

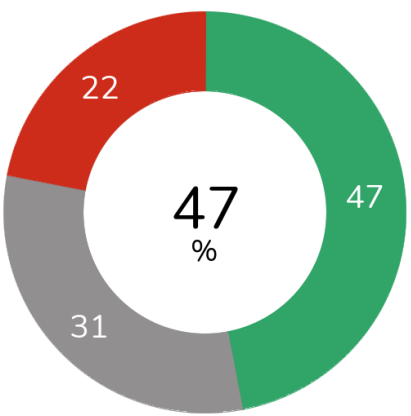
EMPLOYEE SURVEY - SAMPLE QUESTIONNAIRE

Sample output – summary - departments

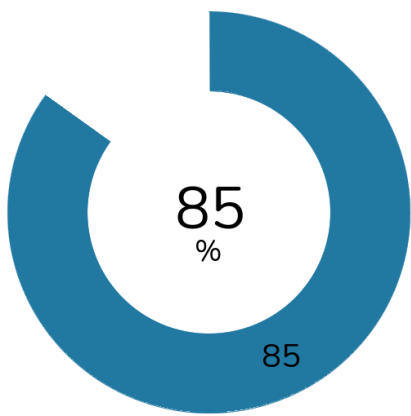


SUMMARY

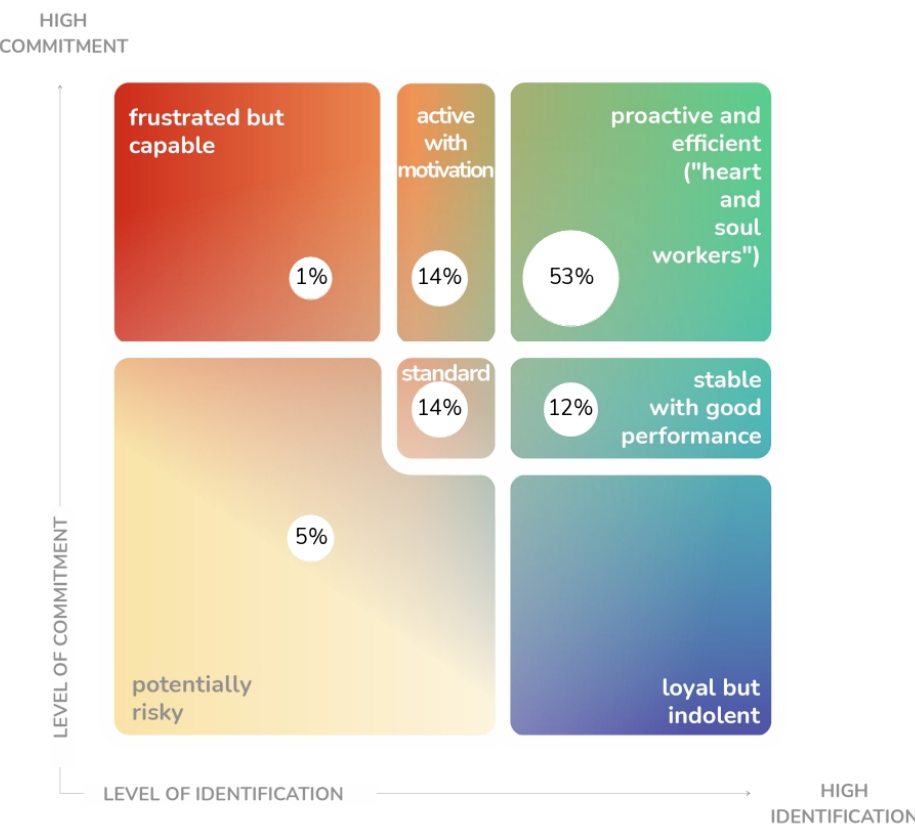
SATISFACTION



RETURN RATE



1022 respondents



STRONGEST IMPACT ON IDENTIFICATION

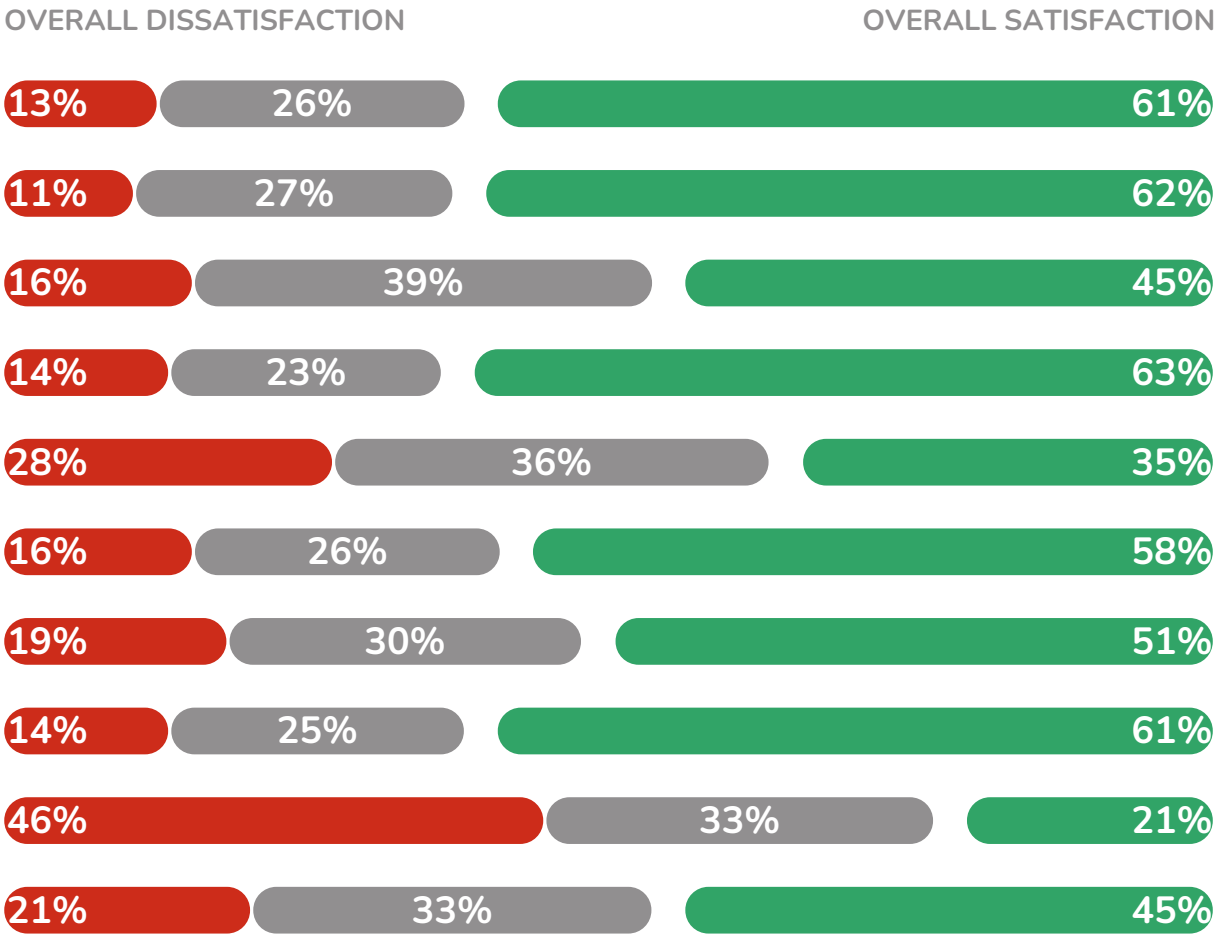
- The company cares for its employees and their satisfaction.
- I can plan my career and professional direction within the company.
- I have the conditions to do what I know best and to provide high quality performance.

STRONGEST IMPACT ON COMMITMENT

- I have the conditions to do what I know best and to provide high quality performance.
- I have the possibility of expressing my opinion. I know that it will be taken seriously.
- I can plan my career and professional direction within the company.

RESULTS FOR INDIVIDUAL CATEGORIES

- IDENTIFICATION
- COMMITMENT
- SATISFACTION WITH TOP MANAGEMENT
- SATISFACTION WITH YOUR SUPERIOR
- SATISFACTION WITH THE APPROACH TO EMPLOYEES
- SATISFACTION WITH COMMUNICATION
- SATISFACTION WITH THE ATMOSPHERE
- SATISFACTION WITH WORKING CONDITIONS
- SATISFACTION WITH YOUR REMUNERATION
- SATISFACTION WITH YOUR PERSONAL AND PROFESSIONAL DEVELOPMENT



SUMMARY TOP QUESTIONS

	OVERALL DISSATISFACTION	OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	INFLUENCE ON IDENTIFICATION / COMMITMENT
I know what my remit is and what is expected of me. I understand assignments set by my superior.	3%10%	87%	1.9	I C
I know who I can turn to if I need specific information.	6%14%	81%	2.2	I C
The colleagues I work with create an effective team. They do their utmost to ensure they perform good work.	7%19%	74%	2	I C
Working hours and their scheduling suit me.	13%22%	66%	2.1	I C

BOTTOM QUESTIONS

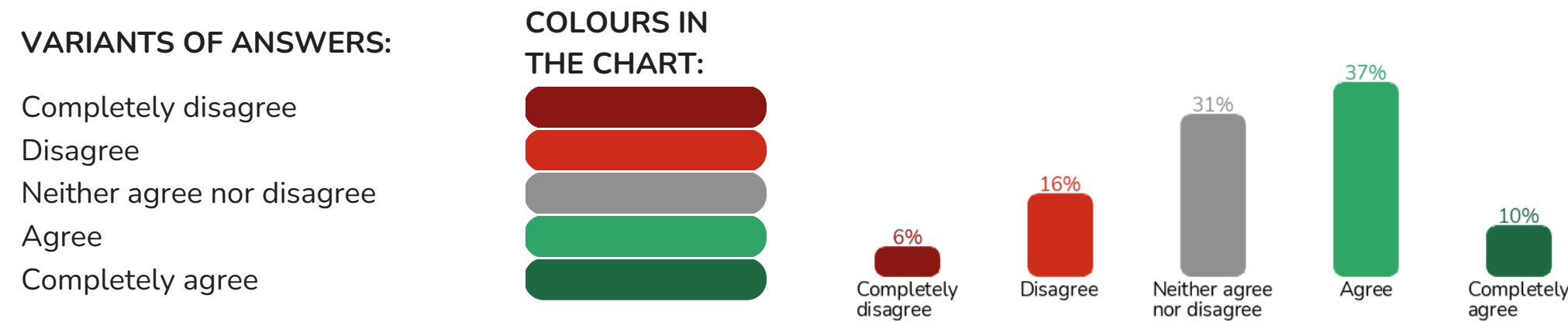
	OVERALL DISSATISFACTION	OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	INFLUENCE ON IDENTIFICATION / COMMITMENT
My salary and the structure of bonuses motivates me to produce high quality work and a high quality performance.	50%	29%21%	1.9	I C
My salary corresponds to my position, the quality and amount of work performed.	49%	31%20%	1.8	I C
My salary allows me adequate security and satisfies my requirements.	45%	34%21%	2	I C
Everybody has equal opportunities in the company. Employees are treated fairly.	42%	37%21%	2.2	I C

EXPLANATORY NOTES

TOTAL OVERALL RESULTS FOR ALL RESPONDENTS:



OVERALL RESULTS BY SECTION FOR ALL RESPONDENTS:



The figures in the chart show the individual answers as a proportion of total answers. The results for the currently selected group and the whole company are shown.

EXPLANATORY NOTES TOTAL OVERALL RESULTS FOR VARIOUS CATEGORIES OF RESPONDENTS:

	Marketing	Business	Logistics	HR	Finance	IT services
B0	46%	49%	47%	48%	48%	46%

Figures in the table represent the proportion of all approving answers **Agree / Completely agree** in different categories of respondents.

A symbol can be used instead of specific data in the table. <5
This symbol is used where there are fewer than five respondents in a given category and therefore by showing a specific value, their anonymity would be jeopardised. However, their responses are included in the overall result.

Some of the fields in the table can be differentiated in colour and point out statistically above-average values.

Significantly high values Significantly low values

EXPLANATORY NOTES ANSWERS FOR INDIVIDUAL QUESTIONS:

I know what my remit is and what is expected of me. I understand assignments set by my superior.

3

10%

87%

1.9

I C

VARIANTS OF ANSWERS:

- Completely disagree
- Disagree
- Neither agree nor disagree
- Agree
- Completely agree

COLOURS IN THE CHART:



Numbers and colours show the proportions of the overall categories of answers (all approving, all disapproving and all neutral).

Priority by importance shows how important the respondents consider the given question to be, on a scale of 1 (highest) to 5 (lowest). If no importance value is given for a question, it means that no respondent expressed an opinion on importance. Level of importance can be identified by the shades of color in the circle - darker being greater importance, and lighter being lesser importance. 2.6

For each statement, the impact on respondents' identification and commitment is also displayed. I C
The color of the left half reflects the influence on identification. The color of the right half reflects the influence on commitment. The colour used corresponds to the influence:



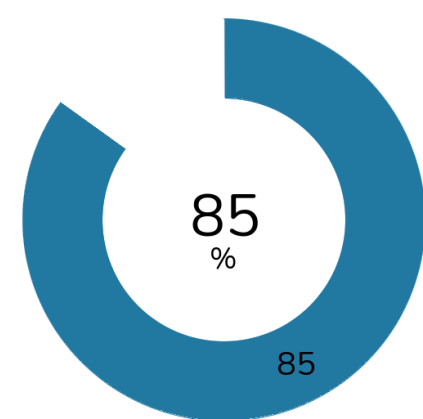
SURVEY PARTICIPATION

RETURN RATE AND PARTICIPANT REPRESENTATION

In the chapter about return rate, the percent values show the return rate of the total number of addressed respondents, in:

- total (including supplementary information about the ratio of representation of individual categories in the total)
- by categories of respondents

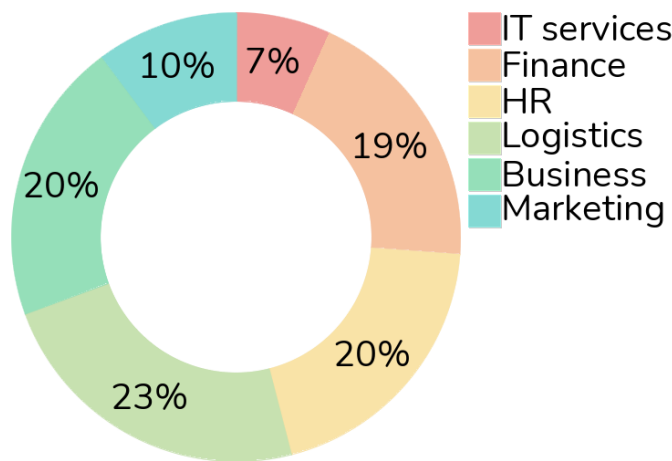
OVERALL RETURN RATE



1022 respondents

REPRESENTATION BY CATEGORY

B0



SURVEY PARTICIPATION

RETURN RATE AND PARTICIPANT REPRESENTATION

BY CATEGORY

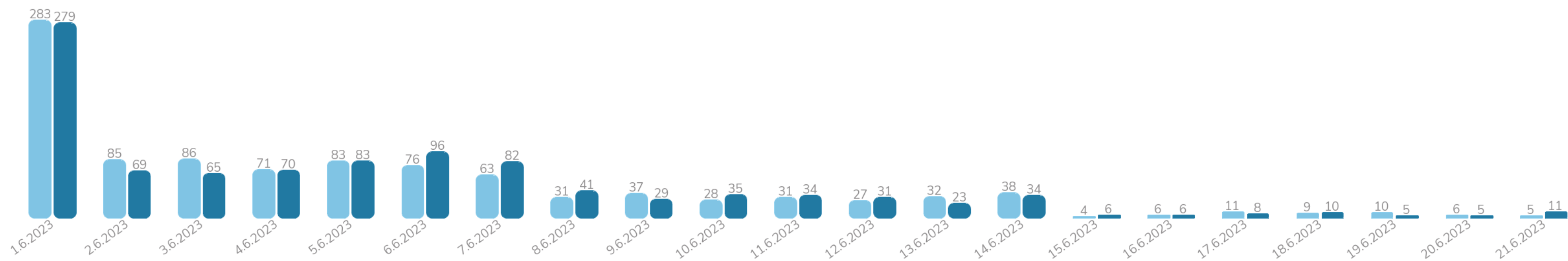
	Marketing	Business	Logistics	HR	Finance	IT services
B0	88% (104)	85% (208)	83% (239)	85% (202)	84% (198)	86% (70)

SURVEY PARTICIPATION COMPLETION OVERVIEW OVER TIME

Overview of the number of started and completed online questionnaires over time.

SELECTION

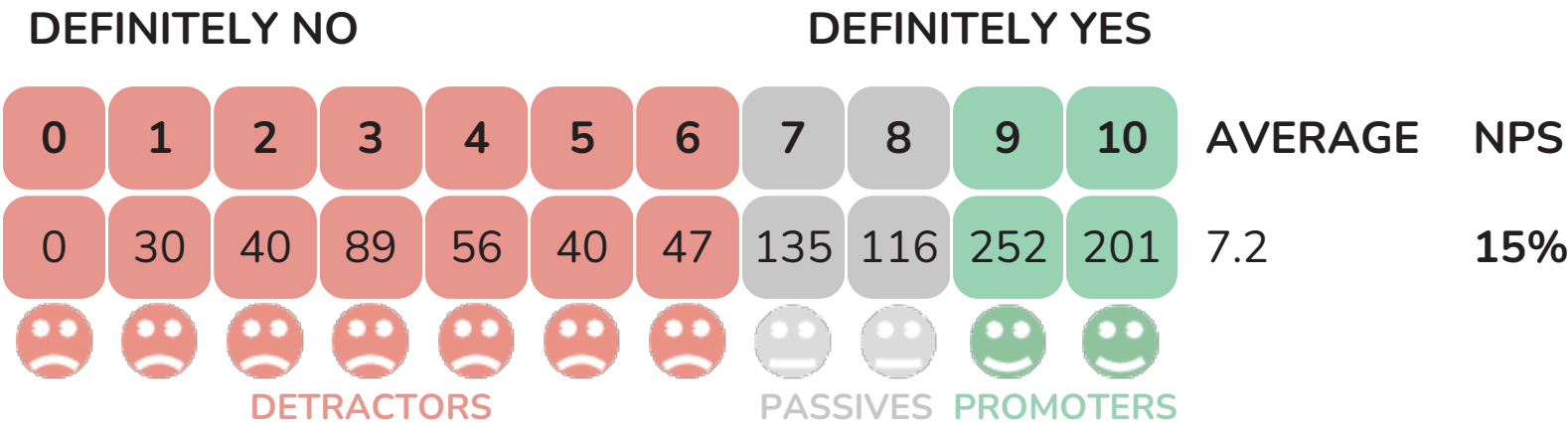
■ Number of questionnaires in progress ■ Number of questionnaires completed



OVERALL RESULT (NPS - NET PROMOTER SCORE)

I WOULD RECOMMEND A FRIEND/COLLEAGUE TO APPLY FOR AN OPEN POSITION WITH THE COMPANY.

