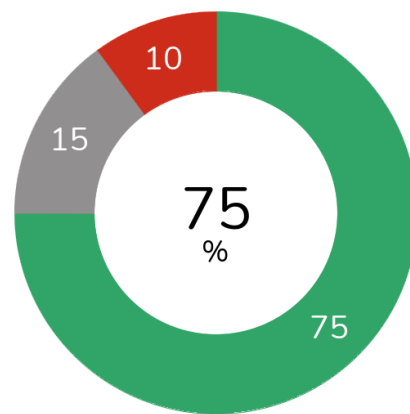
DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT

Top management provides timely and effective information about company strategy and key information.	6%	33%	61%	2.4	↑ +10%
Members of top management seem transparent and trustworthy to me, their actions correspond to what they say.		28%	72%	1.8	↑ +9%
I perceive members of top management as true leaders with a clear vision.	17%	33%	50%	1.9	↑ +8%
Members of top management act consistently and their decisions are consistent.	17%	56%	28%	2.3	↑ +4%

SATISFACTION SATISFACTION WITH YOUR SUPERIOR

SELECTION

OVERALL



OVERALL DISSATISFACTION

OVERALL SATISFACTION

PRIORITY BY IMPORTANCE

DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT

I know what my remit is and what is expected of me. I understand assignments set by my superior.



1.7

↑ +7%

My superior provides specific feedback, assesses what I was successful/unsuccessful in and tells me what I should improve and how.



2.2

↑ +8%

My line manager devotes time to me and is available for me when I need.



1.8

↑ +9%

My line manager supports my development. He/she involves me in activities, thanks to which I learn new things.

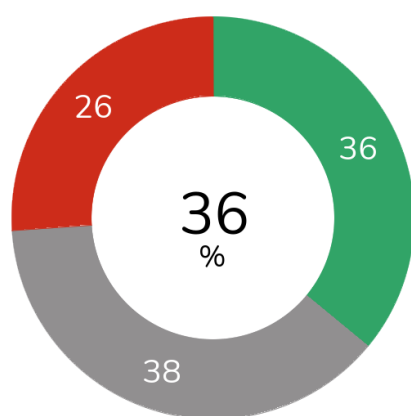


2

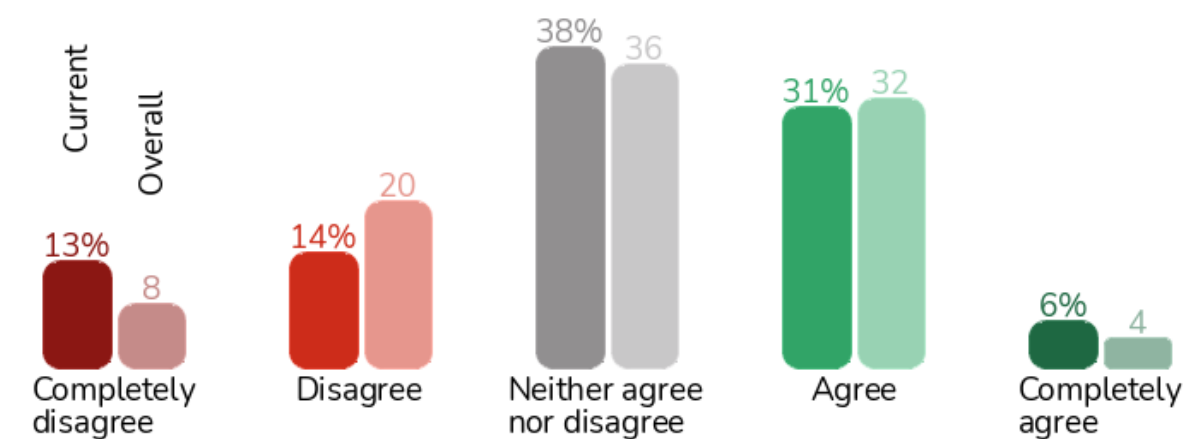
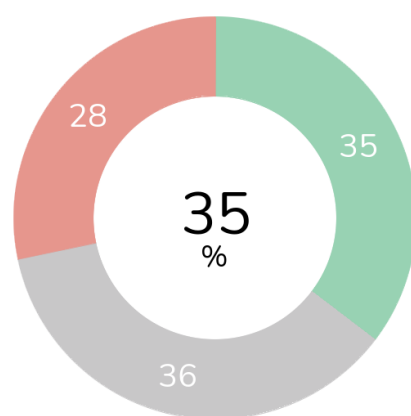
↑ +23%

SATISFACTION SATISFACTION WITH THE APPROACH TO EMPLOYEES

SELECTION



OVERALL

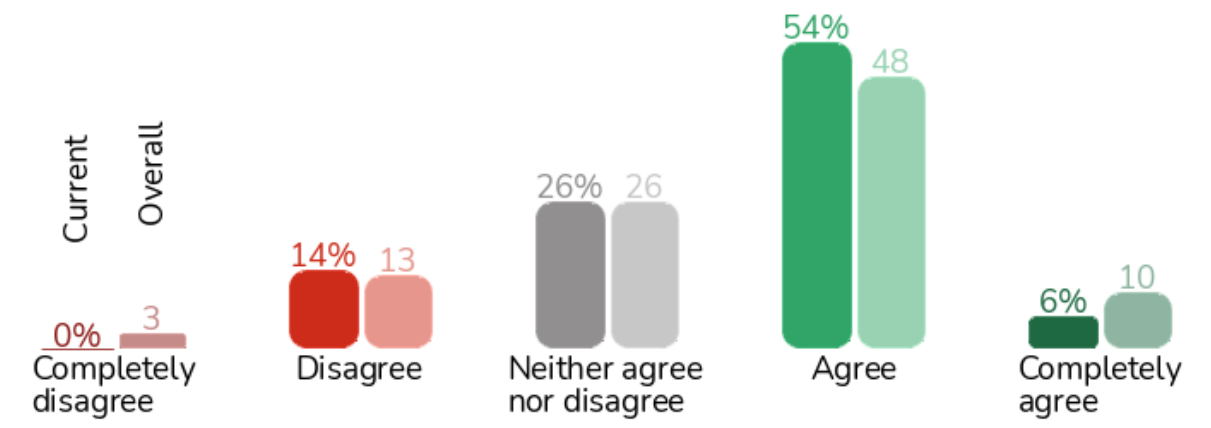
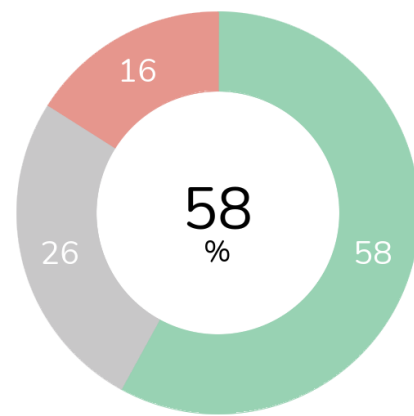
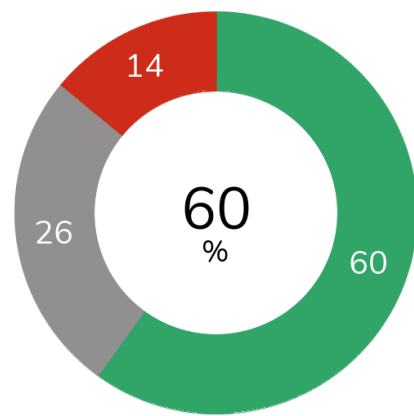