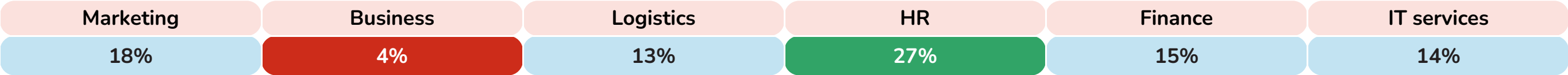
Overall



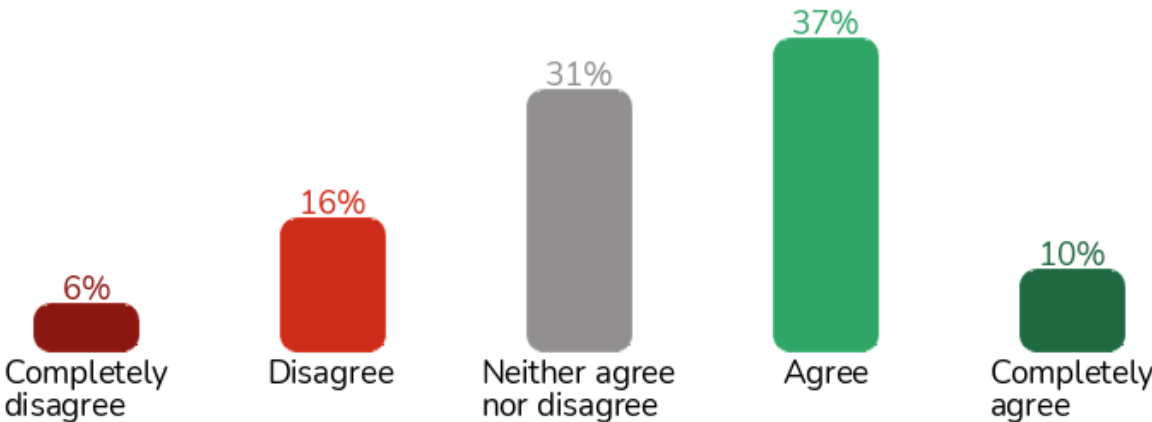
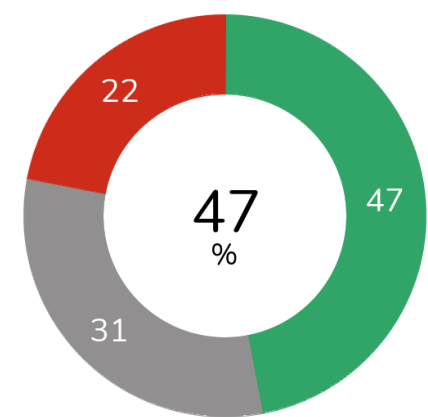
% NPS = % PROMOTERS - % DETRACTORS

BY CATEGORY

B0



SATISFACTION IN TOTAL

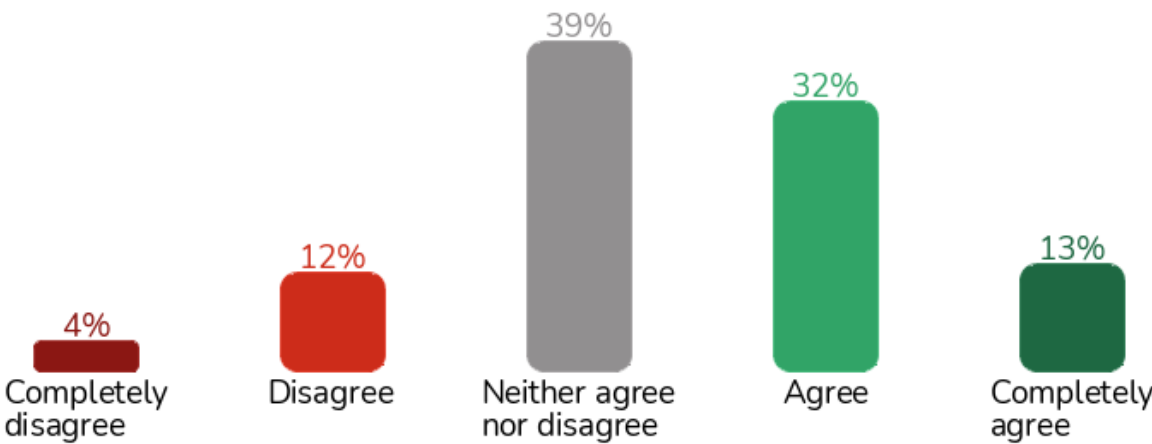
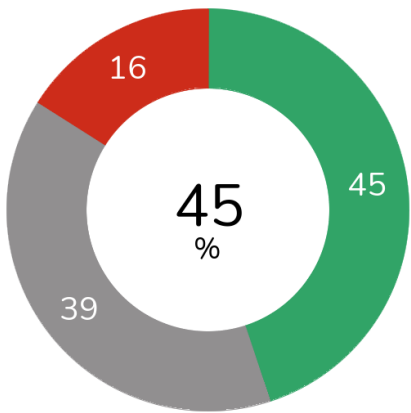


BY CATEGORY

	Marketing	Business	Logistics	HR	Finance	IT services
B0	46%	49%	47%	48%	48%	46%

SATISFACTION

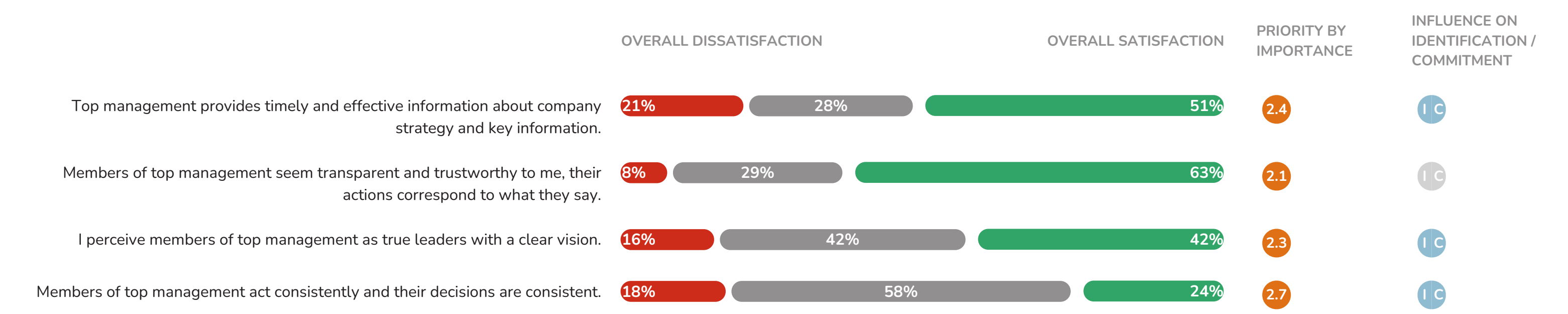
SATISFACTION WITH TOP MANAGEMENT



BY CATEGORY

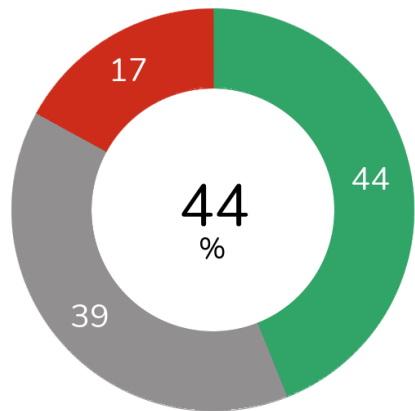
	Marketing	Business	Logistics	HR	Finance	IT services
B0	44%	47%	46%	40%	47%	43%

SATISFACTION SATISFACTION WITH TOP MANAGEMENT

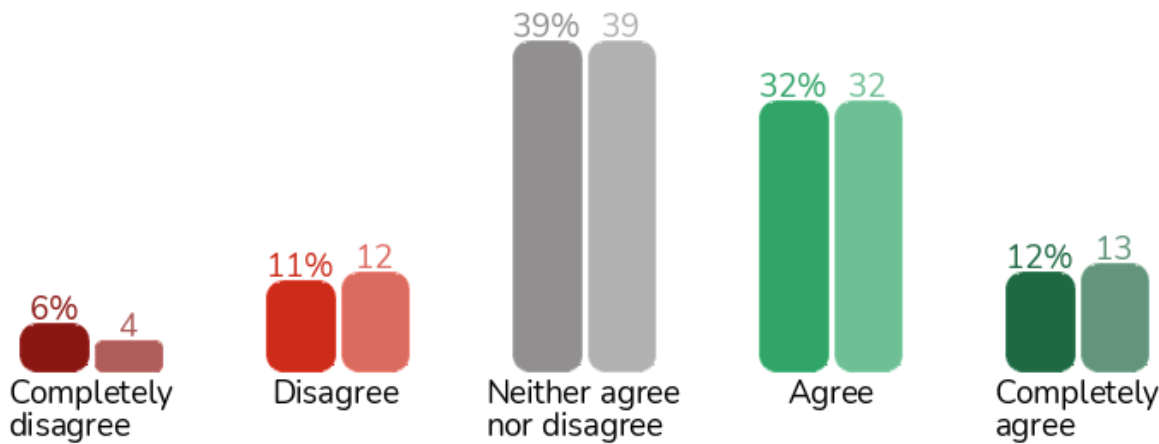
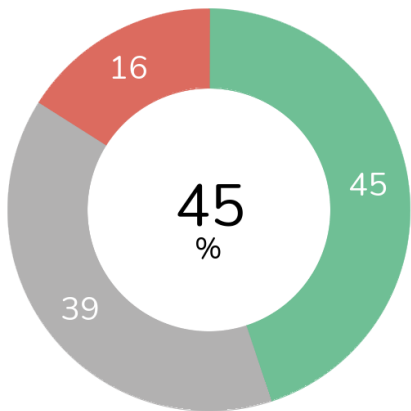


SATISFACTION WITH TOP MANAGEMENT B0: MARKETING

B0: MARKETING



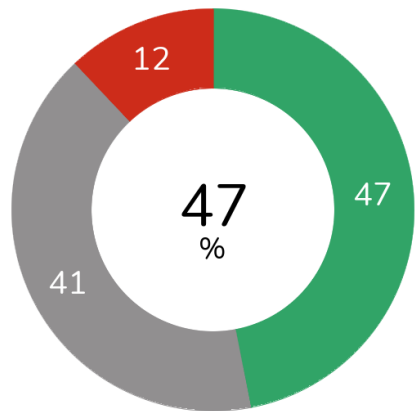
OVERALL



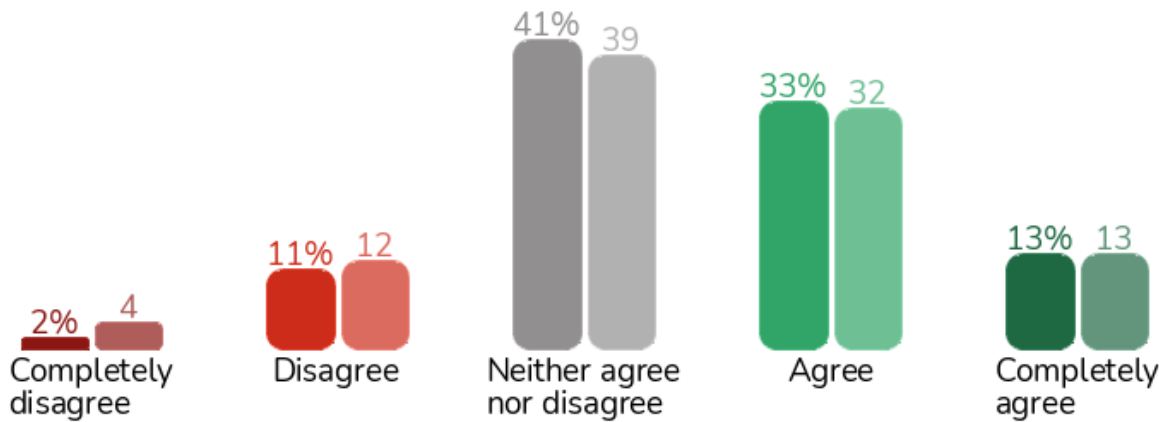
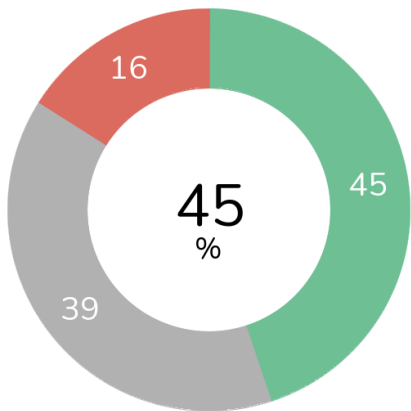
	OVERALL DISSATISFACTION			OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	RESPONSES COMPARING TO SUMMARY RESULT
Top management provides timely and effective information about company strategy and key information.	16%	32%	52%	2.5	↑+1%	
Members of top management seem transparent and trustworthy to me, their actions correspond to what they say.	9%	27%	64%	2.1	↑+1%	
I perceive members of top management as true leaders with a clear vision.	21%	39%	40%	2.3	↓-2%	
Members of top management act consistently and their decisions are consistent.	22%	58%	20%	2.7	↓-4%	

SATISFACTION WITH TOP MANAGEMENT B0: BUSINESS

B0: BUSINESS



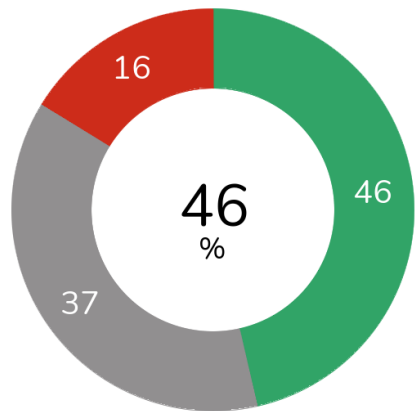
OVERALL



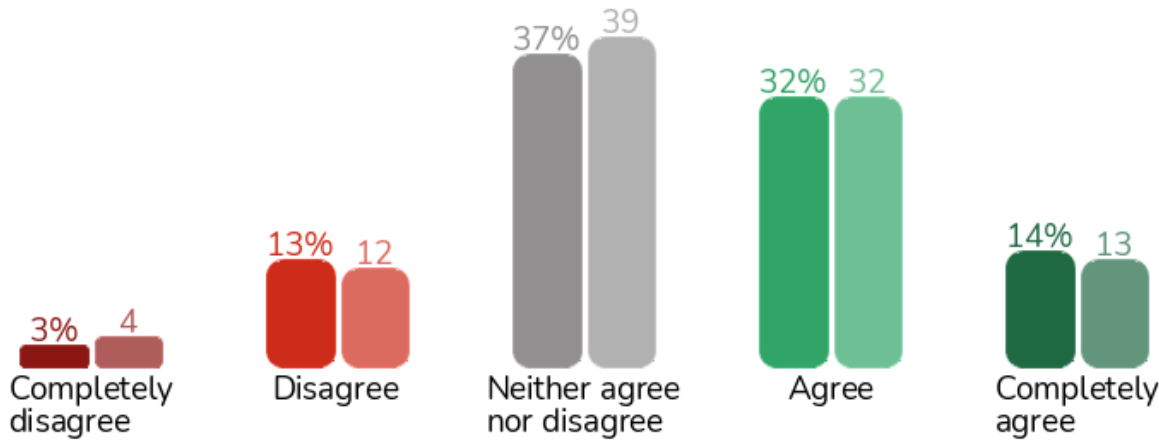
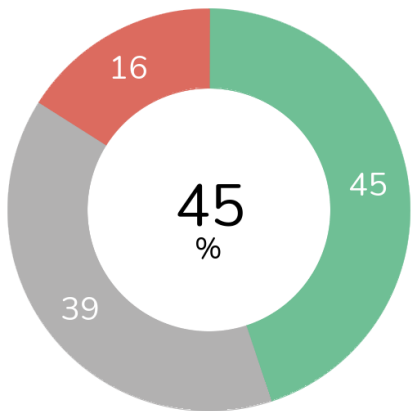
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
Top management provides timely and effective information about company strategy and key information.	19%	28%	52%	2.4	↑+1%
Members of top management seem transparent and trustworthy to me, their actions correspond to what they say.	6%	30%	64%	2.1	↑+1%
I perceive members of top management as true leaders with a clear vision.	10%	47%	43%	2.3	↑+1%
Members of top management act consistently and their decisions are consistent.	14%	57%	29%	2.7	↑+5%

SATISFACTION WITH TOP MANAGEMENT B0: LOGISTICS

B0: LOGISTICS



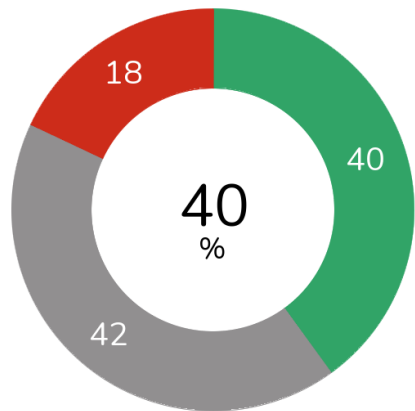
OVERALL



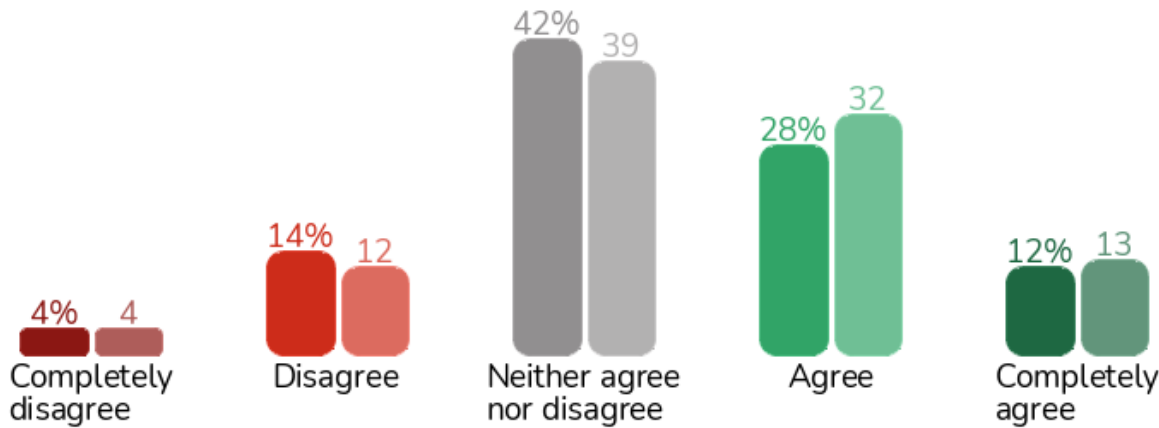
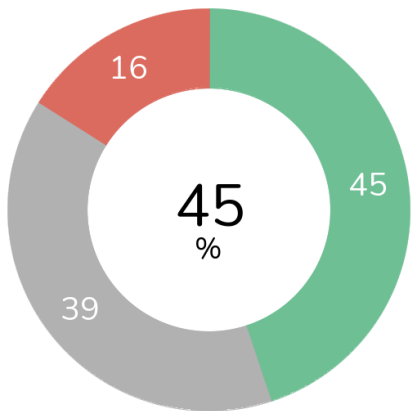
	OVERALL DISSATISFACTION			OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
Top management provides timely and effective information about company strategy and key information.	21%	28%		51%	2.4	-
Members of top management seem transparent and trustworthy to me, their actions correspond to what they say.	8%	26%		66%	2.1	↑+3%
I perceive members of top management as true leaders with a clear vision.	18%	40%		42%	2.2	-
Members of top management act consistently and their decisions are consistent.	19%	56%		25%	2.7	↑+1%

SATISFACTION WITH TOP MANAGEMENT B0: HR

B0: HR



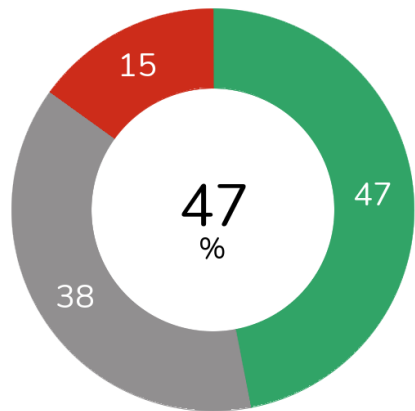
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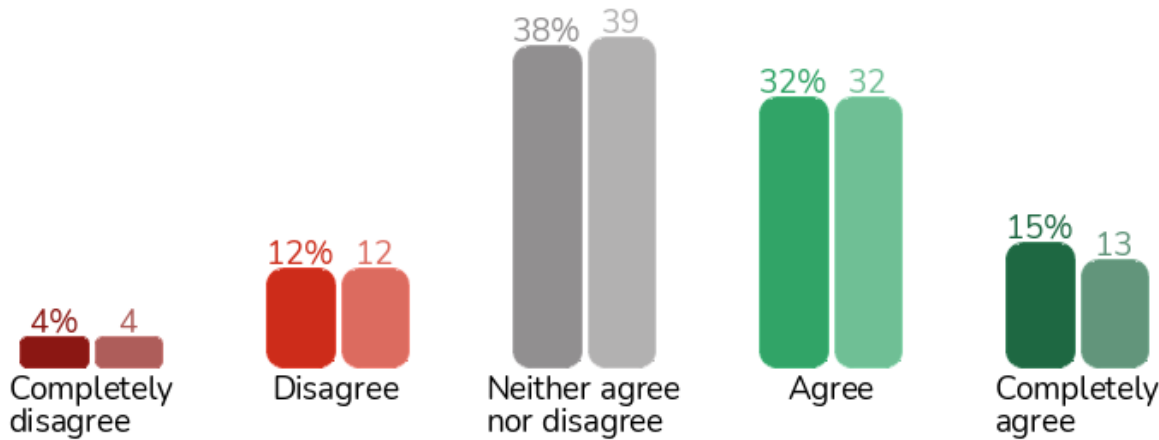
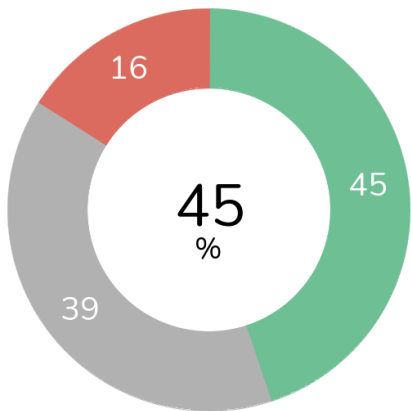
	OVERALL DISSATISFACTION			OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	RESPONSES COMPARING TO SUMMARY RESULT
Top management provides timely and effective information about company strategy and key information.	27%	29%	43%	2.4	↓-8%	
Members of top management seem transparent and trustworthy to me, their actions correspond to what they say.	9%	32%	59%	2.1	↓-4%	
I perceive members of top management as true leaders with a clear vision.	18%	46%	37%	2.3	↓-5%	
Members of top management act consistently and their decisions are consistent.	19%	59%	21%	2.8	↓-3%	