	OVERALL DISSATISFACTION	OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I have the possibility of expressing my opinion. I know that it will be taken seriously.	11%	39%	1.8	↓ -6%
The company cares for its employees and their satisfaction.	22%	33%	2	↑ +7%
The company offers benefits and rewards for those who deserve them.	33%	39%	2.1	↑ +1%
Everybody has equal opportunities in the company. Employees are treated fairly.	39%	39%	2.2	↑ +1%

SATISFACTION SATISFACTION WITH COMMUNICATION

SELECTION

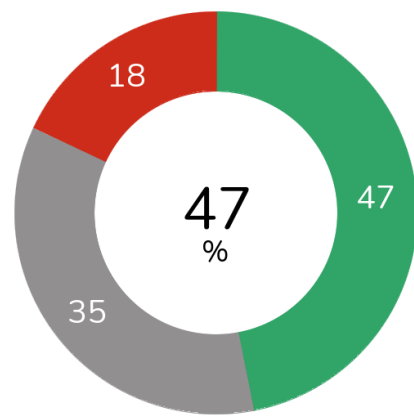
OVERALL



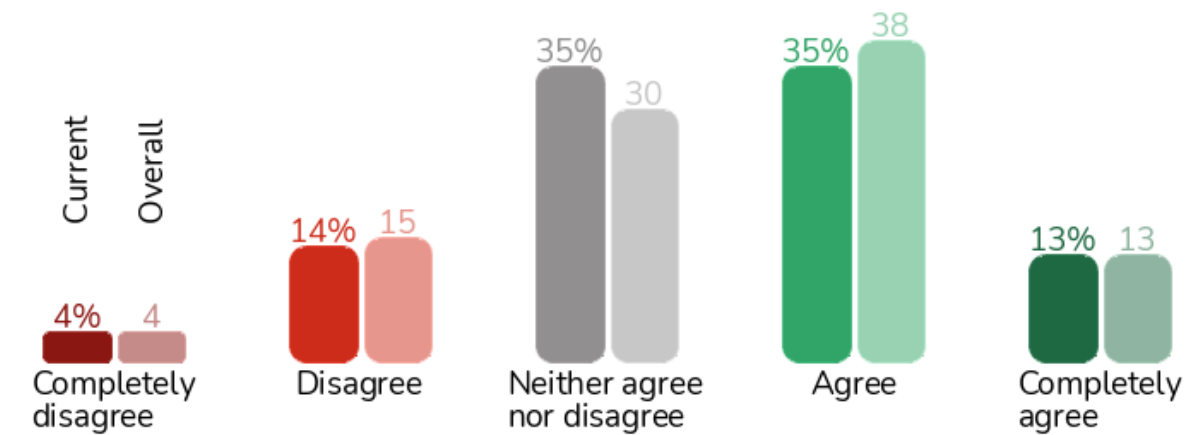
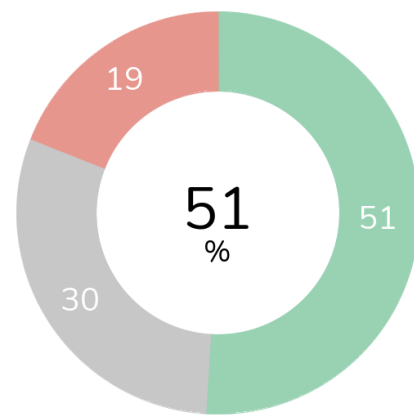
	OVERALL DISSATISFACTION	OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I always have all the information I need from colleagues and cooperating teams.	11%	28%	61%	2 ↑+6%
I get fundamental and important information on time.	22%	44%	33%	2.1 ↓-11%
The information I receive is clear and I understand it.	22%	28%	50%	2.1 ↓-4%
I know who I can turn to if I need specific information.	6%	94%		2.1 ↑+13%

SATISFACTION SATISFACTION WITH THE ATMOSPHERE

SELECTION



OVERALL

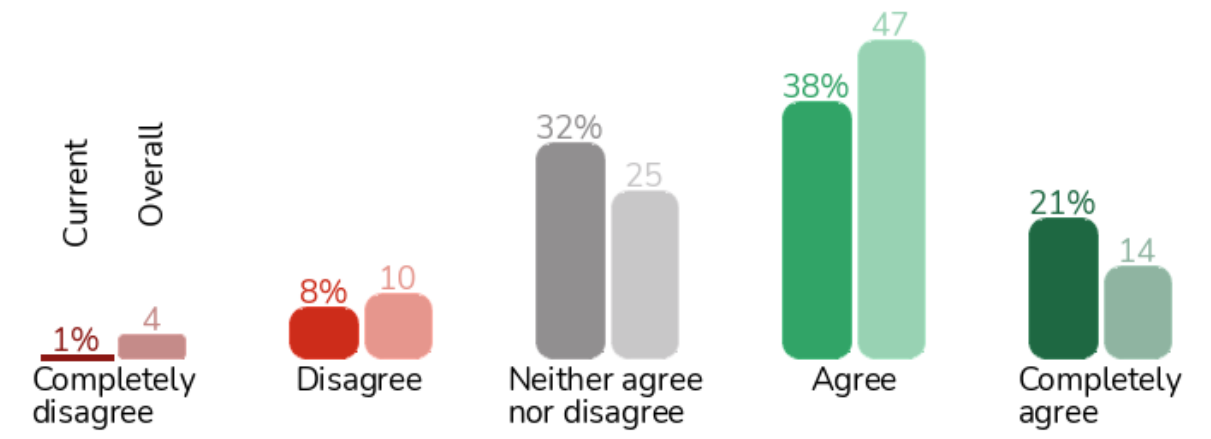
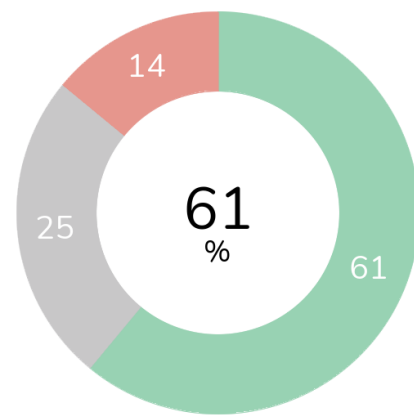
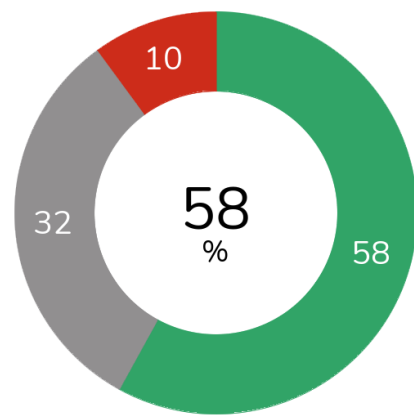


	OVERALL DISSATISFACTION	OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT	
I work in an open and positive atmosphere.	11%	39%	50%	2.2	-
The colleagues I work with create an effective team. They do their utmost to ensure they perform good work.	33%	67%	1.8	-7%	
There is good cooperation and mutual support between different departments and teams in the company.	39%	39%	22%	2.5	+2%
I have good friends among my colleagues.	22%	28%	50%	2.8	-9%