SATISFACTION WITH TOP MANAGEMENT B0: FINANCE

B0: FINANCE



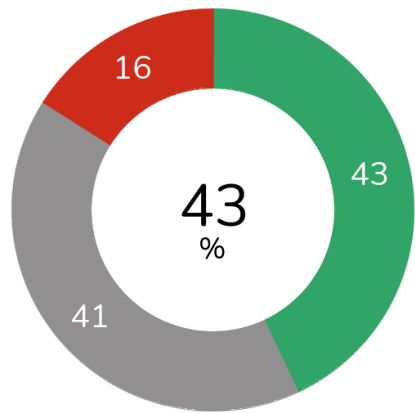
OVERALL



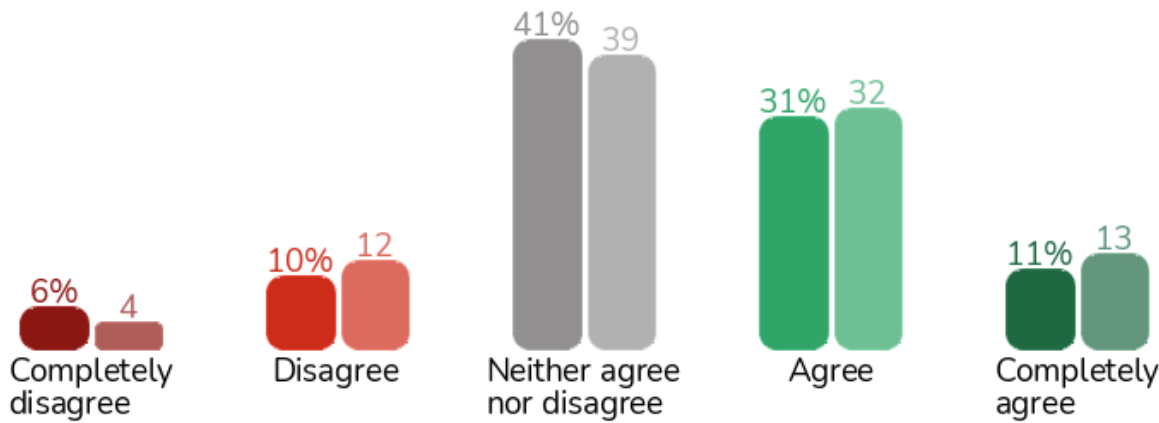
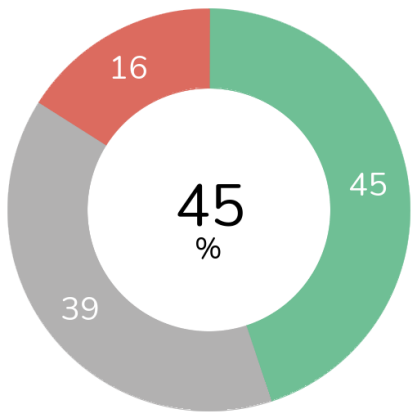
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
Top management provides timely and effective information about company strategy and key information.	19%	25%	56%	2.5	↑+5%
Members of top management seem transparent and trustworthy to me, their actions correspond to what they say.	9%	29%	62%	2	↓-1%
I perceive members of top management as true leaders with a clear vision.	16%	39%	45%	2.3	↑+3%
Members of top management act consistently and their decisions are consistent.	18%	58%	24%	2.7	-

SATISFACTION WITH TOP MANAGEMENT B0: IT SERVICES

B0: IT SERVICES



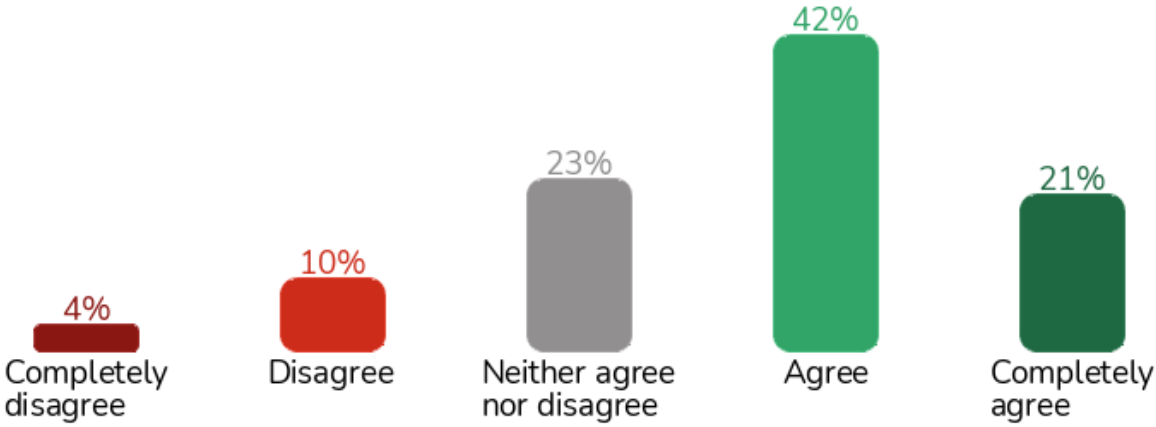
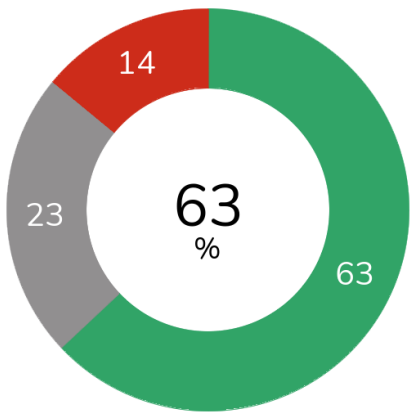
OVERALL



	OVERALL DISSATISFACTION			OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	RESPONSES COMPARING TO SUMMARY RESULT
Top management provides timely and effective information about company strategy and key information.	21%	31%	47%	2.5	↓-4%	
Members of top management seem transparent and trustworthy to me, their actions correspond to what they say.	6%	33%	61%	2.1	↓-2%	
I perceive members of top management as true leaders with a clear vision.	17%	41%	41%	2.1	↓-1%	
Members of top management act consistently and their decisions are consistent.	20%	60%	20%	2.5	↓-4%	

SATISFACTION

SATISFACTION WITH YOUR SUPERIOR

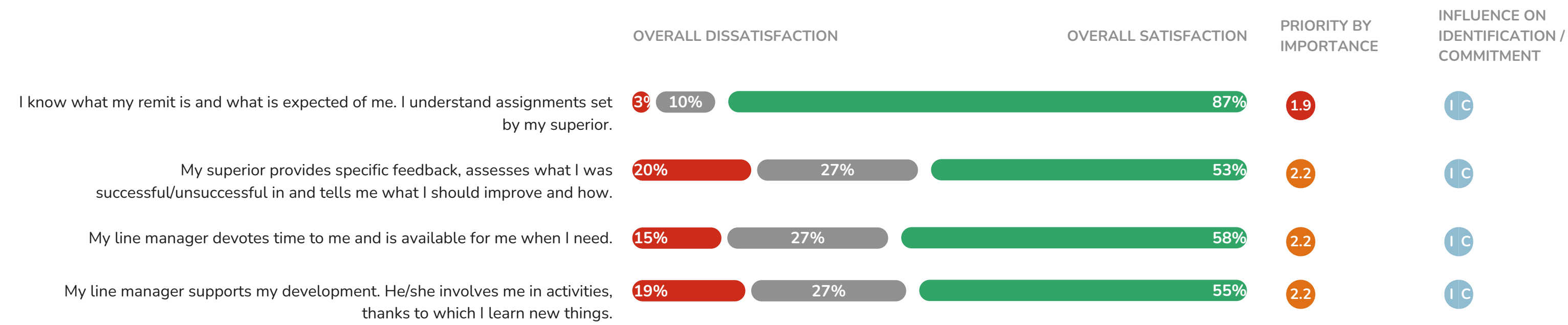


BY CATEGORY

	Marketing	Business	Logistics	HR	Finance	IT services
B0	64%	62%	61%	65%	64%	65%

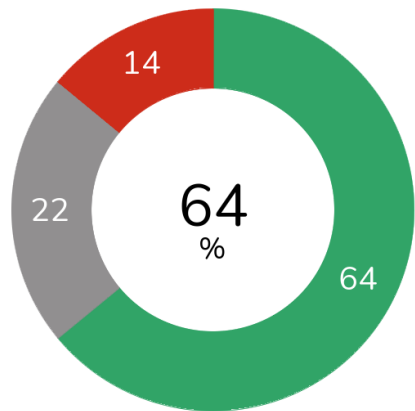
SATISFACTION

SATISFACTION WITH YOUR SUPERIOR

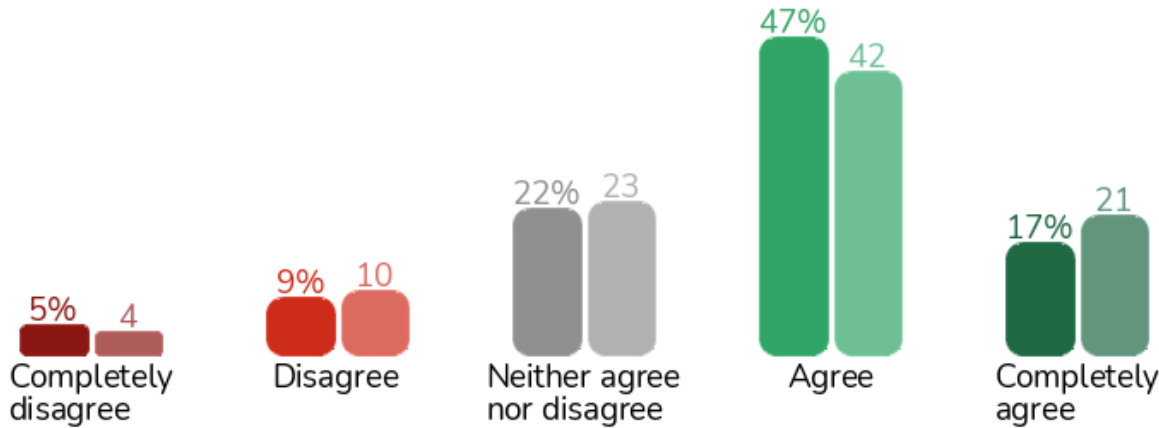
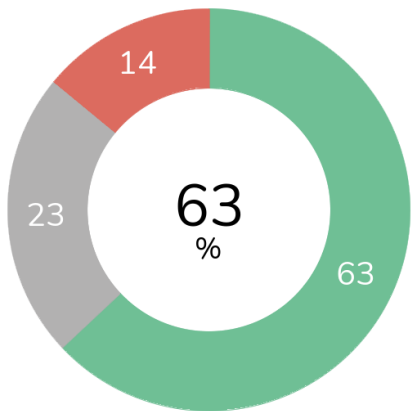


SATISFACTION WITH YOUR SUPERIOR B0: MARKETING

B0: MARKETING



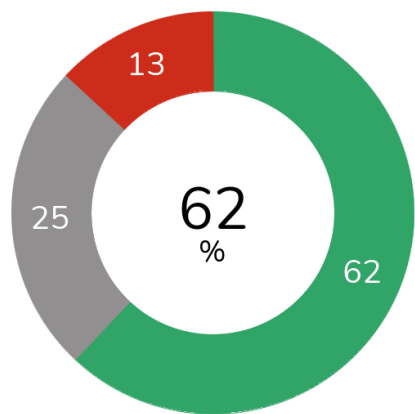
OVERALL



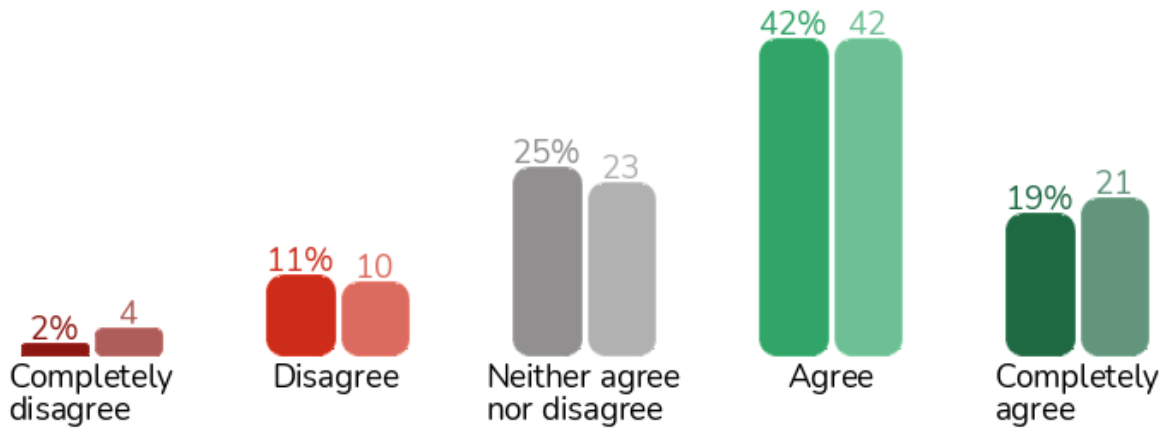
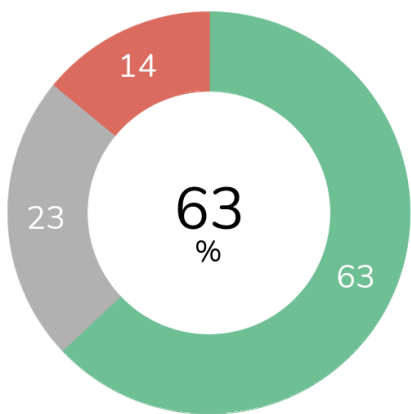
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I know what my remit is and what is expected of me. I understand assignments set by my superior.	2	10%	88%	2	↑+1%
My superior provides specific feedback, assesses what I was successful/unsuccessful in and tells me what I should improve and how.	21%	29%	50%	2.2	↓-3%
My line manager devotes time to me and is available for me when I need.	17%	24%	59%	2.3	↑+1%
My line manager supports my development. He/she involves me in activities, thanks to which I learn new things.	17%	25%	58%	2.3	↑+3%

SATISFACTION WITH YOUR SUPERIOR B0: BUSINESS

B0: BUSINESS



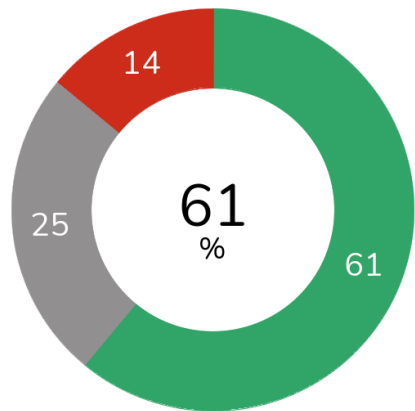
OVERALL



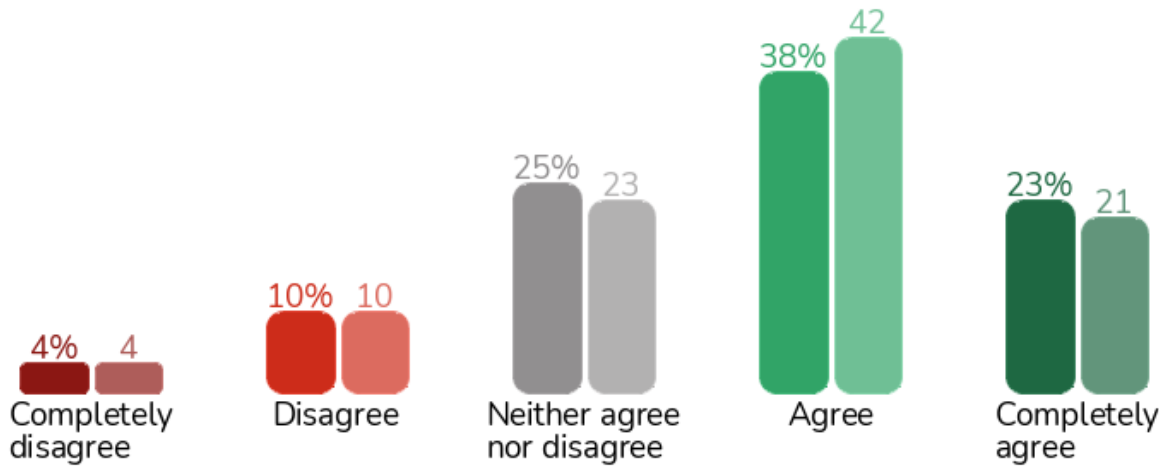
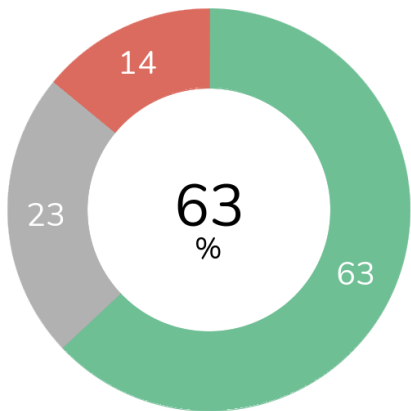
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I know what my remit is and what is expected of me. I understand assignments set by my superior.	2	9%	88%	1.8	↑+1%
My superior provides specific feedback, assesses what I was successful/unsuccessful in and tells me what I should improve and how.	18%	30%	53%	2.2	-
My line manager devotes time to me and is available for me when I need.	15%	31%	54%	2.2	↓-4%
My line manager supports my development. He/she involves me in activities, thanks to which I learn new things.	18%	29%	53%	2.1	↓-2%

SATISFACTION WITH YOUR SUPERIOR B0: LOGISTICS

B0: LOGISTICS



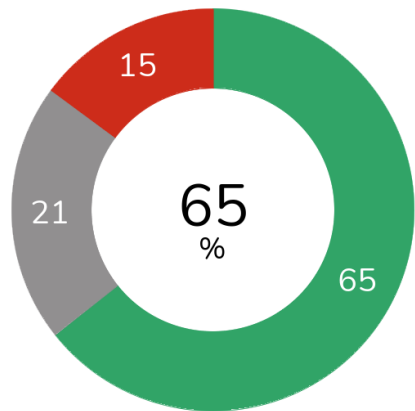
OVERALL



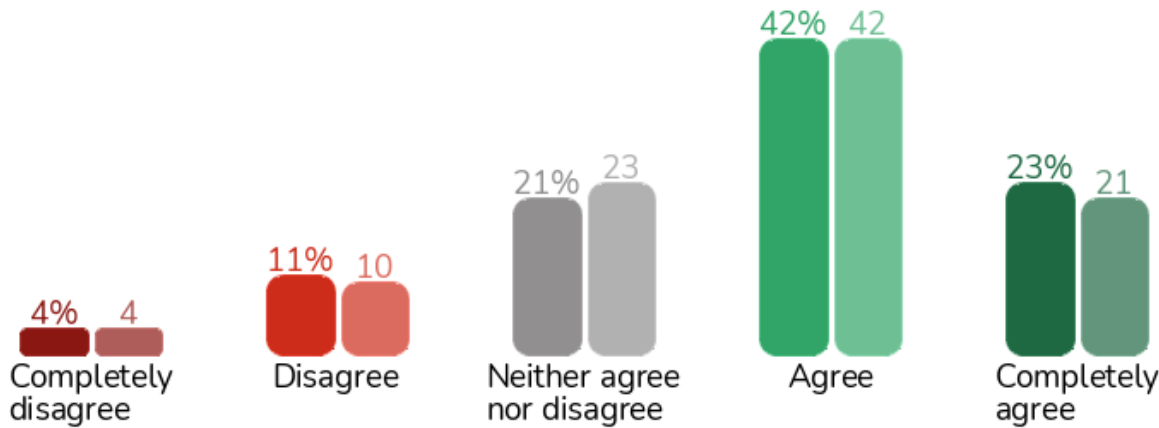
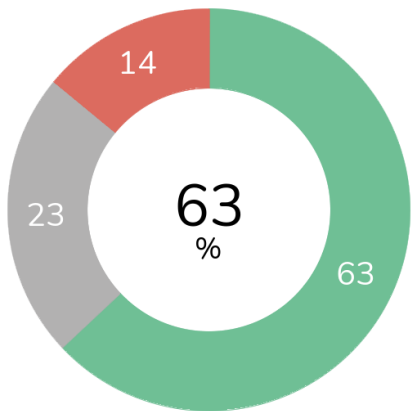
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I know what my remit is and what is expected of me. I understand assignments set by my superior.	3%	10%	87%	2	-
My superior provides specific feedback, assesses what I was successful/unsuccessful in and tells me what I should improve and how.	21%	28%	51%	2.2	↓-2%
My line manager devotes time to me and is available for me when I need.	15%	31%	54%	2.3	↓-4%
My line manager supports my development. He/she involves me in activities, thanks to which I learn new things.	17%	31%	52%	2.2	↓-3%