SATISFACTION SATISFACTION WITH WORKING CONDITIONS

SELECTION

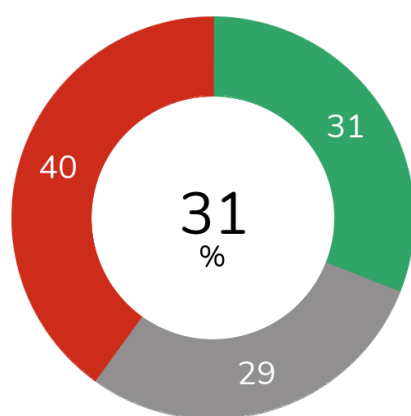
OVERALL



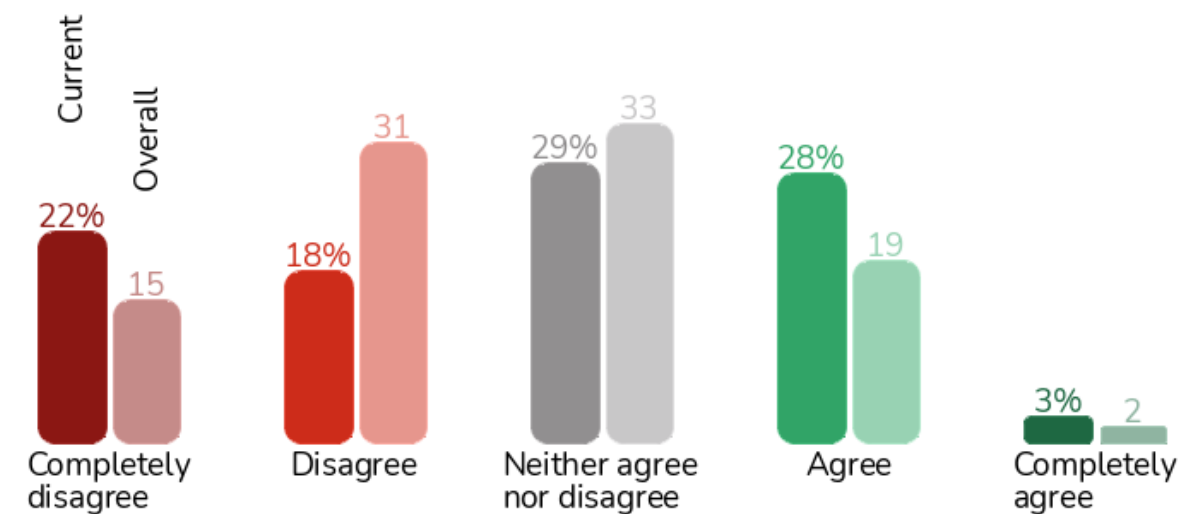
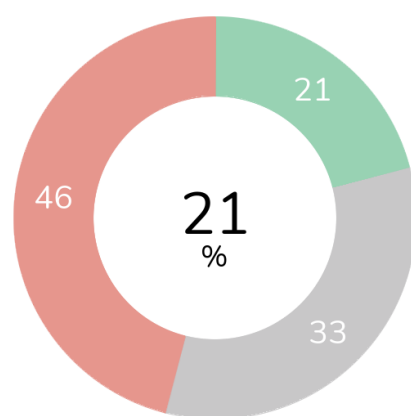
	OVERALL DISSATISFACTION	OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT	
I have the conditions to do what I know best and to provide high quality performance.	6%	28%	67%	2	↑+4%
I have the appropriate equipment, aids and tools for my work.	6%	33%	61%	2.1	↓-4%
Working hours and their scheduling suit me.	11%	28%	61%	2.1	↓-5%
The company allows me to coordinate my work and personal life.	17%	39%	44%	1.8	↓-6%

SATISFACTION SATISFACTION WITH YOUR REMUNERATION

SELECTION

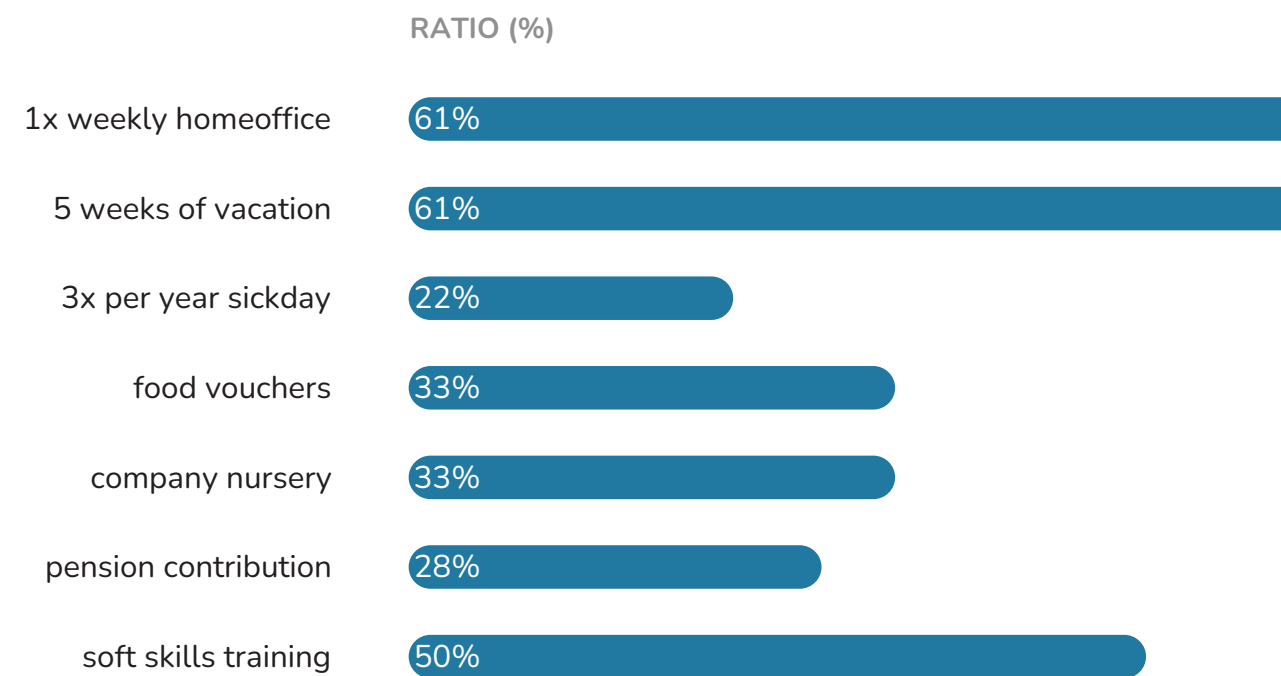


OVERALL



	OVERALL DISSATISFACTION	OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
My salary corresponds to my position, the quality and amount of work performed.	39%	22%	39%	1.8 ↑ +19%
My salary and the structure of bonuses motivates me to produce high quality work and a high quality performance.	50%	22%	28%	1.8 ↑ +7%
My salary is comparable to others on the market with a view to my qualifications and the sector.	28%	44%	28%	2 ↑ +7%
My salary allows me adequate security and satisfies my requirements.	44%	28%	28%	1.8 ↑ +7%

Select the 3 benefits you would most appreciate.