SATISFACTION WITH YOUR SUPERIOR B0: HR

B0: HR



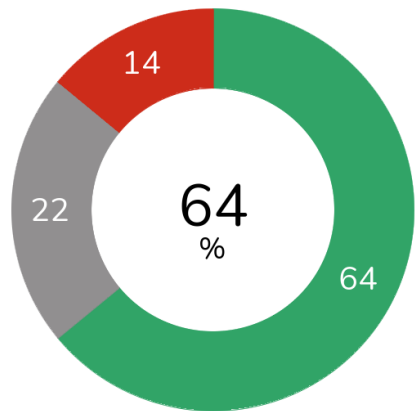
OVERALL



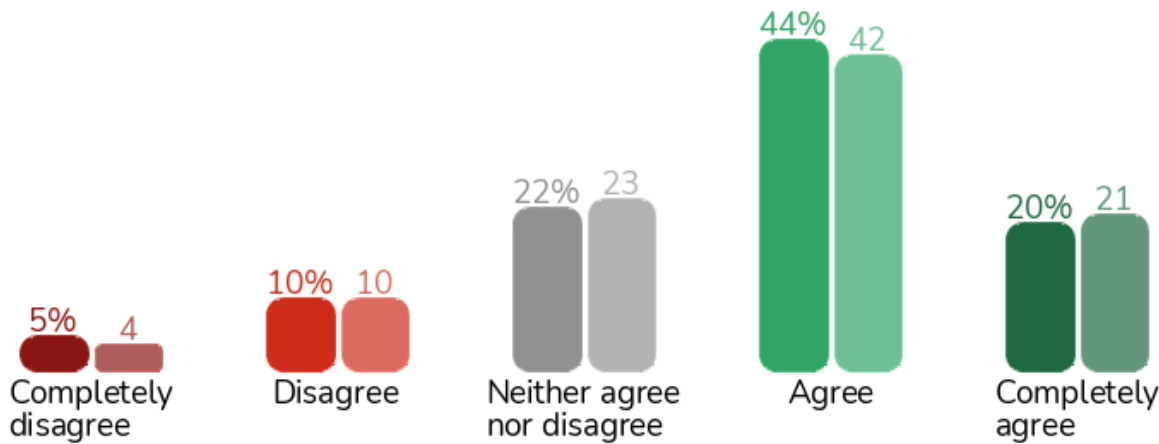
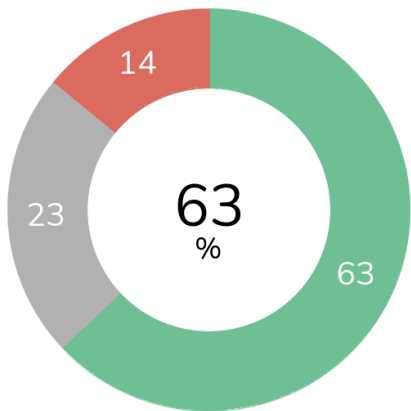
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I know what my remit is and what is expected of me. I understand assignments set by my superior.	5%	11%	85%	1.8	↓-2%
My superior provides specific feedback, assesses what I was successful/unsuccessful in and tells me what I should improve and how.	19%	27%	55%	2.2	↑+2%
My line manager devotes time to me and is available for me when I need.	14%	23%	63%	2.3	↑+5%
My line manager supports my development. He/she involves me in activities, thanks to which I learn new things.	21%	22%	57%	2.2	↑+2%

SATISFACTION WITH YOUR SUPERIOR B0: FINANCE

B0: FINANCE



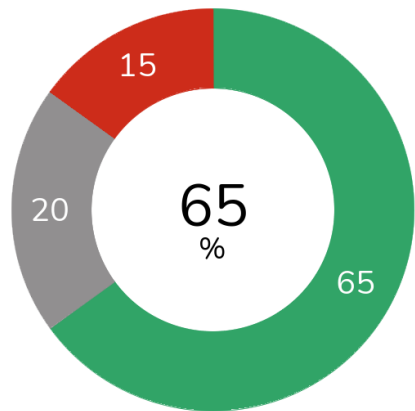
OVERALL



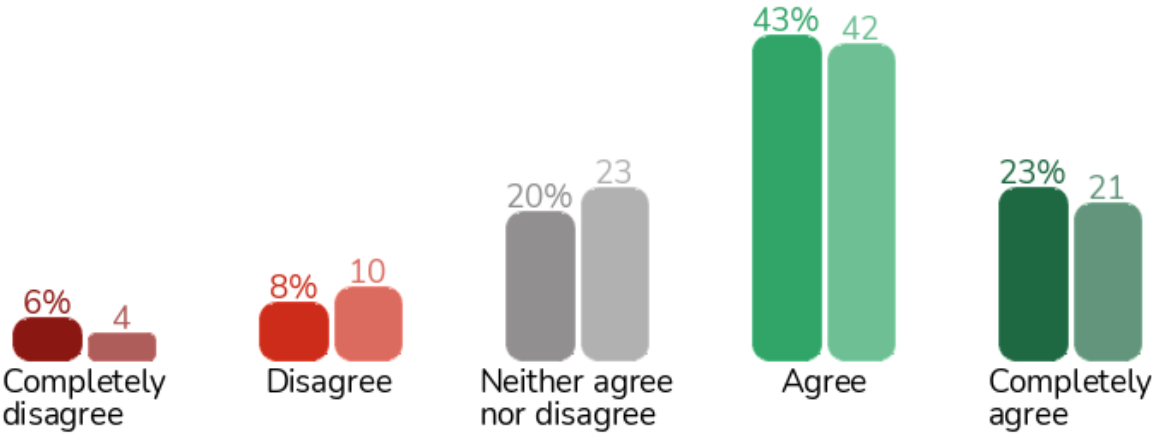
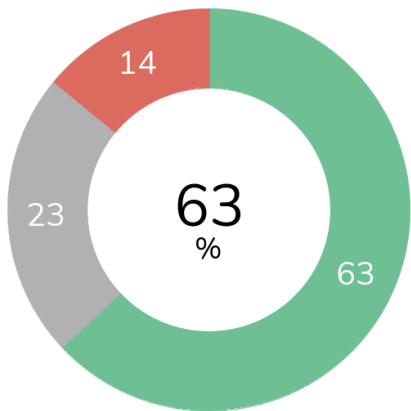
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I know what my remit is and what is expected of me. I understand assignments set by my superior.	3%	11%	87%	1.8	-
My superior provides specific feedback, assesses what I was successful/unsuccessful in and tells me what I should improve and how.	20%	26%	54%	2.2	↑+1%
My line manager devotes time to me and is available for me when I need.	16%	24%	60%	2.1	↑+2%
My line manager supports my development. He/she involves me in activities, thanks to which I learn new things.	19%	28%	53%	2	↓-2%

SATISFACTION WITH YOUR SUPERIOR B0: IT SERVICES

B0: IT SERVICES



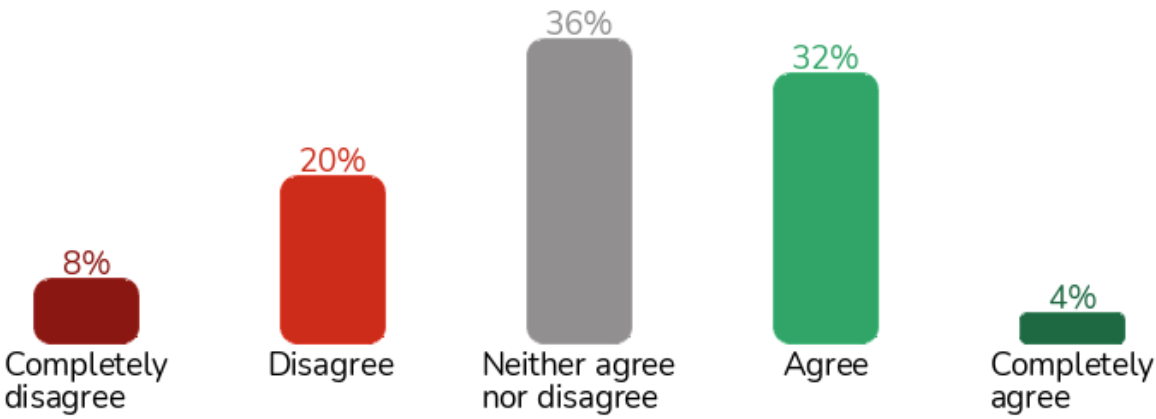
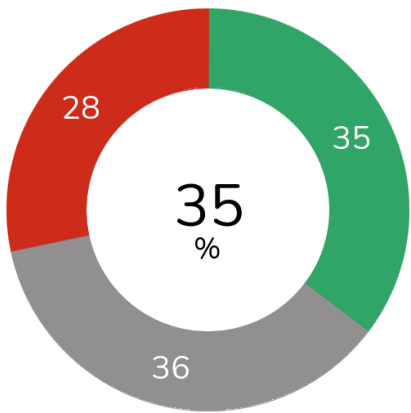
OVERALL



	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I know what my remit is and what is expected of me. I understand assignments set by my superior.	3%	11%	86%	1.8	↓-1%
My superior provides specific feedback, assesses what I was successful/unsuccessful in and tells me what I should improve and how.	21%	24%	54%	2.3	↑+1%
My line manager devotes time to me and is available for me when I need.	16%	24%	60%	2.2	↑+2%
My line manager supports my development. He/she involves me in activities, thanks to which I learn new things.	19%	20%	61%	2.3	↑+6%

SATISFACTION

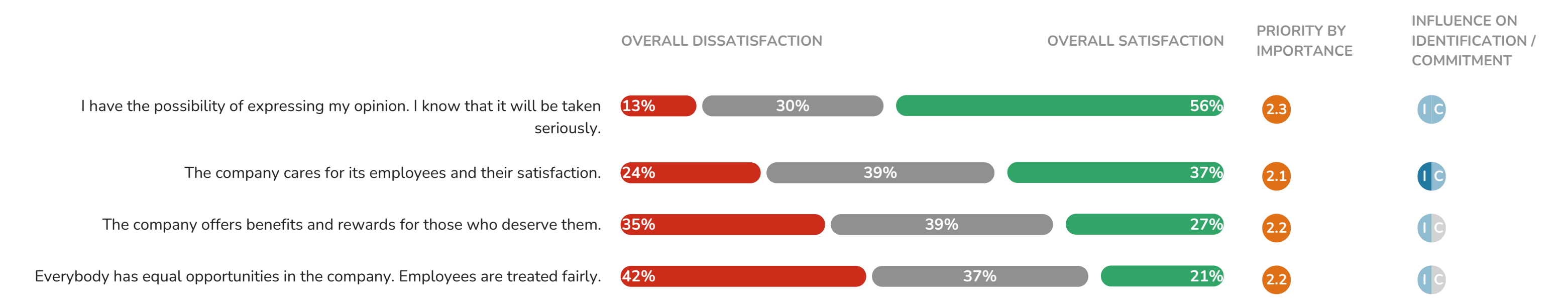
SATISFACTION WITH THE APPROACH TO EMPLOYEES



BY CATEGORY

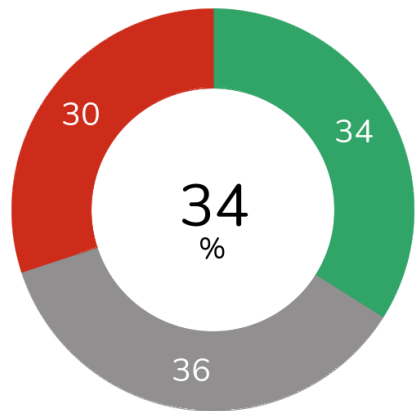
	Marketing	Business	Logistics	HR	Finance	IT services
B0	34%	38%	35%	36%	34%	32%

SATISFACTION SATISFACTION WITH THE APPROACH TO EMPLOYEES

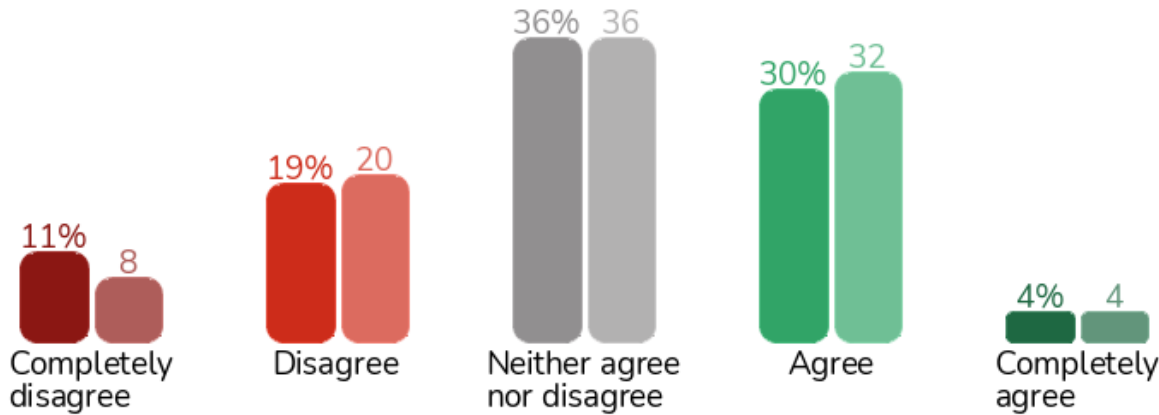
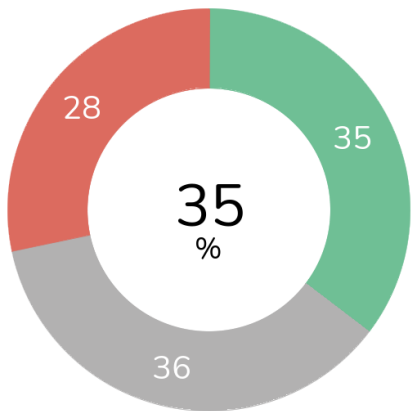


SATISFACTION WITH THE APPROACH TO EMPLOYEES B0: MARKETING

B0: MARKETING



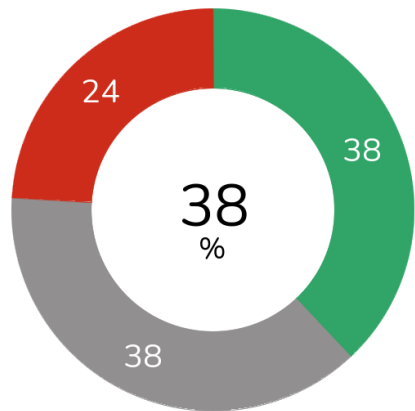
OVERALL



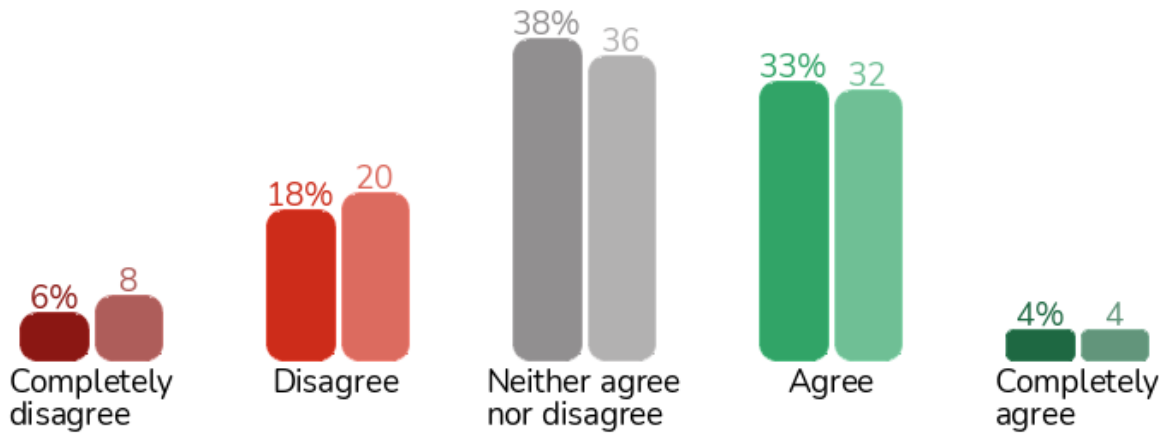
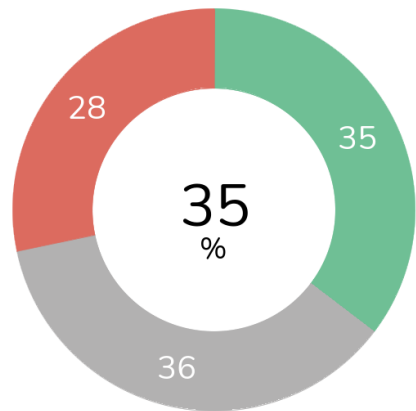
	OVERALL DISSATISFACTION			OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	RESPONSES COMPARING TO SUMMARY RESULT
I have the possibility of expressing my opinion. I know that it will be taken seriously.	15%	29%	56%	2.4	-	
The company cares for its employees and their satisfaction.	23%	40%	38%	2	↑+1%	
The company offers benefits and rewards for those who deserve them.	40%	36%	25%	2.1	↓-2%	
Everybody has equal opportunities in the company. Employees are treated fairly.	43%	38%	19%	2.2	↓-2%	

SATISFACTION WITH THE APPROACH TO EMPLOYEES B0: BUSINESS

B0: BUSINESS



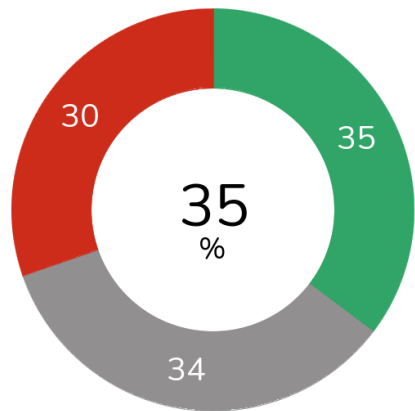
OVERALL



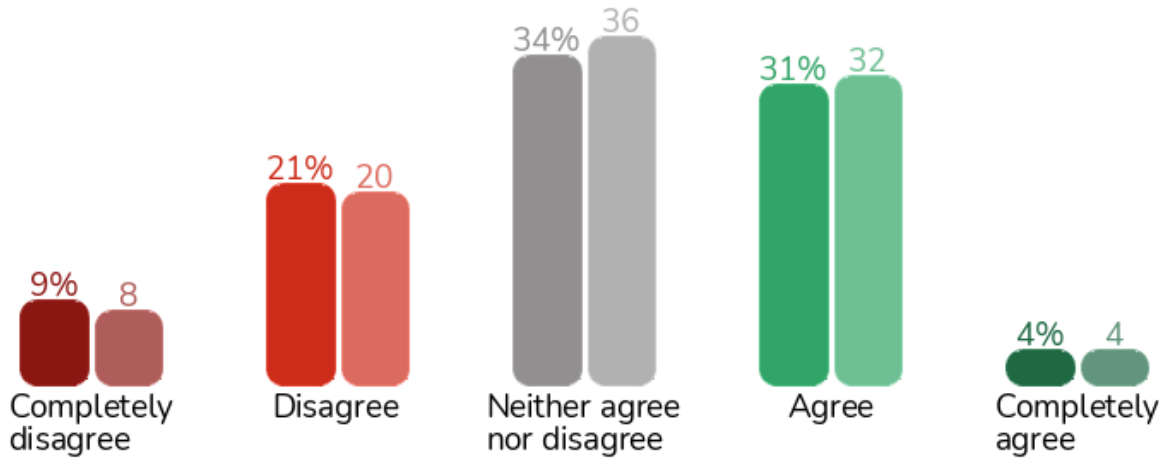
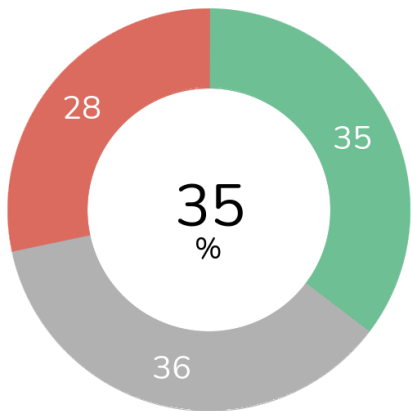
	OVERALL DISSATISFACTION			OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	RESPONSES COMPARING TO SUMMARY RESULT
I have the possibility of expressing my opinion. I know that it will be taken seriously.	9%	34%	58%	2.2	↑+2%	
The company cares for its employees and their satisfaction.	23%	38%	39%	2.1	↑+2%	
The company offers benefits and rewards for those who deserve them.	31%	41%	29%	2.1	↑+2%	
Everybody has equal opportunities in the company. Employees are treated fairly.	34%	41%	26%	2.2	↑+5%	