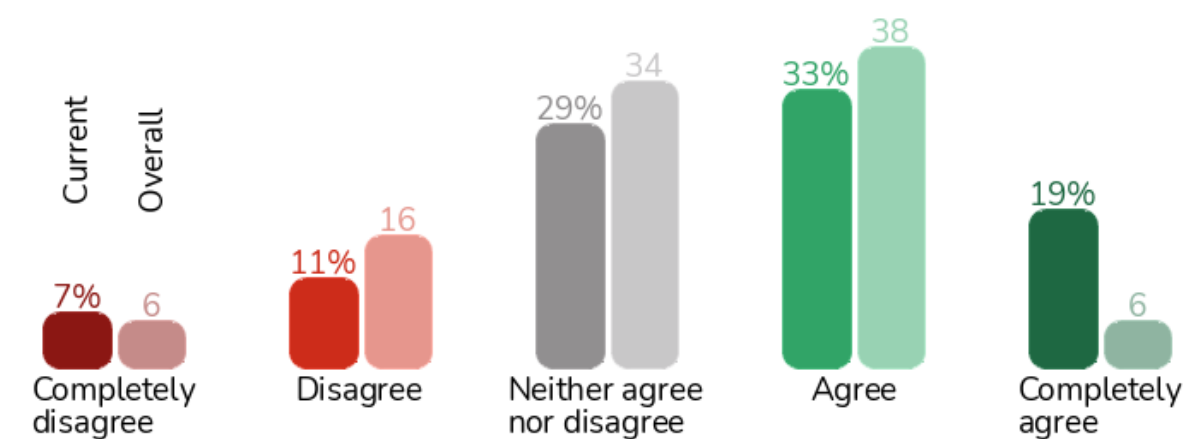
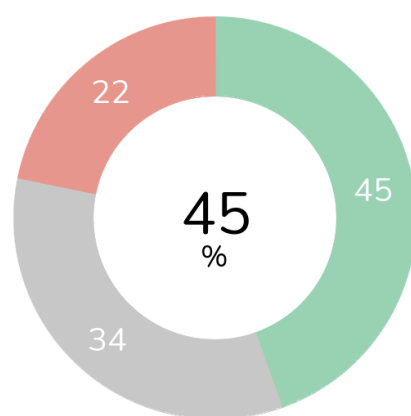
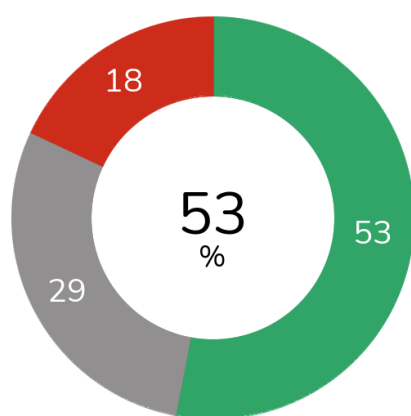


You can see for each item in the graph: the proportion of respondents who selected this answer

SATISFACTION SATISFACTION WITH YOUR PERSONAL AND PROFESSIONAL DEVELOPMENT

SELECTION

OVERALL

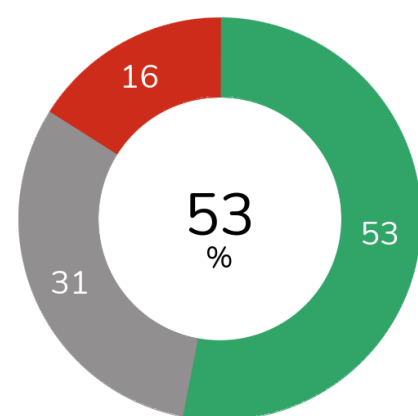


	OVERALL DISSATISFACTION	OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
New employees are provided adequate support in terms of integration into the team.	28%	17%	56%	1.8 ↑ +15%
The offer of education is adequate and covers my requirements.	11%	11%	78%	1.8 ↑ +17%
I have the possibility of long-term professional growth and self-development.	17%	56%	28%	2.4 ↓ -2%
I can plan my career and professional direction within the company.	17%	33%	50%	2.2 ↑ +3%

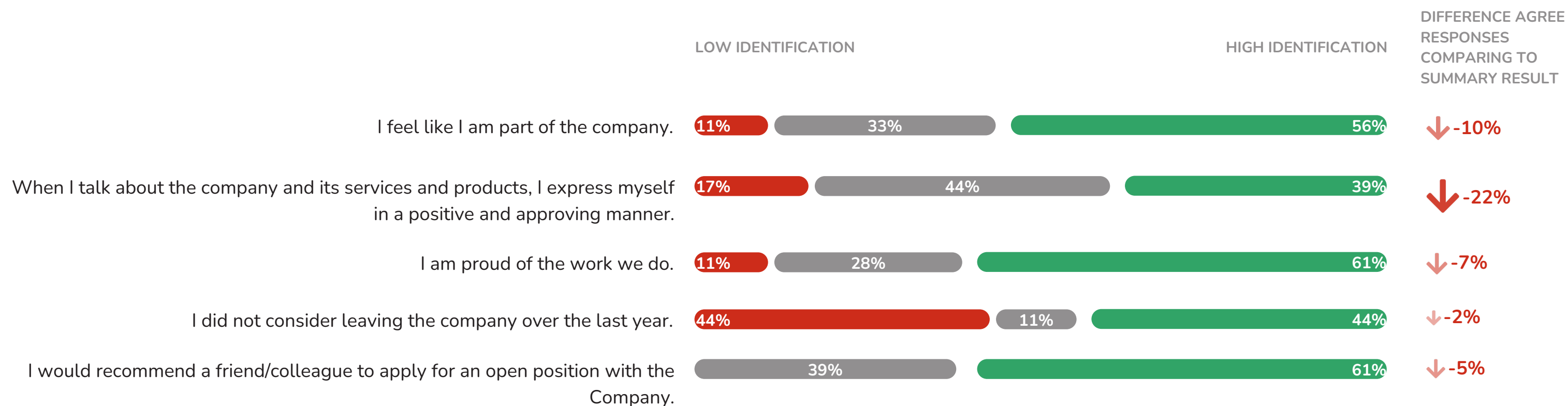
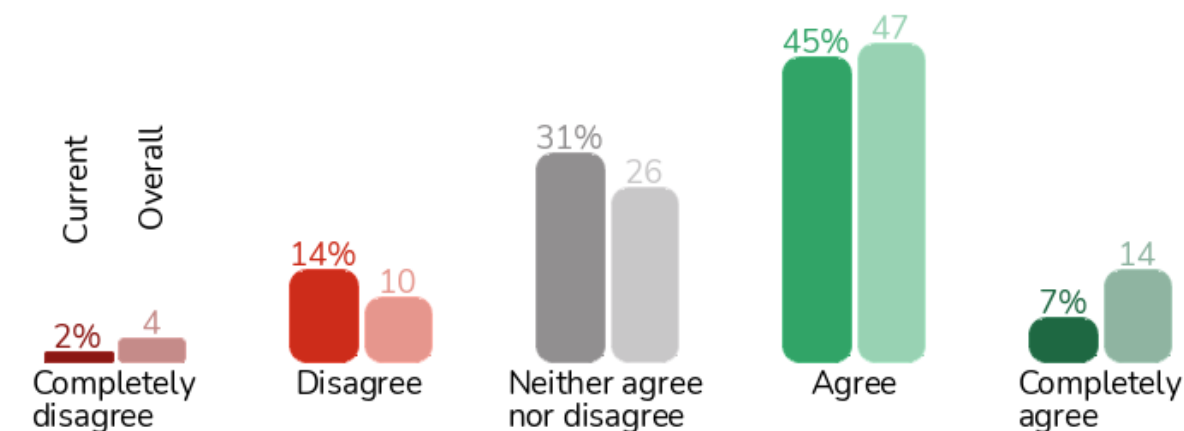
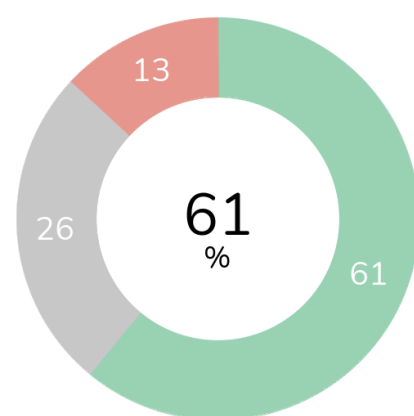
IDENTIFICATION

Note. Identification represents employees' sense of belonging and their attitude towards the company, i.e. to what extent they feel to be its integral part. Employees with low rate of identification are in danger of a higher fluctuation.