SATISFACTION WITH THE APPROACH TO EMPLOYEES B0: LOGISTICS

B0: LOGISTICS



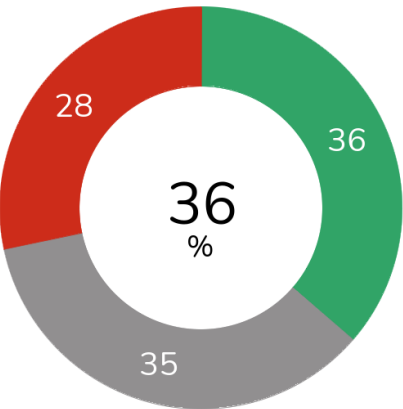
OVERALL



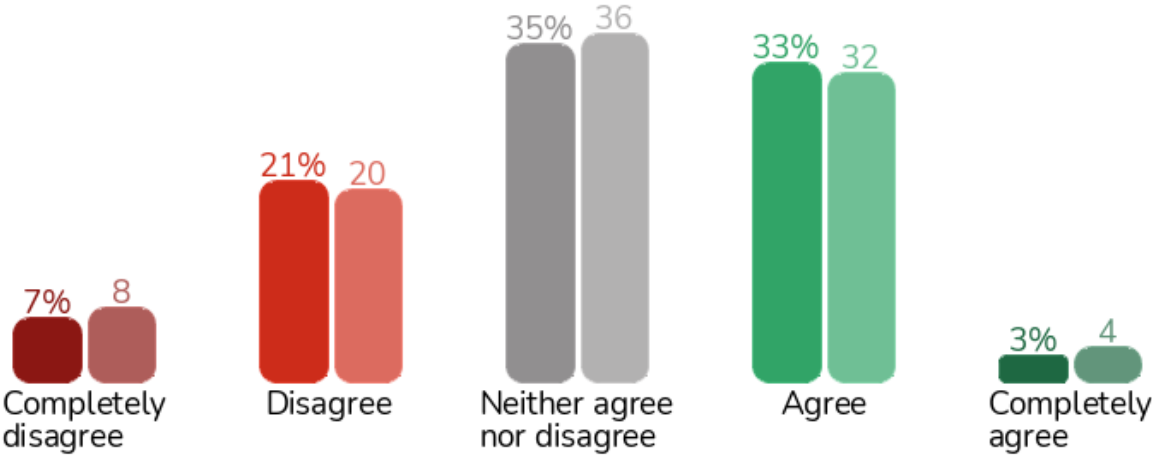
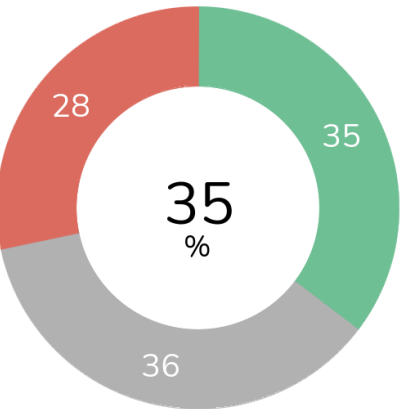
	OVERALL DISSATISFACTION			OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	RESPONSES COMPARING TO SUMMARY RESULT
I have the possibility of expressing my opinion. I know that it will be taken seriously.	15%	31%	54%	2.3	↓-2%	
The company cares for its employees and their satisfaction.	23%	39%	38%	2.2	↑+1%	
The company offers benefits and rewards for those who deserve them.	36%	35%	30%	2.2	↑+3%	
Everybody has equal opportunities in the company. Employees are treated fairly.	46%	33%	21%	2.3	-	

SATISFACTION WITH THE APPROACH TO EMPLOYEES B0: HR

B0: HR



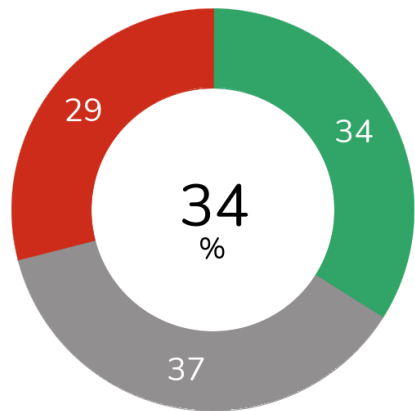
OVERALL



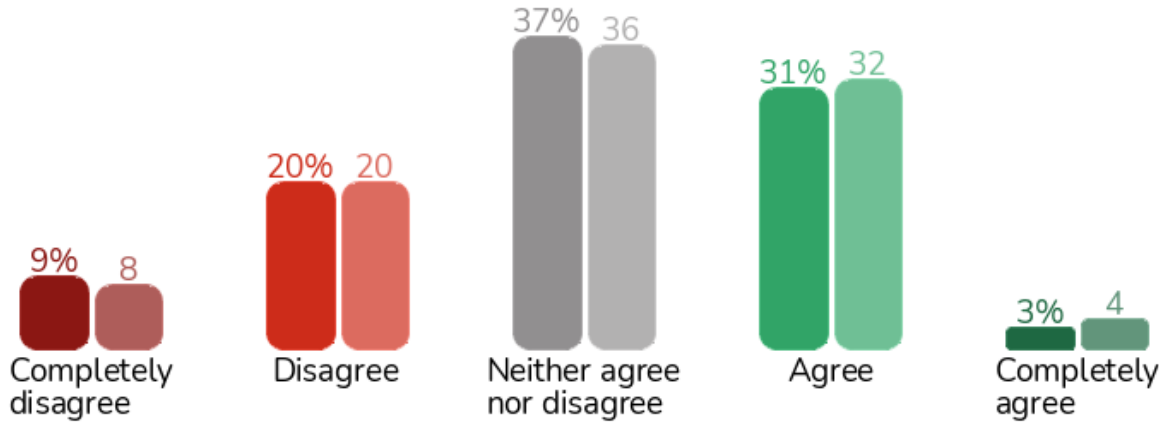
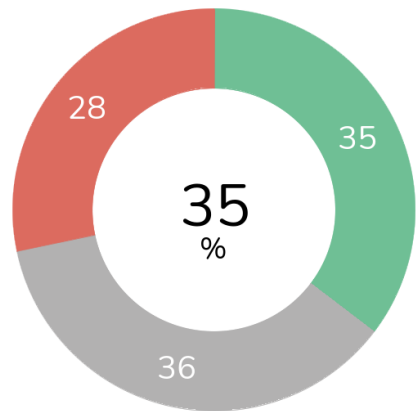
	OVERALL DISSATISFACTION			OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	RESPONSES COMPARING TO SUMMARY RESULT
I have the possibility of expressing my opinion. I know that it will be taken seriously.	15%	27%	59%	2.4	↑+3%	
The company cares for its employees and their satisfaction.	22%	42%	36%	2.1	↓-1%	
The company offers benefits and rewards for those who deserve them.	34%	40%	26%	2.2	↓-1%	
Everybody has equal opportunities in the company. Employees are treated fairly.	44%	33%	24%	2.2	↑+3%	

SATISFACTION WITH THE APPROACH TO EMPLOYEES B0: FINANCE

B0: FINANCE



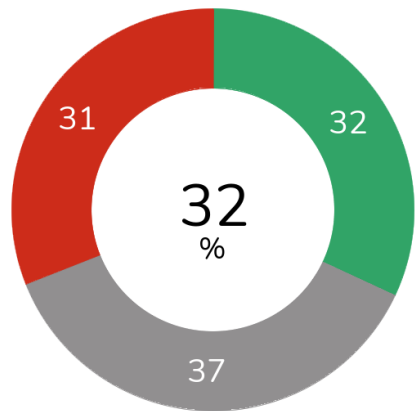
OVERALL



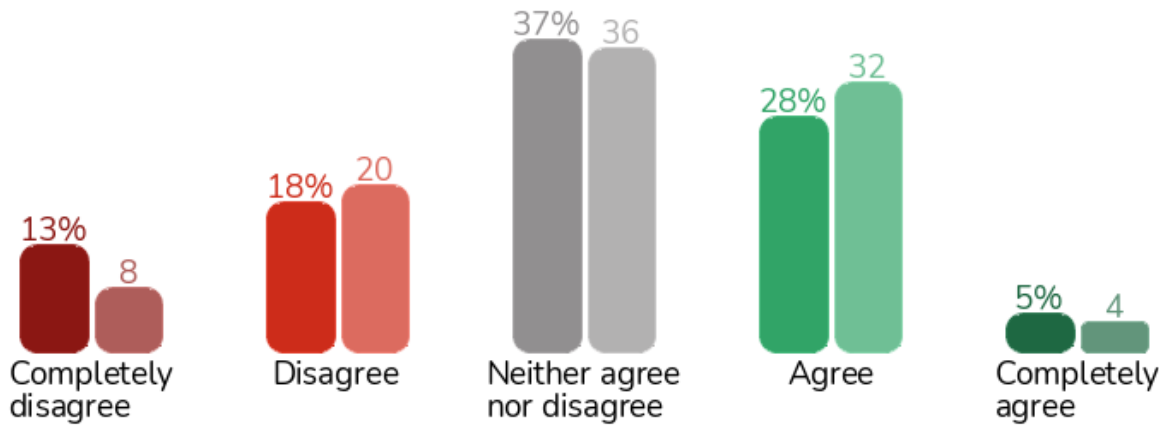
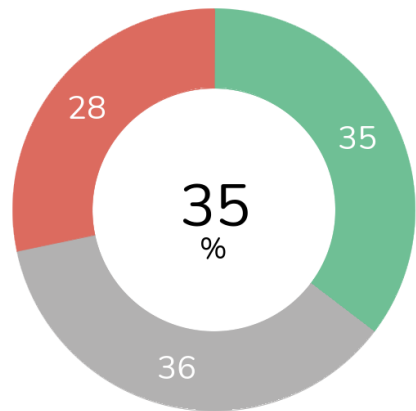
	OVERALL DISSATISFACTION			OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	RESPONSES COMPARING TO SUMMARY RESULT
I have the possibility of expressing my opinion. I know that it will be taken seriously.	14%	27%	59%	2.3	↑+3%	
The company cares for its employees and their satisfaction.	25%	37%	38%	2	↑+1%	
The company offers benefits and rewards for those who deserve them.	34%	43%	24%	2.1	↓-3%	
Everybody has equal opportunities in the company. Employees are treated fairly.	42%	41%	17%	2.2	↓-4%	

SATISFACTION WITH THE APPROACH TO EMPLOYEES B0: IT SERVICES

B0: IT SERVICES



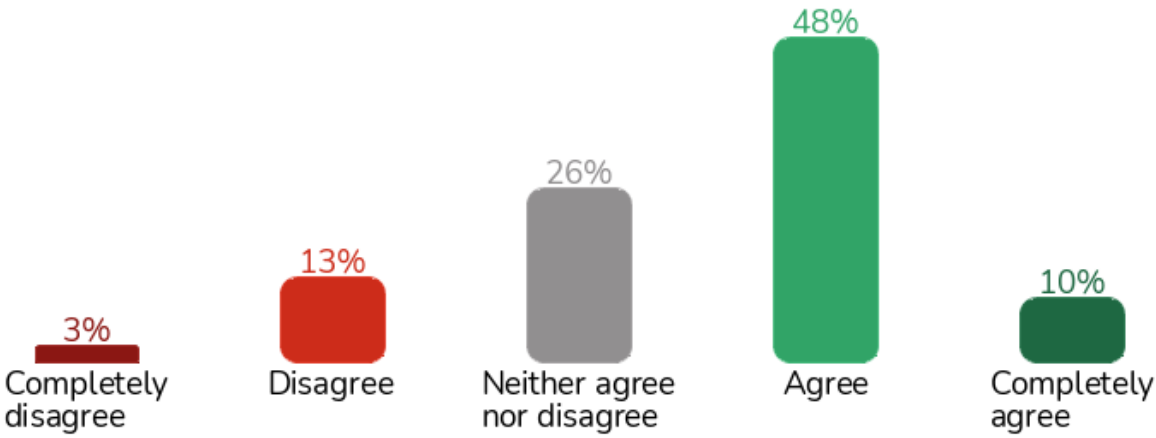
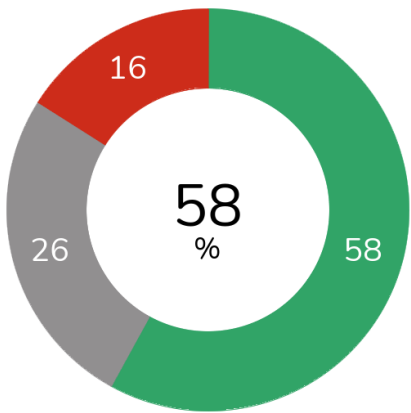
OVERALL



	OVERALL DISSATISFACTION			OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	RESPONSES COMPARING TO SUMMARY RESULT
I have the possibility of expressing my opinion. I know that it will be taken seriously.	14%	35%	51%	2	↓-5%	
The company cares for its employees and their satisfaction.	27%	37%	36%	2	↓-1%	
The company offers benefits and rewards for those who deserve them.	39%	37%	24%	2.1	↓-3%	
Everybody has equal opportunities in the company. Employees are treated fairly.	44%	37%	19%	2.3	↓-2%	

SATISFACTION

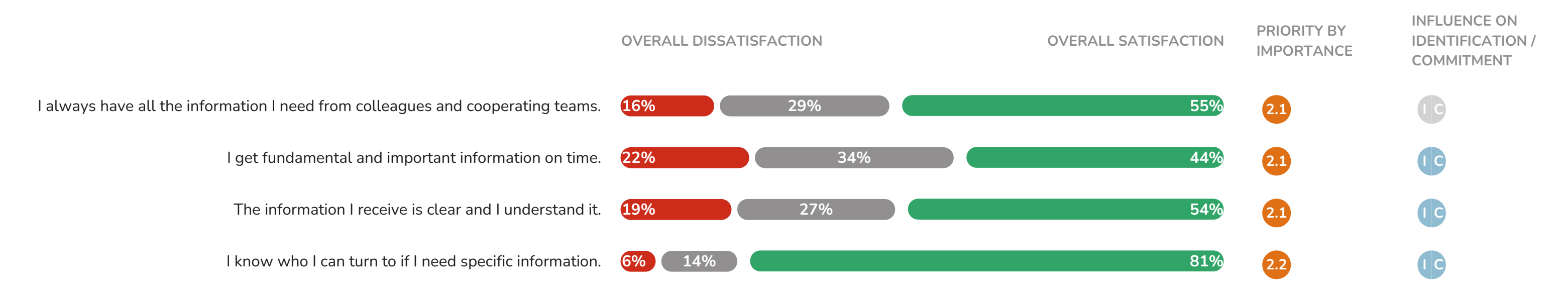
SATISFACTION WITH COMMUNICATION



BY CATEGORY

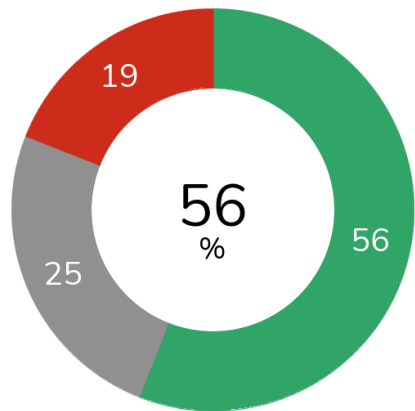
	Marketing	Business	Logistics	HR	Finance	IT services
B0	56%	60%	57%	60%	60%	54%

SATISFACTION SATISFACTION WITH COMMUNICATION

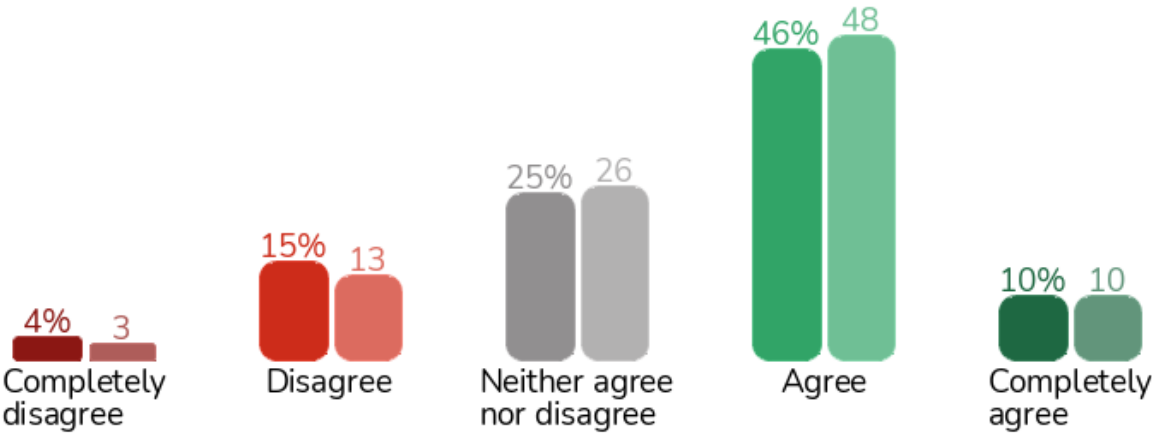
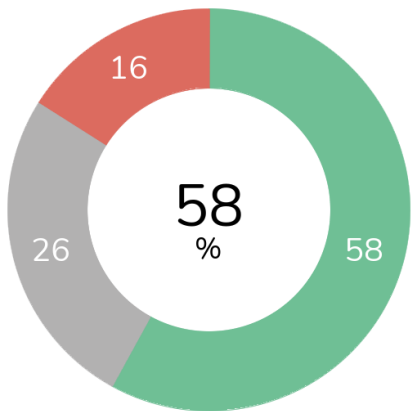


SATISFACTION WITH COMMUNICATION B0: MARKETING

B0: MARKETING



OVERALL



I always have all the information I need from colleagues and cooperating teams.



2.2

↓ -2%

I get fundamental and important information on time.



2.1

↓ -2%

The information I receive is clear and I understand it.



2.2

↓ -2%

I know who I can turn to if I need specific information.