SELECTION



OVERALL

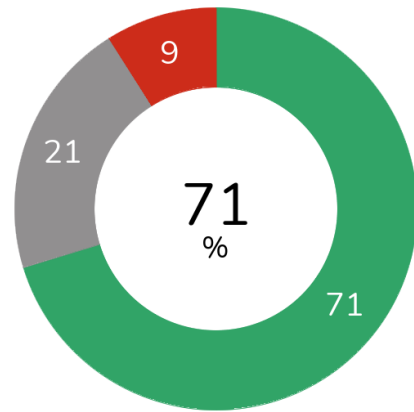




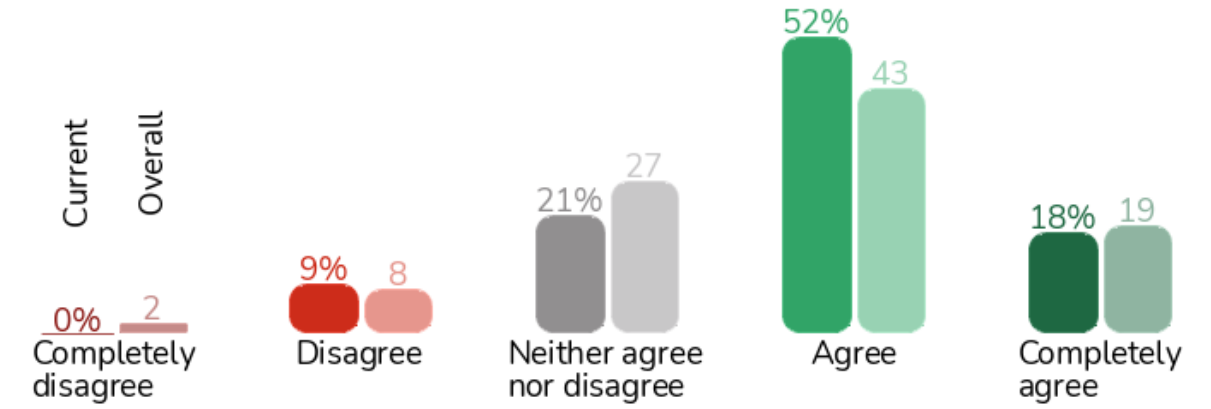
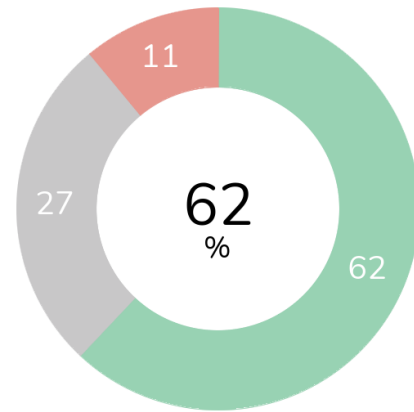
COMMITMENT

Note. Commitment represents a will and an inner motivation of employees to deliver excellent performance and achieve results even in their supervisor's absence and without his/her active incentive.

SELECTION



OVERALL



	LOW COMMITMENT	HIGH COMMITMENT	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I am motivated to come up with ideas for improvement of the existing processes and procedures.	33%	44%	↑ +14%
I enjoy my job, it's a positive work experience for me.	6%	61%	-
I do not allow myself to be discouraged by partial failures or setbacks.	6%	83%	↑ +2%
I participate in changes and innovations which move the company forward.	11%	50%	↑ +8%
I try to do my work as best I can.	0%	100%	↑ +5%
I point out possibilities for improvement and increase in productivity.	33%	67%	↓ -4%

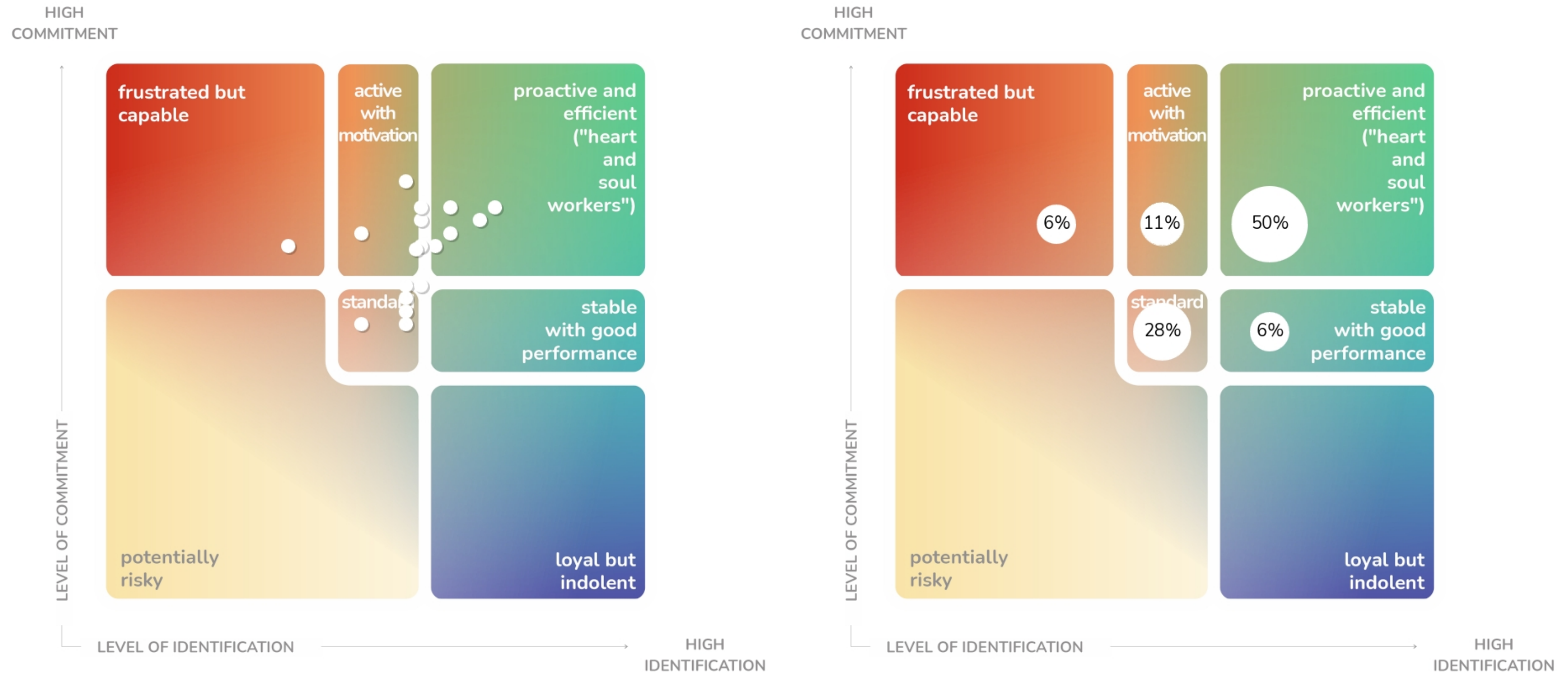
I did something extra over the last month and in doing so supported the success of the company.

6% 6%



↑ +34%

COMMITMENT vs IDENTIFICATION

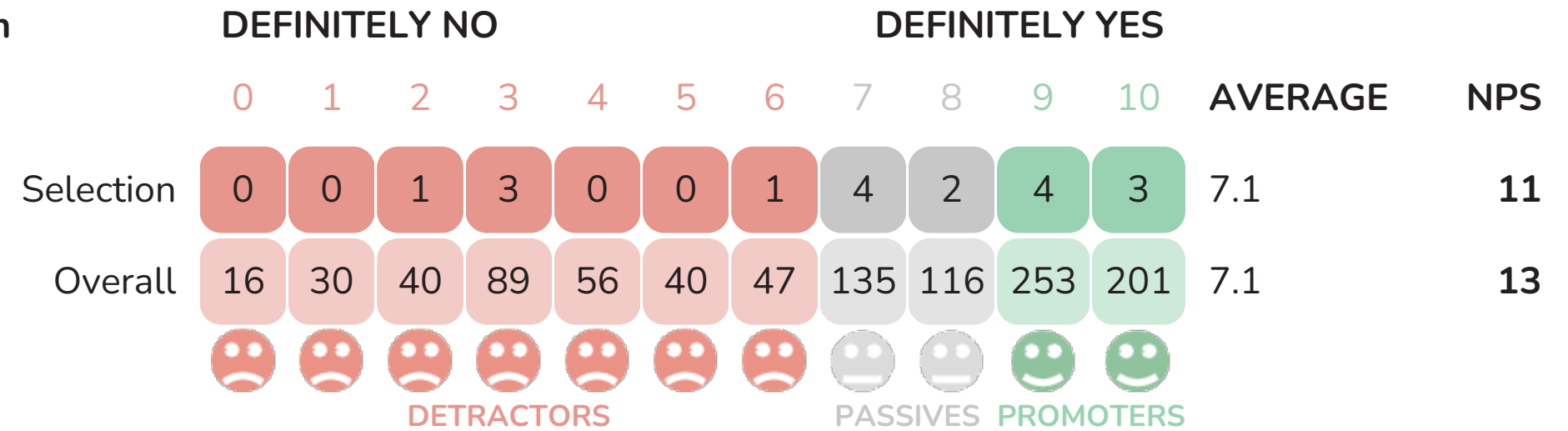


Note. Charts show distribution of employees by overall degree of commitment and identification. The level of commitment and identification then defines individual categories, which are named after the prevalent attitude in given group. The manner of depiction bases on the presumption that high degree of both commitment and identification are desirable, while low degrees of both areas are not. The left chart shows individual respondents. The right chart reflects the percentual representation of respondents in individual categories.

EMPLOYEE NET PROMOTER SCORE

eNPS (Employee Net Promoter Score) measures how employees perceive their company as an employer. It is calculated as the difference between the percentage of so-called “Promoters” (those who selected 9 or 10), i.e., ambassadors of the brand, product, and company as an employer, and the so-called “Detractors” (those who selected 0 to 6). eNPS values can therefore range from -100 to +100. A score above 0 is generally considered acceptable. A score between 10 and 30 is considered good. Anything above 50 is considered excellent, and above 70 truly exceptional.

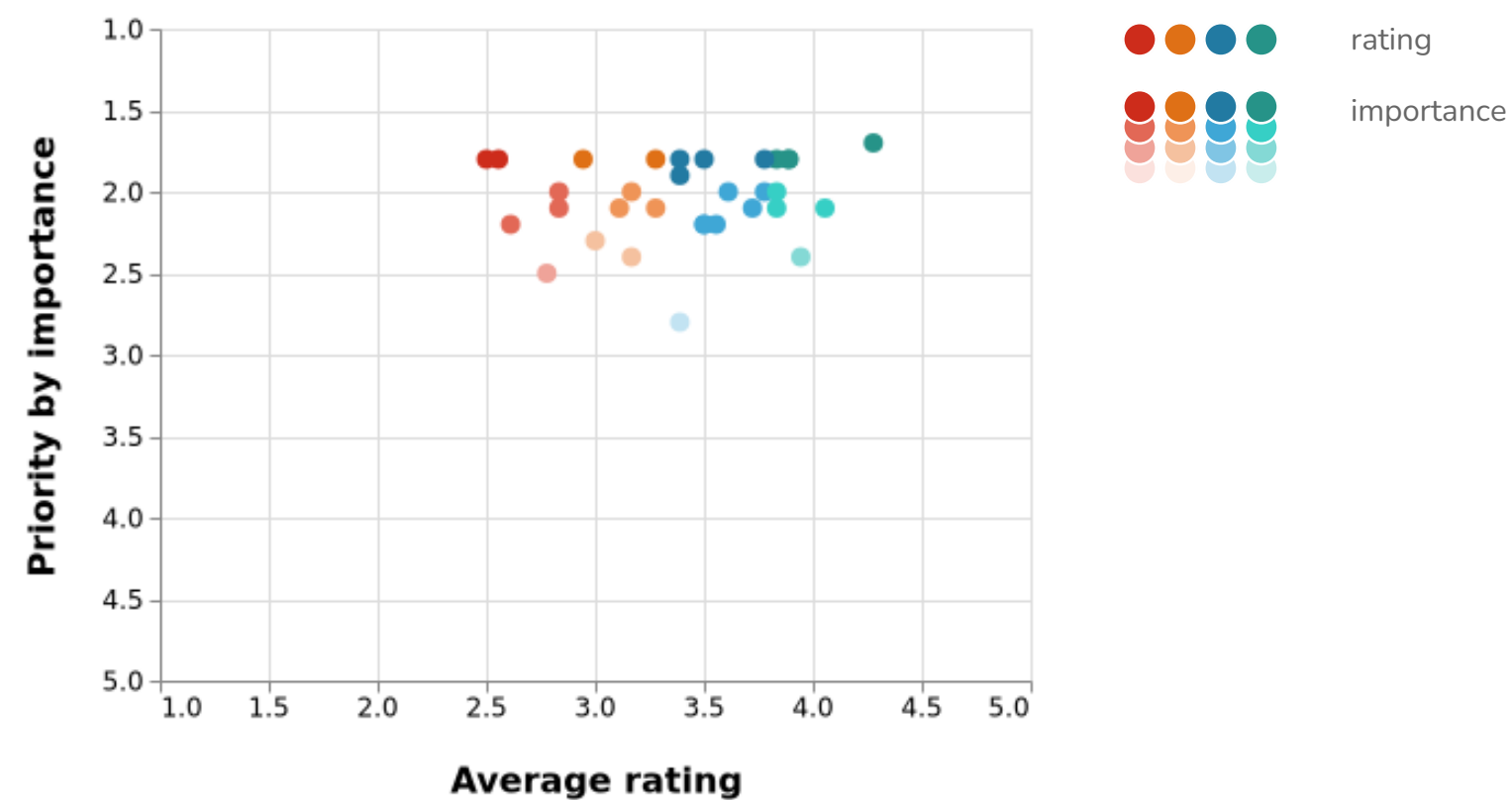
I would recommend a friend/colleague to apply for an open position with the Company.