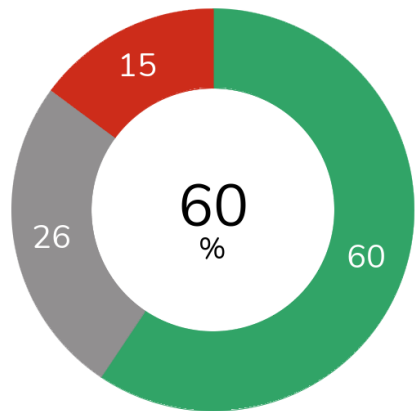
2.3

↓ -4%

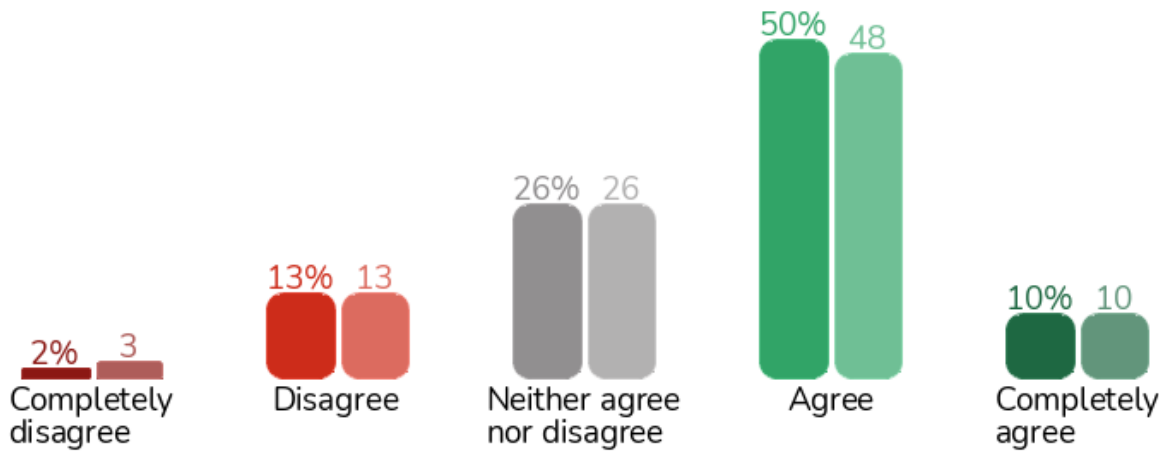
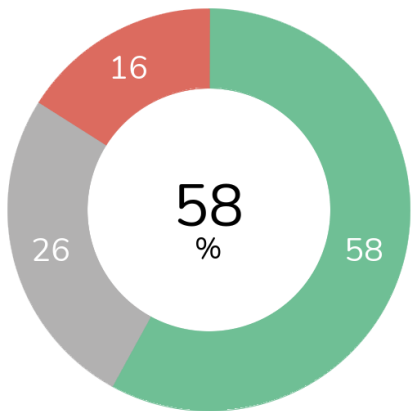
DIFFERENCE AGREE
RESPONSES
COMPARING TO
SUMMARY RESULT

SATISFACTION WITH COMMUNICATION B0: BUSINESS

B0: BUSINESS



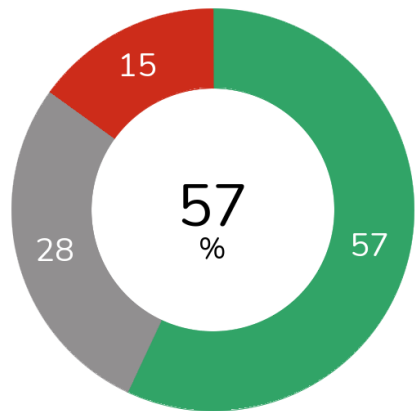
OVERALL



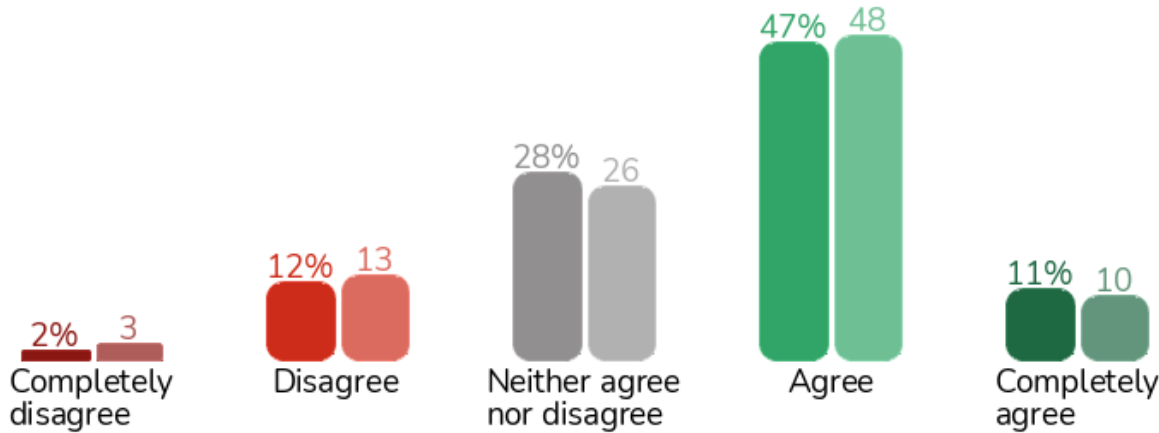
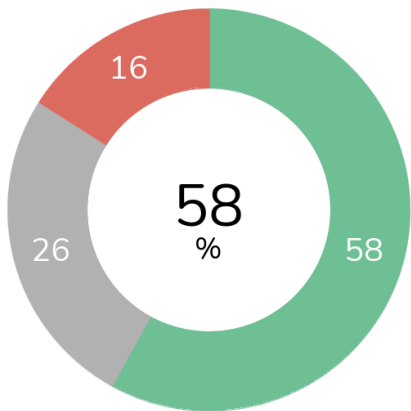
	OVERALL DISSATISFACTION			OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I always have all the information I need from colleagues and cooperating teams.	14%	32%		53%	2	↓-2%
I get fundamental and important information on time.	22%	34%		44%	2	-
The information I receive is clear and I understand it.	18%	25%		56%	2	↑+2%
I know who I can turn to if I need specific information.	3%	11%		85%	2.1	↑+4%

SATISFACTION WITH COMMUNICATION B0: LOGISTICS

B0: LOGISTICS



OVERALL



I always have all the information I need from colleagues and cooperating teams.



2.3

I get fundamental and important information on time.



2.1

The information I receive is clear and I understand it.



2.2

I know who I can turn to if I need specific information.



2.2

DIFFERENCE AGREE
RESPONSES
COMPARING TO
SUMMARY RESULT

-

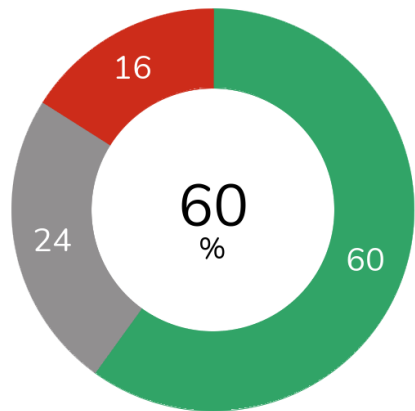
↓-1%

↓-1%

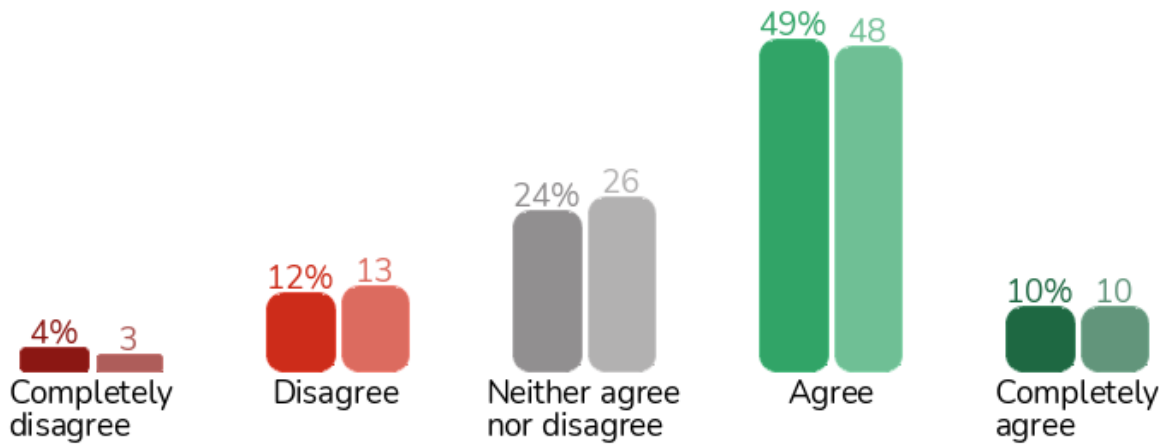
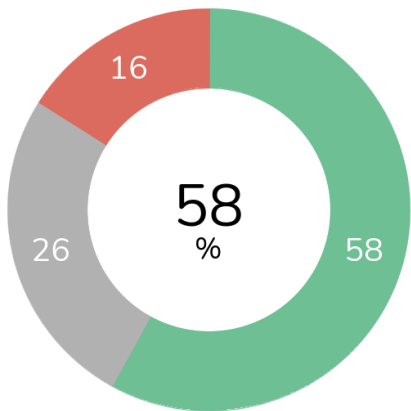
↓-4%

SATISFACTION WITH COMMUNICATION B0: HR

B0: HR



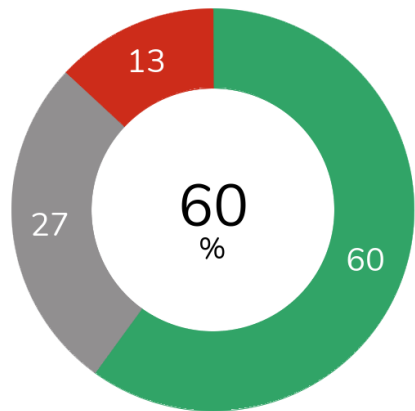
OVERALL



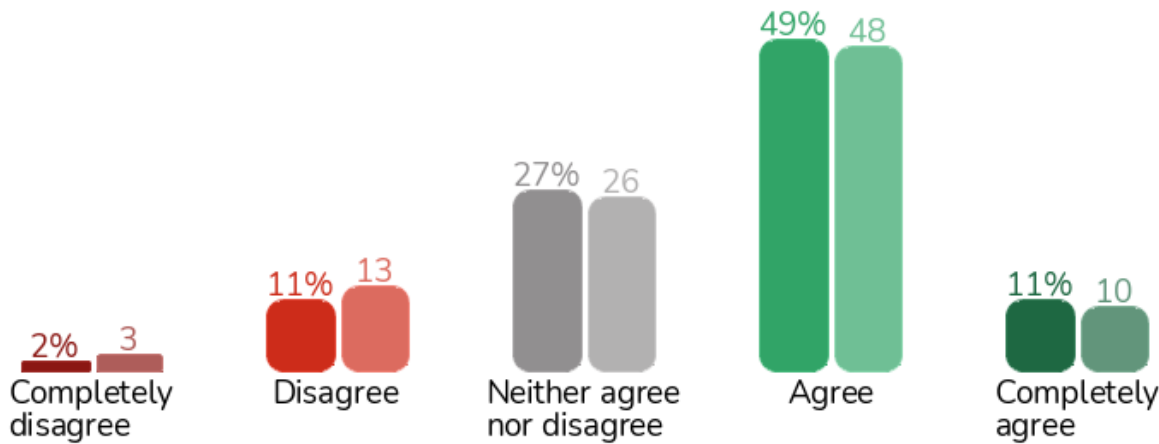
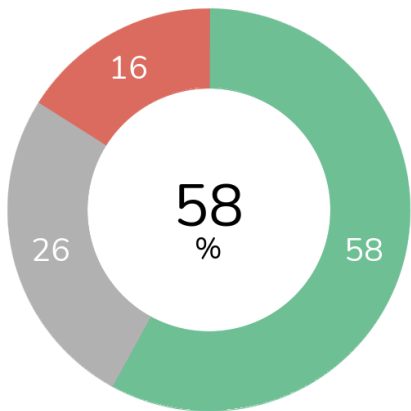
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I always have all the information I need from colleagues and cooperating teams.	19%	23%	59%	2.1	↑+4%
I get fundamental and important information on time.	23%	31%	46%	2	↑+2%
The information I receive is clear and I understand it.	18%	27%	55%	2.1	↑+1%
I know who I can turn to if I need specific information.	7%	14%	79%	2.2	↓-2%

SATISFACTION WITH COMMUNICATION B0: FINANCE

B0: FINANCE



OVERALL



I always have all the information I need from colleagues and cooperating teams.



2.1

↓ -2%

I get fundamental and important information on time.



2

↑ +5%

The information I receive is clear and I understand it.



2.1

↑ +3%

I know who I can turn to if I need specific information.

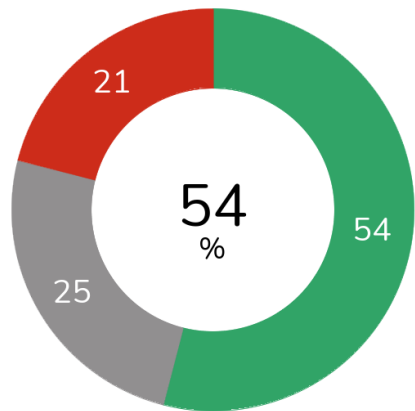


2.1

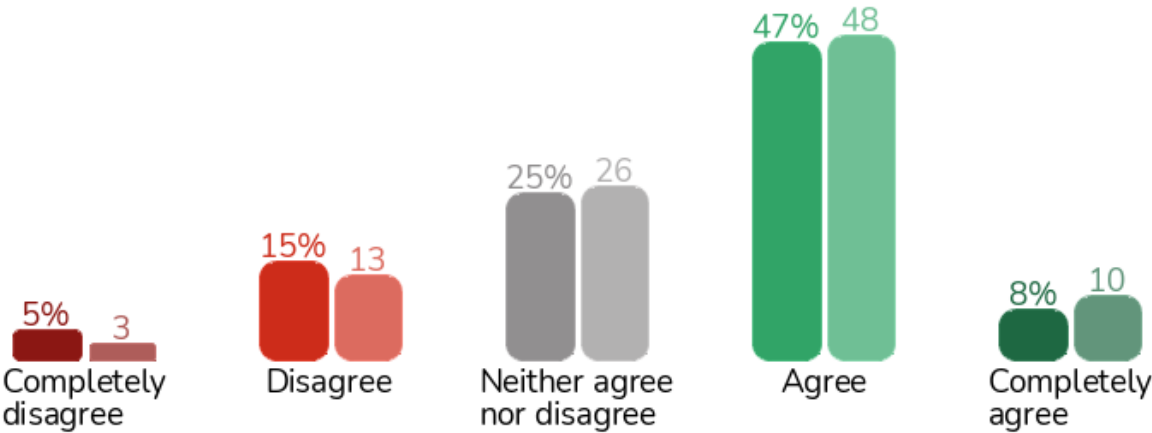
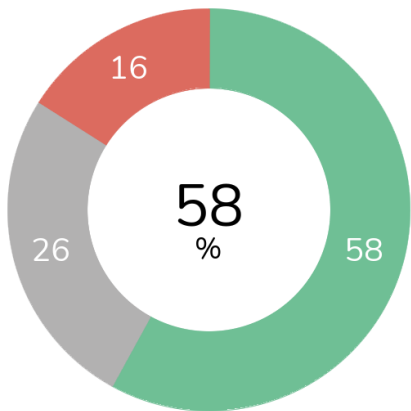
↑ +2%

SATISFACTION WITH COMMUNICATION B0: IT SERVICES

B0: IT SERVICES



OVERALL



I always have all the information I need from colleagues and cooperating teams.



2

↑+4%

I get fundamental and important information on time.



1.9

↓-12%

The information I receive is clear and I understand it.



1.9

↓-12%

I know who I can turn to if I need specific information.



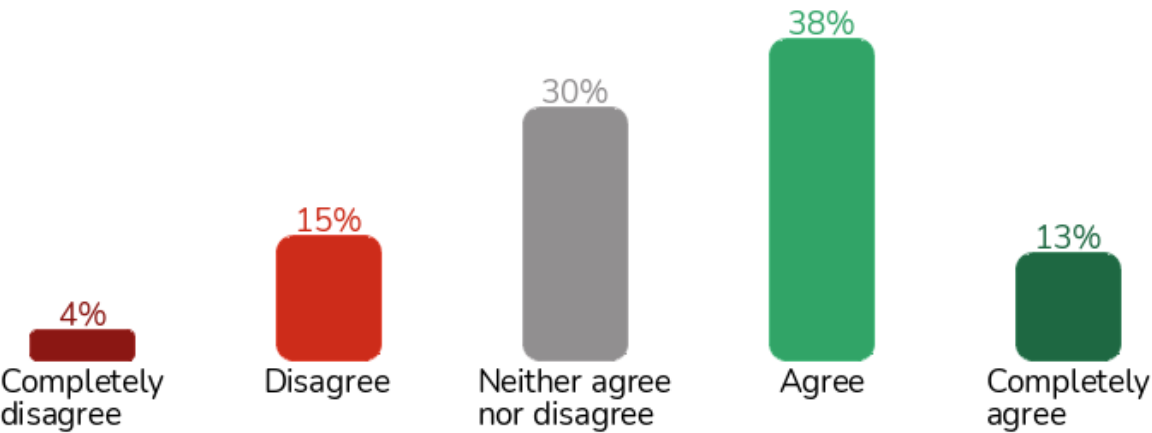
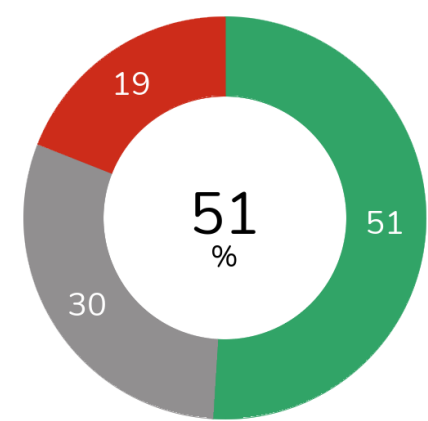
2.1

↑+3%

DIFFERENCE AGREE
RESPONSES
COMPARING TO
SUMMARY RESULT

SATISFACTION

SATISFACTION WITH THE ATMOSPHERE

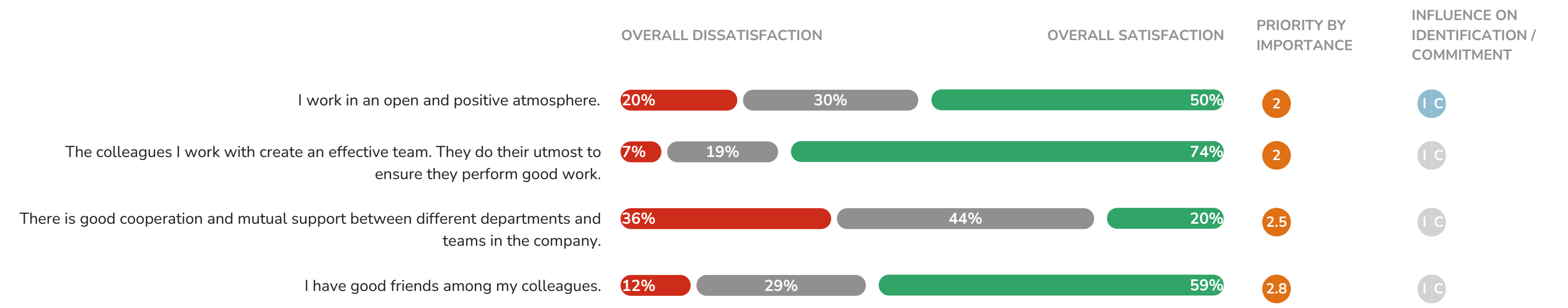


BY CATEGORY

	Marketing	Business	Logistics	HR	Finance	IT services
B0	52%	52%	50%	50%	50%	51%

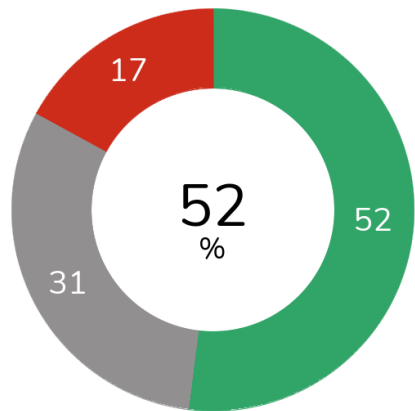
SATISFACTION

SATISFACTION WITH THE ATMOSPHERE

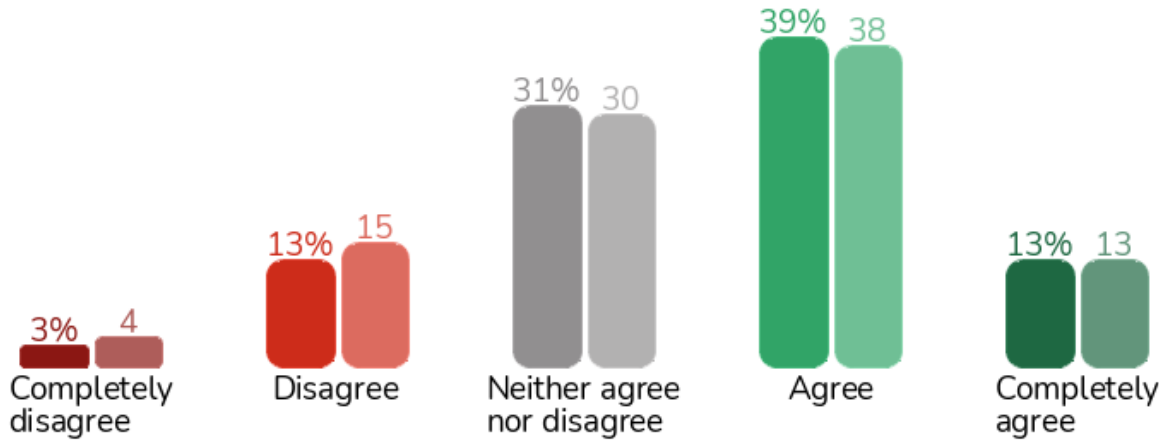
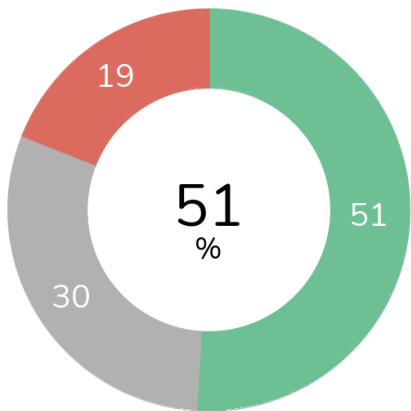