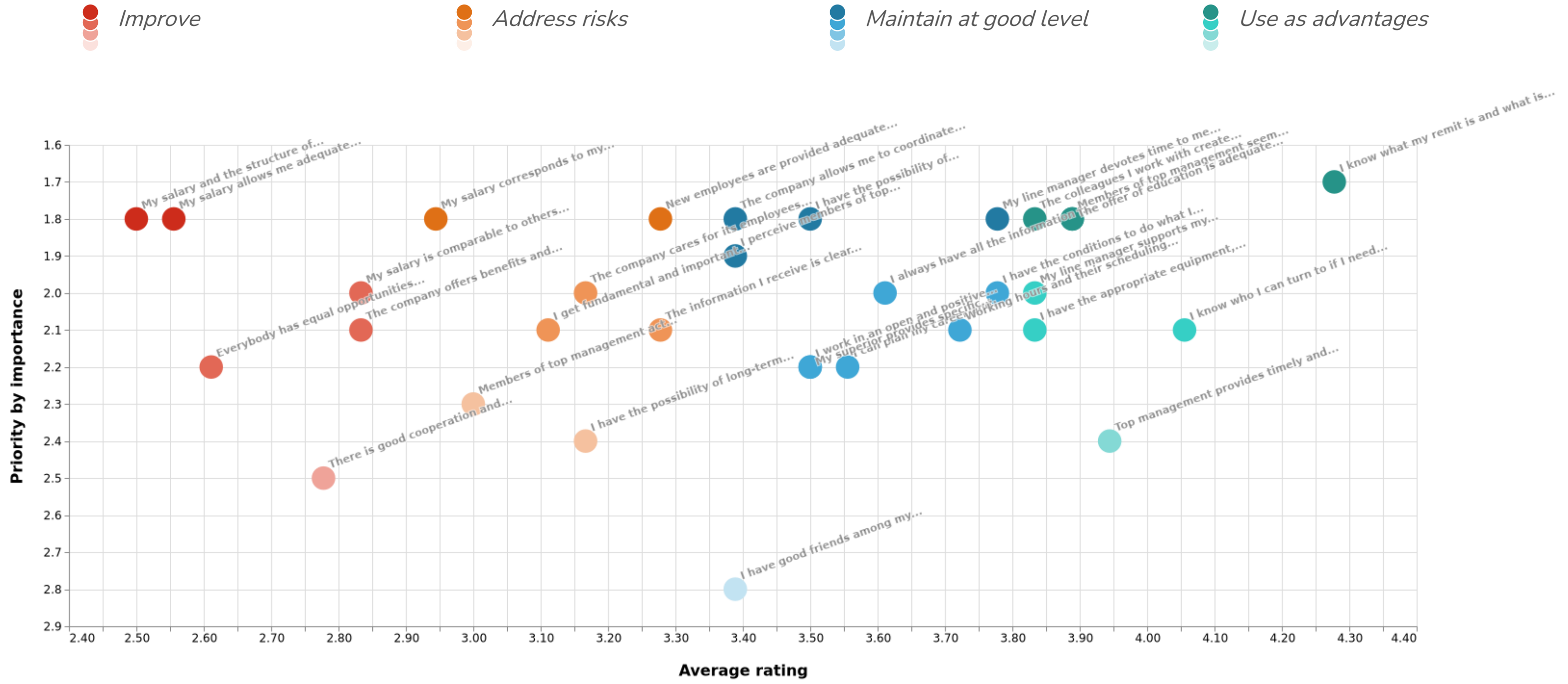
NPS = % PROMOTERS - % DETRACTORS

COMPARISON OF QUESTIONS BY RATING AND IMPORTANCE

The graphs display individual questions by rating and importance. For easier orientation, they are divided into groups, with color indicating their rating and color intensity indicating importance.



Overall distribution of questions on the rating and importance scale

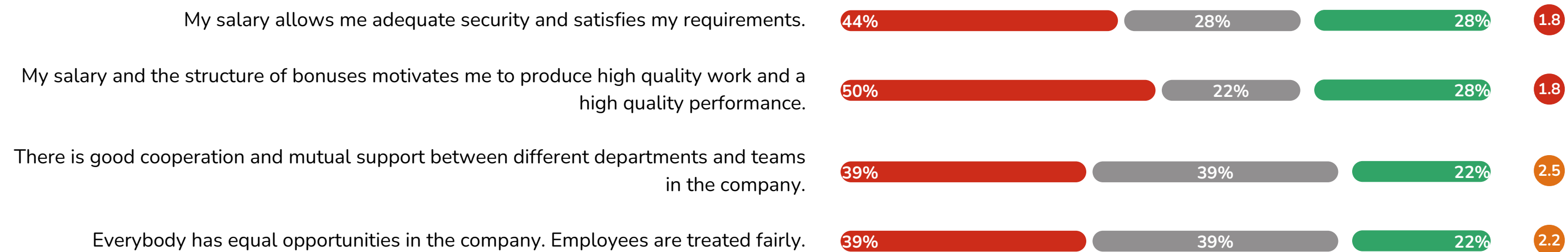


Distribution of questions on the rating and importance scale - detail.