SATISFACTION WITH THE ATMOSPHERE B0: MARKETING

B0: MARKETING



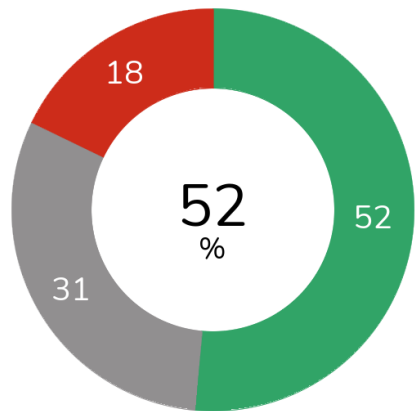
OVERALL



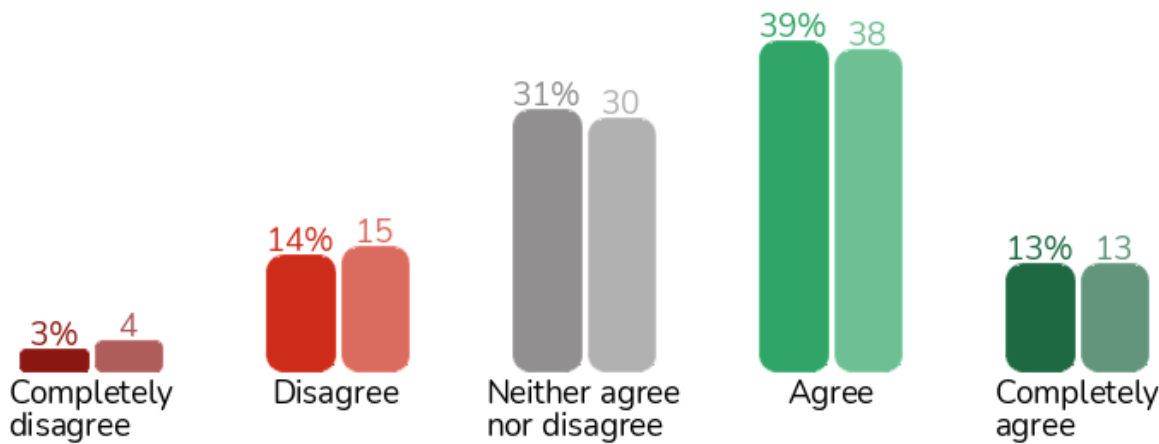
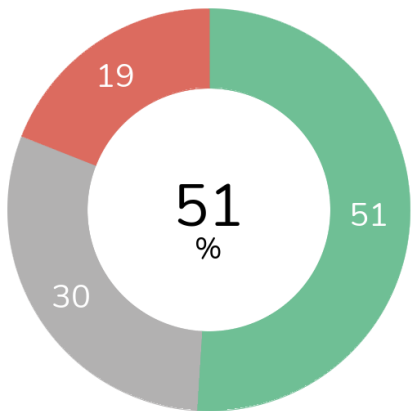
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I work in an open and positive atmosphere.	14%	30%	56%	2	↑+6%
The colleagues I work with create an effective team. They do their utmost to ensure they perform good work.	5%	17%	78%	2	↑+4%
There is good cooperation and mutual support between different departments and teams in the company.	36%	46%	18%	2.5	↓-2%
I have good friends among my colleagues.	12%	31%	57%	2.8	↓-2%

SATISFACTION WITH THE ATMOSPHERE B0: BUSINESS

B0: BUSINESS



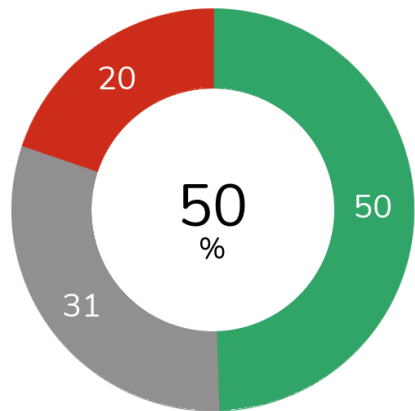
OVERALL



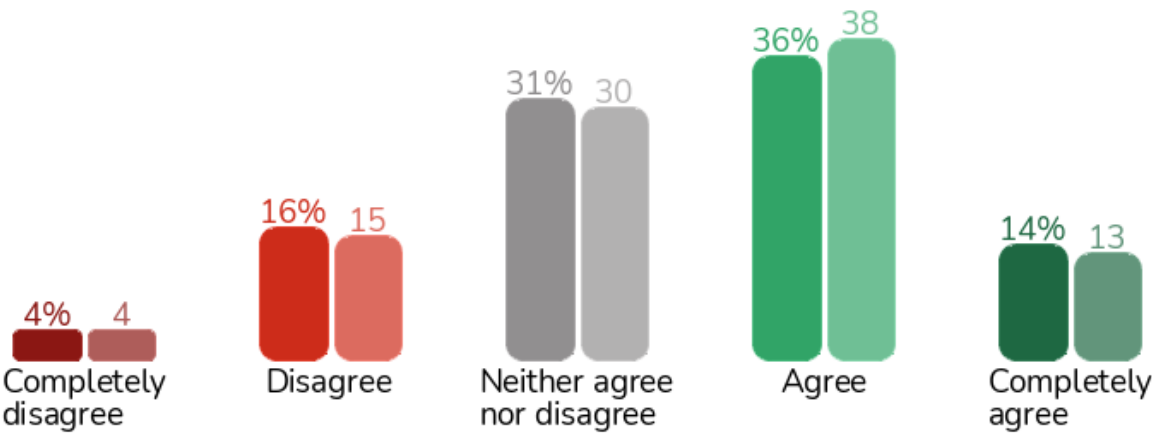
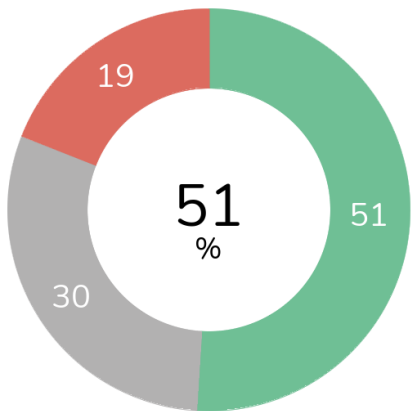
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I work in an open and positive atmosphere.	18%	31%	51%	2.1	↑+1%
The colleagues I work with create an effective team. They do their utmost to ensure they perform good work.	8%	19%	73%	2	↓-1%
There is good cooperation and mutual support between different departments and teams in the company.	35%	42%	23%	2.5	↑+3%
I have good friends among my colleagues.	10%	31%	60%	2.9	↑+1%

SATISFACTION WITH THE ATMOSPHERE B0: LOGISTICS

B0: LOGISTICS



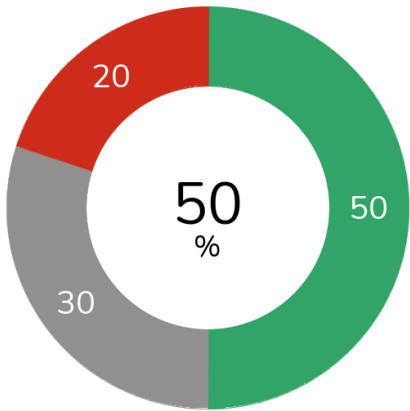
OVERALL



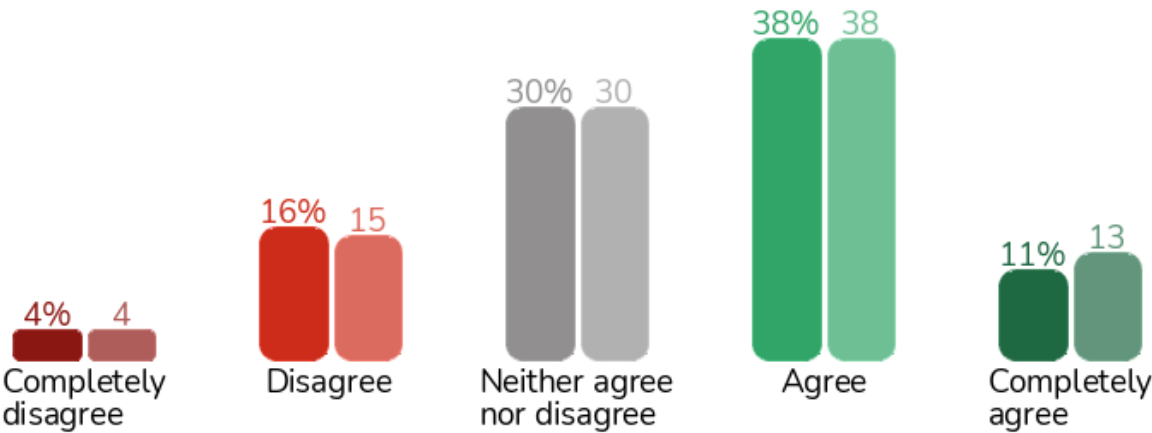
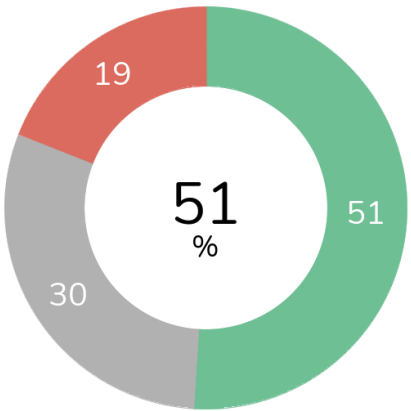
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I work in an open and positive atmosphere.	23%	26%	50%	2.1	-
The colleagues I work with create an effective team. They do their utmost to ensure they perform good work.	7%	18%	76%	2	↑+2%
There is good cooperation and mutual support between different departments and teams in the company.	39%	45%	17%	2.5	↓-3%
I have good friends among my colleagues.	10%	34%	57%	2.8	↓-2%

SATISFACTION WITH THE ATMOSPHERE B0: HR

B0: HR



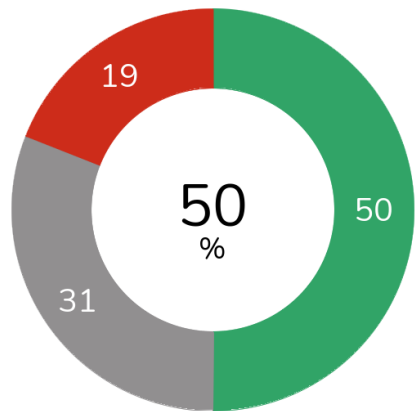
OVERALL



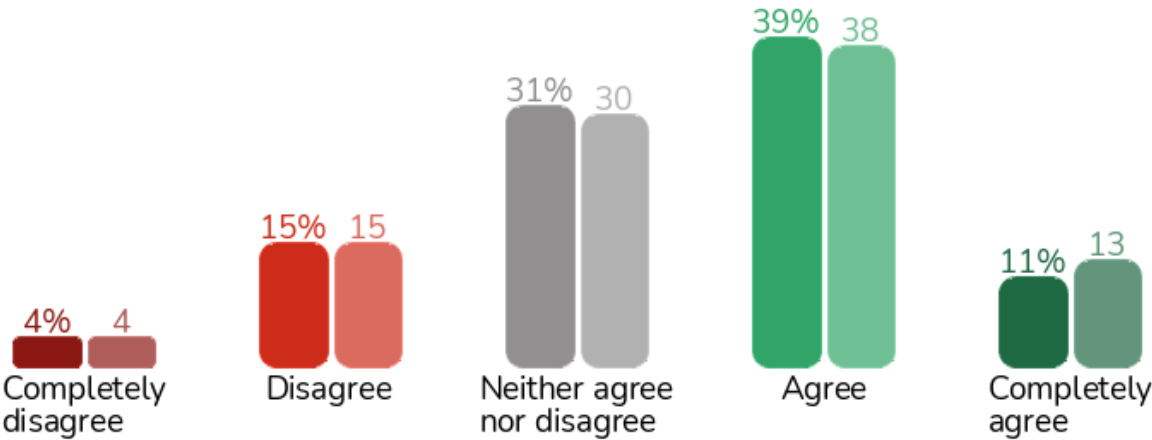
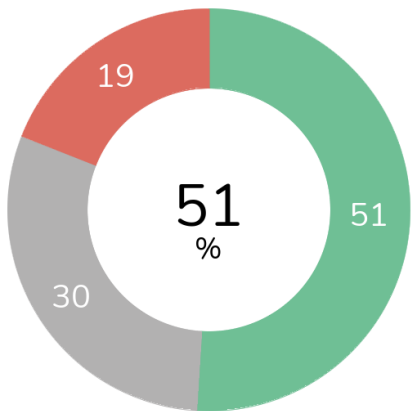
	OVERALL DISSATISFACTION			OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	RESPONSES COMPARING TO SUMMARY RESULT
I work in an open and positive atmosphere.	22%	34%	44%	2.1	↓-6%	
The colleagues I work with create an effective team. They do their utmost to ensure they perform good work.	9%	18%	74%	2	-	
There is good cooperation and mutual support between different departments and teams in the company.	35%	45%	21%	2.4	↑+1%	
I have good friends among my colleagues.	16%	24%	60%	2.8	↑+1%	

SATISFACTION WITH THE ATMOSPHERE B0: FINANCE

B0: FINANCE



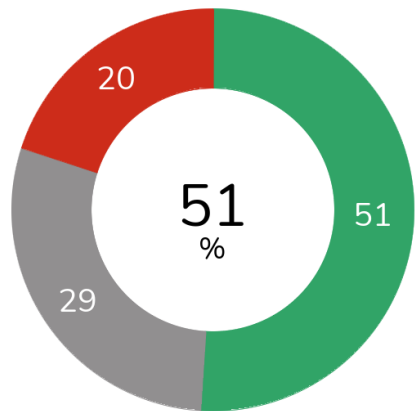
OVERALL



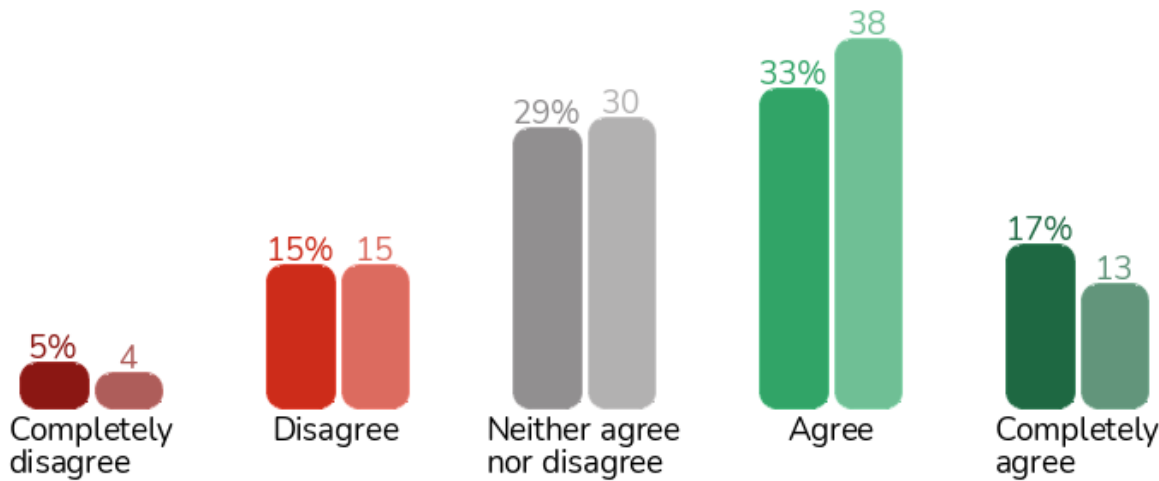
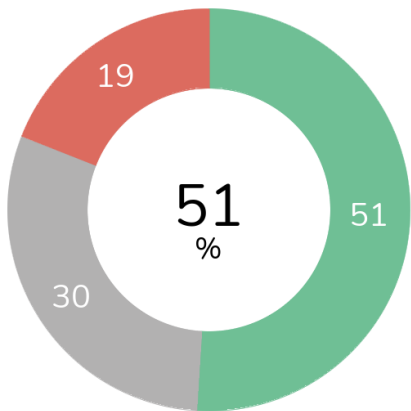
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I work in an open and positive atmosphere.	19%	29%	51%	1.9	↑+1%
The colleagues I work with create an effective team. They do their utmost to ensure they perform good work.	6%	23%	71%	1.9	↓-3%
There is good cooperation and mutual support between different departments and teams in the company.	36%	46%	18%	2.4	↓-2%
I have good friends among my colleagues.	14%	26%	60%	2.7	↑+1%

SATISFACTION WITH THE ATMOSPHERE B0: IT SERVICES

B0: IT SERVICES



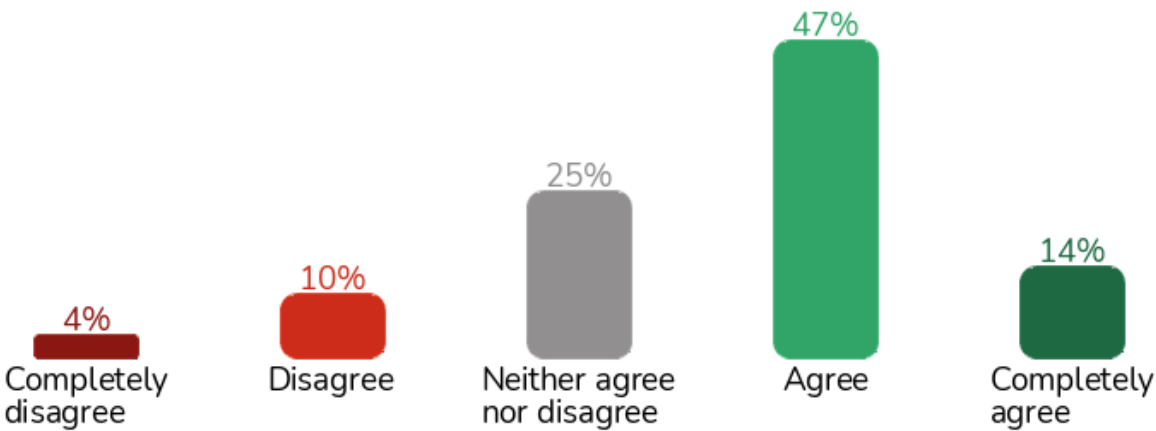
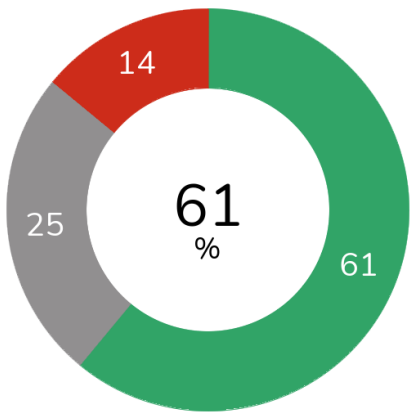
OVERALL



	OVERALL DISSATISFACTION			OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I work in an open and positive atmosphere.	24%	29%		47%	1.8	↓-3%
The colleagues I work with create an effective team. They do their utmost to ensure they perform good work.	7%	20%		72%	1.9	↓-2%
There is good cooperation and mutual support between different departments and teams in the company.	34%	41%		24%	2.4	↑+4%
I have good friends among my colleagues.	16%	26%		59%	2.7	-

SATISFACTION

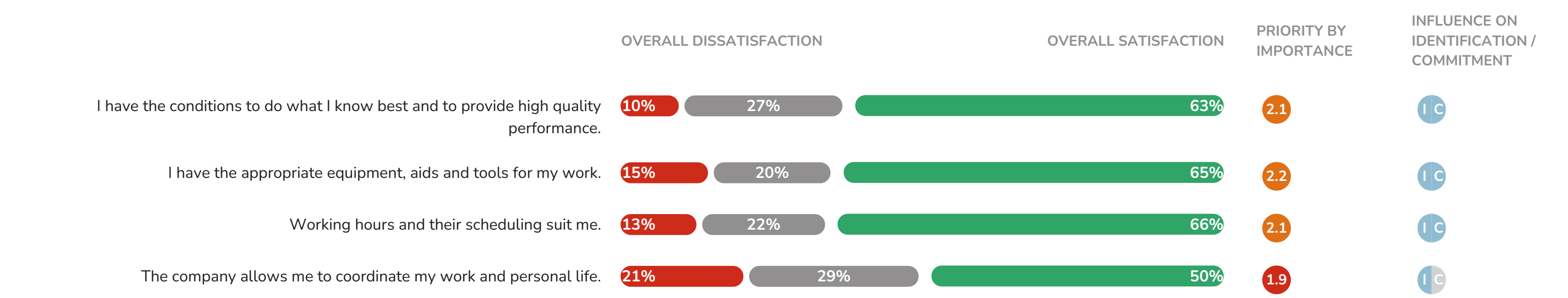
SATISFACTION WITH WORKING CONDITIONS



BY CATEGORY

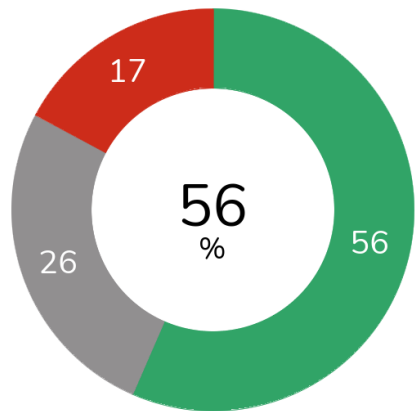
	Marketing	Business	Logistics	HR	Finance	IT services
B0	56%	62%	61%	62%	62%	56%