SATISFACTION BY OVERALL SATISFACTION RATE



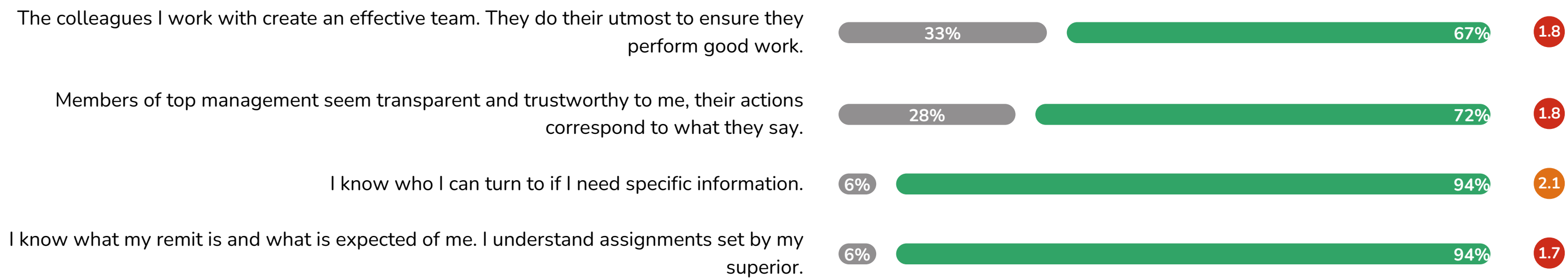




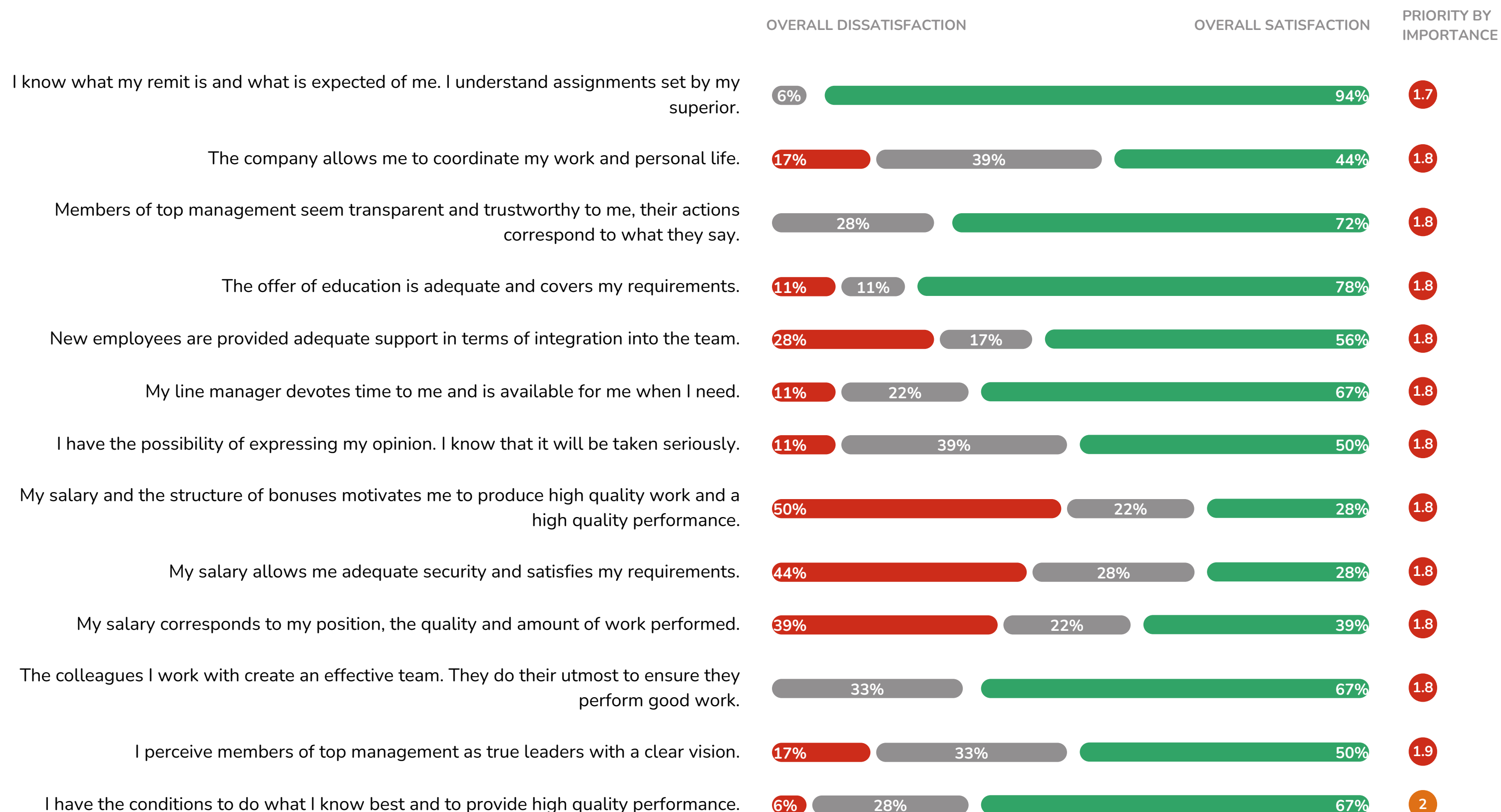
SATISFACTION BY OVERALL DISSATISFACTION RATE







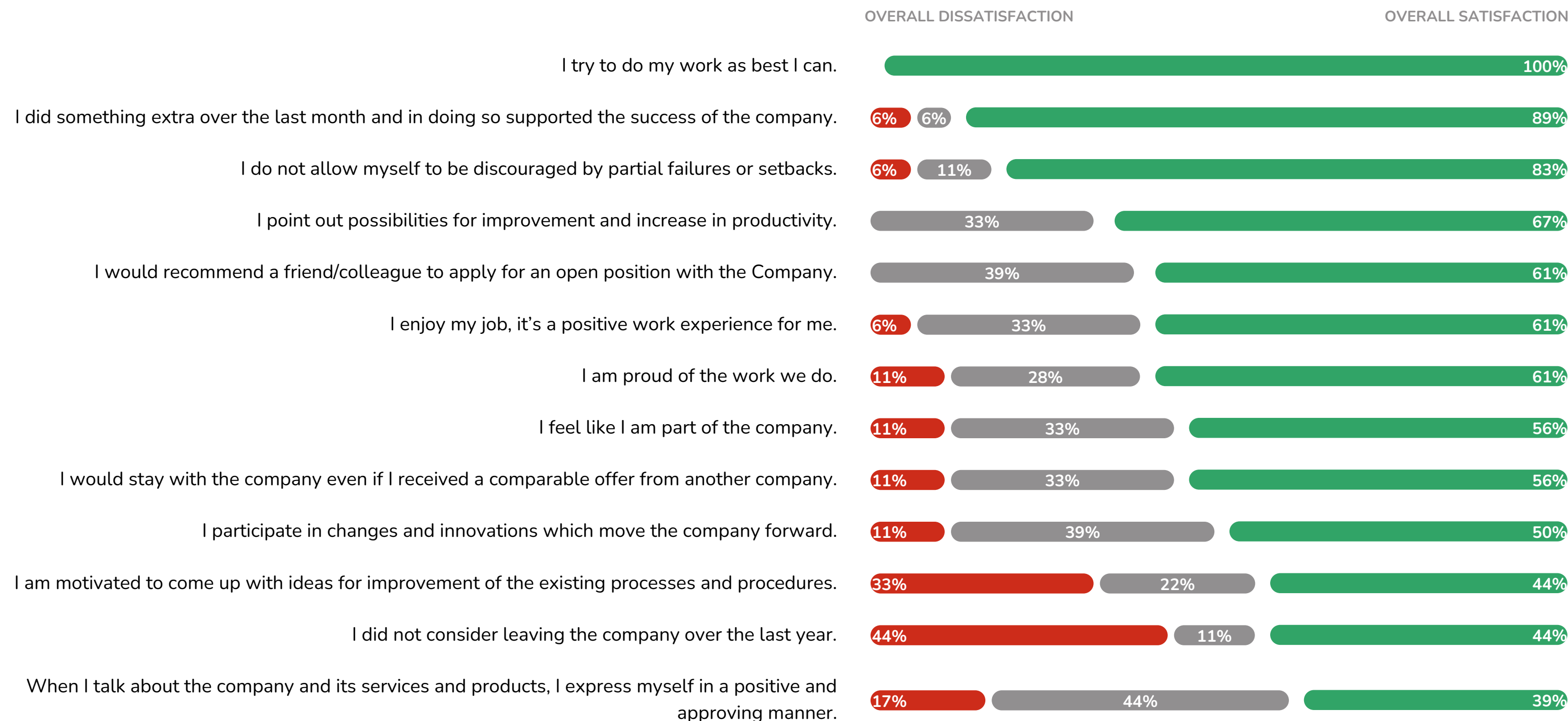
SATISFACTION BY IMPORTANCE







COMMITMENT, IDENTIFICATION BY OVERALL SATISFACTION RATE



COMMITMENT, IDENTIFICATION BY OVERALL DISSATISFACTION RATE