SATISFACTION SATISFACTION WITH WORKING CONDITIONS

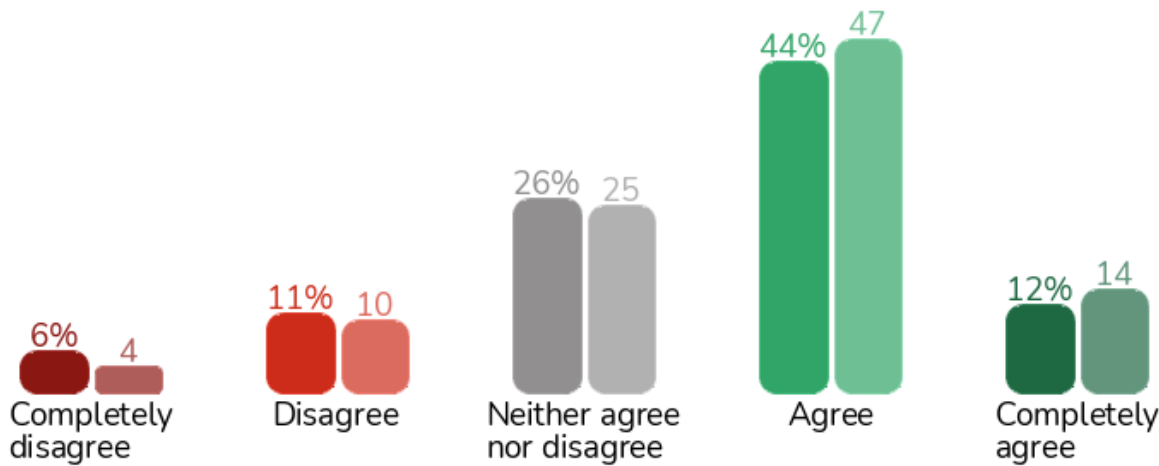
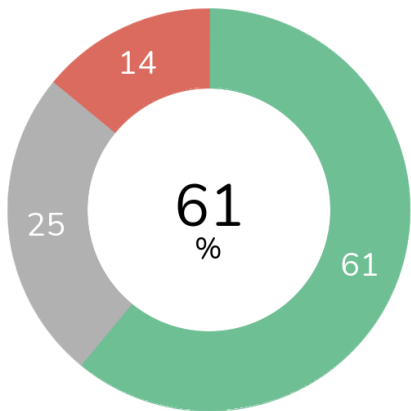


SATISFACTION WITH WORKING CONDITIONS B0: MARKETING

B0: MARKETING



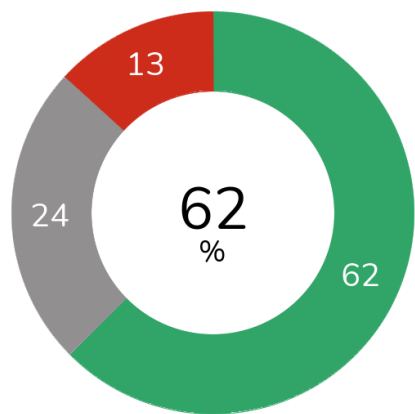
OVERALL



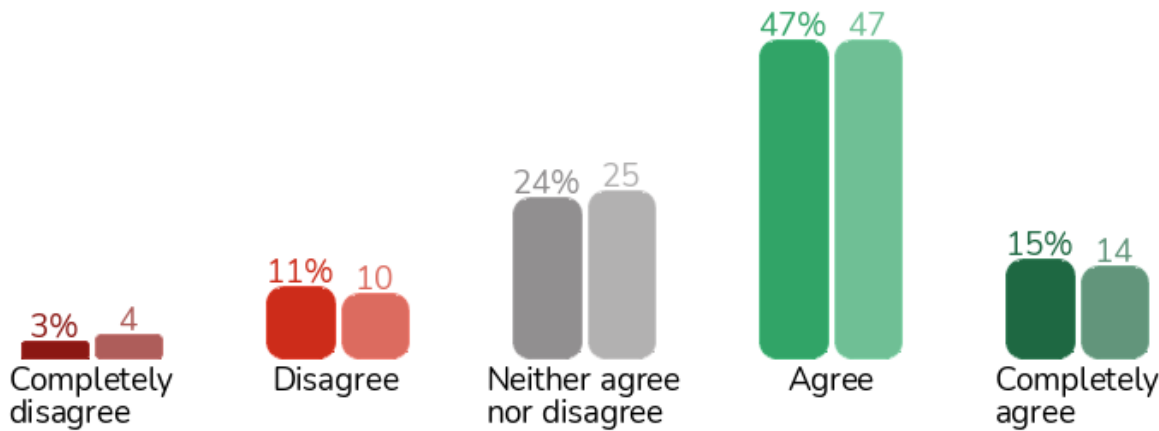
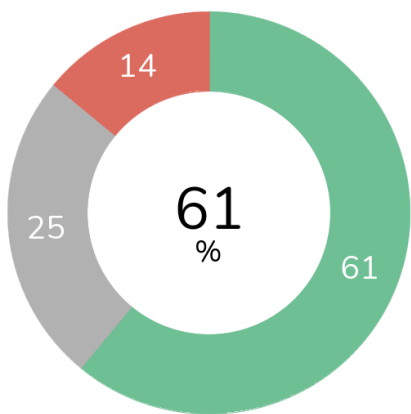
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I have the conditions to do what I know best and to provide high quality performance.	11%	35%	54%	2	↓-9%
I have the appropriate equipment, aids and tools for my work.	17%	21%	62%	2.2	↓-3%
Working hours and their scheduling suit me.	16%	23%	61%	2	↓-5%
The company allows me to coordinate my work and personal life.	26%	26%	49%	1.8	↓-1%

SATISFACTION WITH WORKING CONDITIONS B0: BUSINESS

B0: BUSINESS



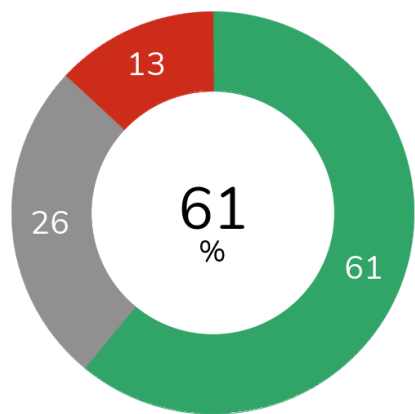
OVERALL



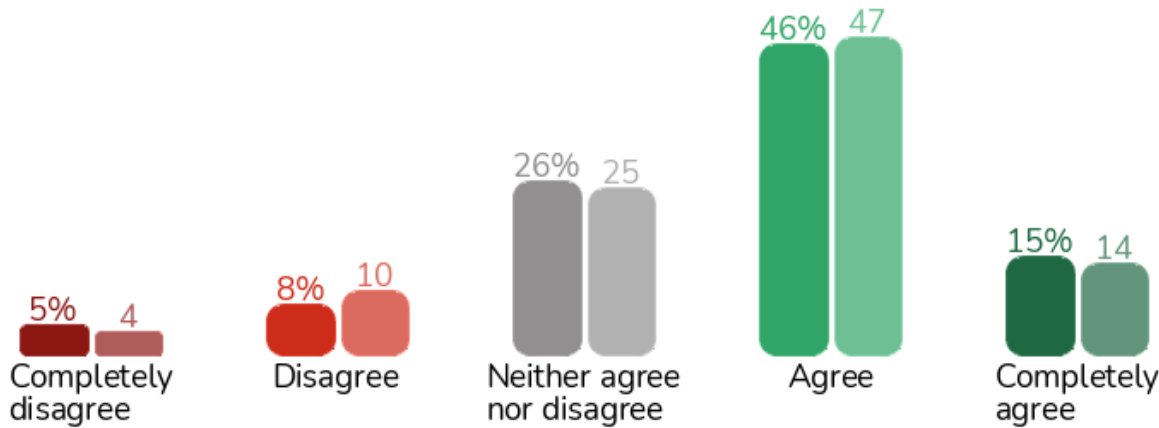
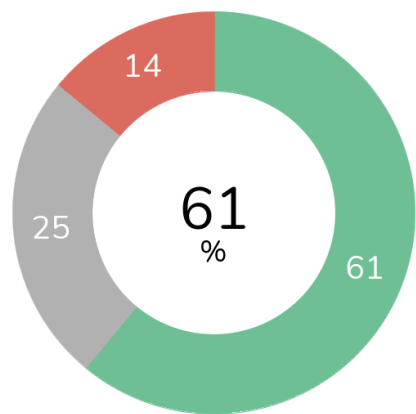
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I have the conditions to do what I know best and to provide high quality performance.	11%	25%	64%	2.1	↑+1%
I have the appropriate equipment, aids and tools for my work.	14%	17%	69%	2.1	↑+4%
Working hours and their scheduling suit me.	13%	20%	68%	2.1	↑+2%
The company allows me to coordinate my work and personal life.	16%	35%	48%	2	↓-2%

SATISFACTION WITH WORKING CONDITIONS B0: LOGISTICS

B0: LOGISTICS



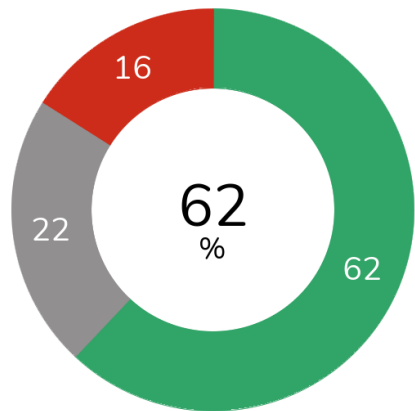
OVERALL



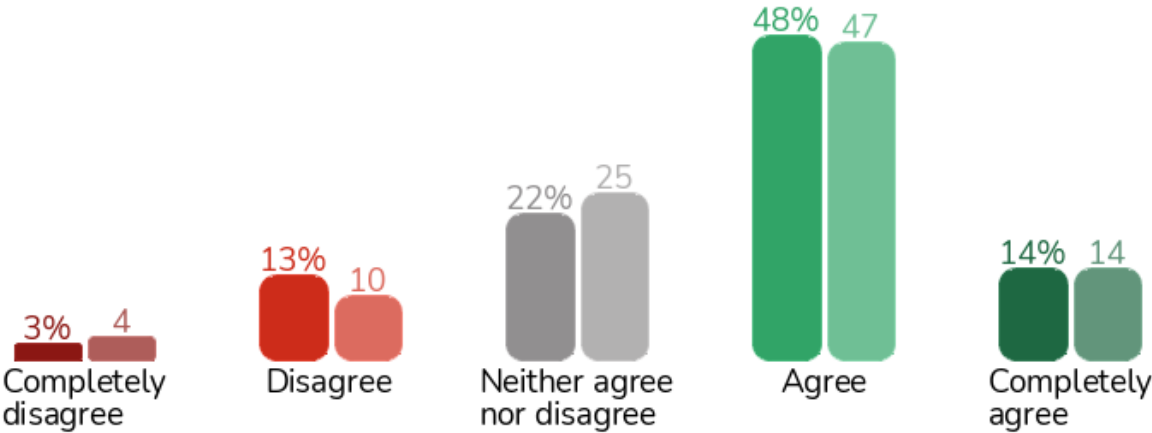
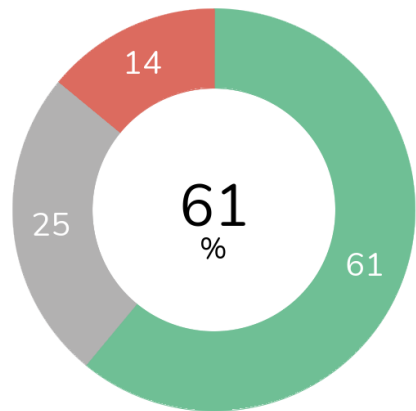
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I have the conditions to do what I know best and to provide high quality performance.	6%	28%	66%	2.2	↑+3%
I have the appropriate equipment, aids and tools for my work.	13%	23%	64%	2.1	↓-1%
Working hours and their scheduling suit me.	10%	26%	64%	2.1	↓-2%
The company allows me to coordinate my work and personal life.	22%	26%	52%	2	↑+2%

SATISFACTION WITH WORKING CONDITIONS B0: HR

B0: HR



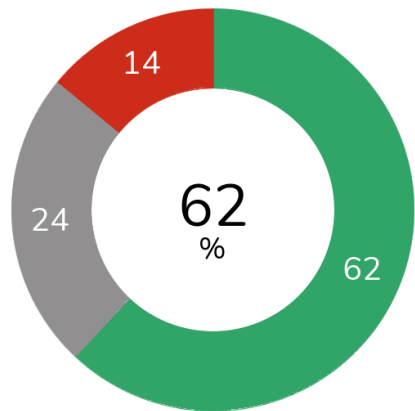
OVERALL



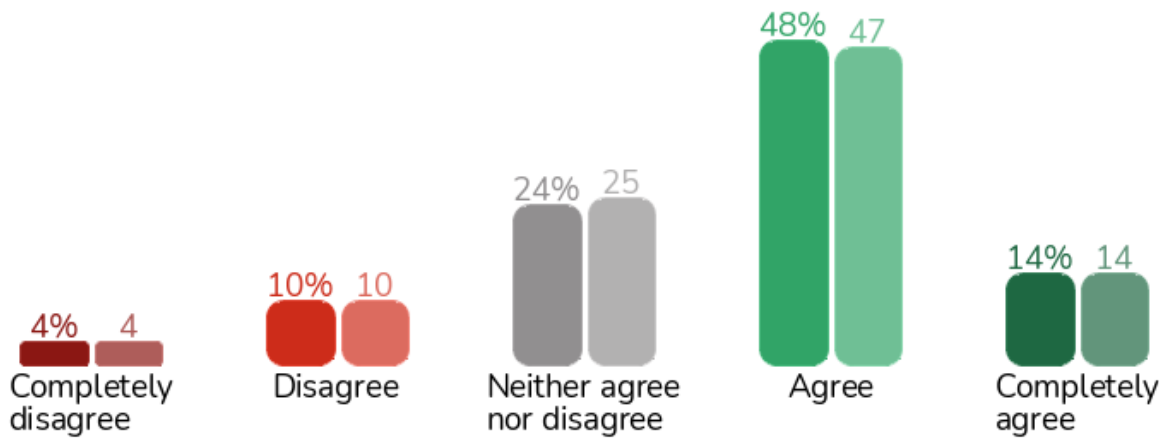
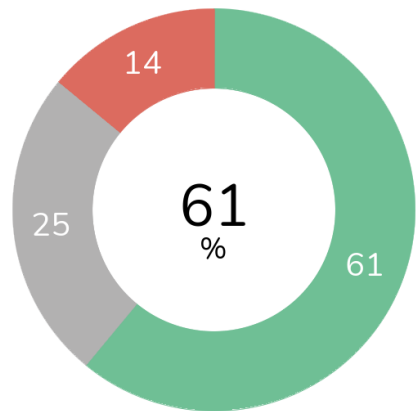
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I have the conditions to do what I know best and to provide high quality performance.	13%	23%	64%	2.2	↑+1%
I have the appropriate equipment, aids and tools for my work.	18%	19%	64%	2.2	↓-1%
Working hours and their scheduling suit me.	15%	19%	66%	2.1	-
The company allows me to coordinate my work and personal life.	18%	28%	54%	1.9	↑+4%

SATISFACTION WITH WORKING CONDITIONS B0: FINANCE

B0: FINANCE



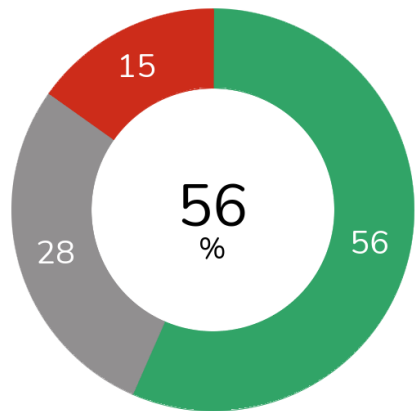
OVERALL



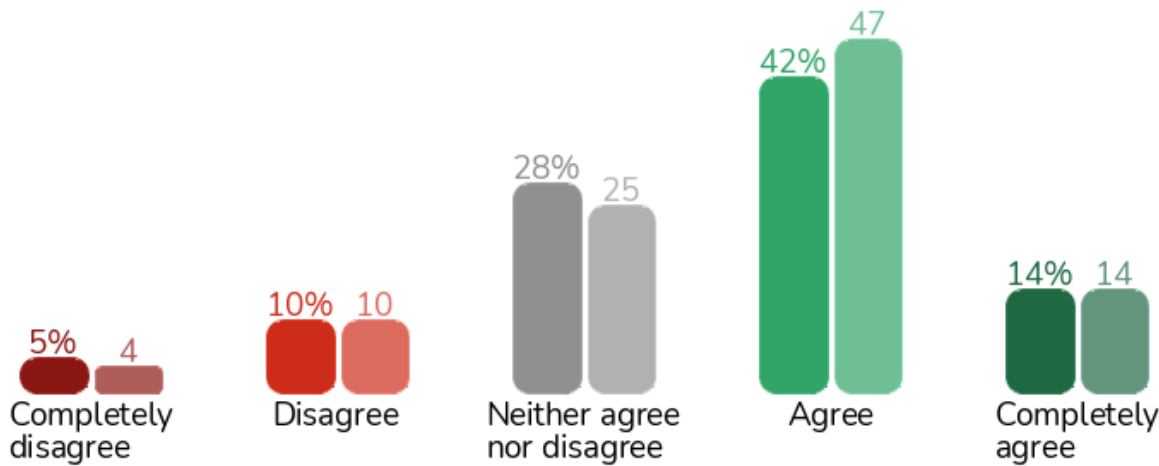
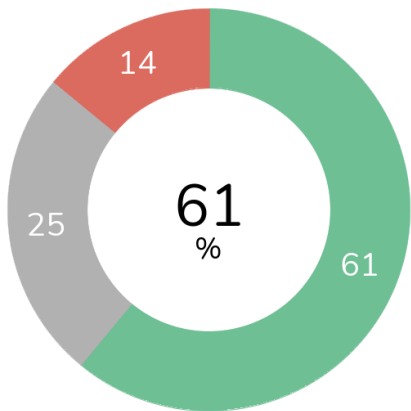
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I have the conditions to do what I know best and to provide high quality performance.	8%	28%	64%	2.1	↑+1%
I have the appropriate equipment, aids and tools for my work.	14%	20%	66%	2.1	↑+1%
Working hours and their scheduling suit me.	11%	20%	69%	2	↑+3%
The company allows me to coordinate my work and personal life.	23%	29%	48%	1.9	↓-2%

SATISFACTION WITH WORKING CONDITIONS B0: IT SERVICES

B0: IT SERVICES



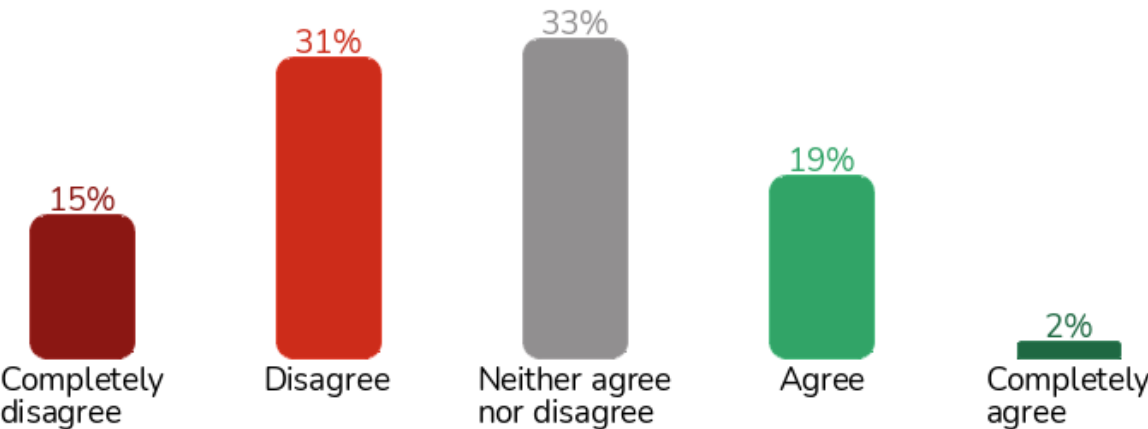
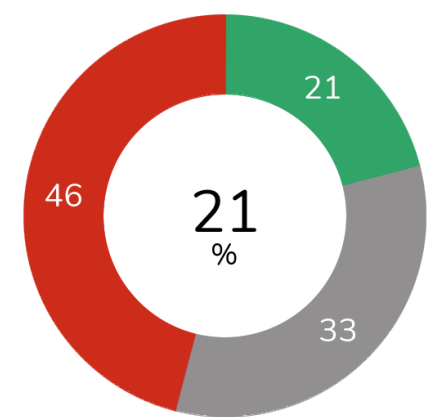
OVERALL



	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I have the conditions to do what I know best and to provide high quality performance.	9%	29%	63%	2.1	-
I have the appropriate equipment, aids and tools for my work.	14%	27%	59%	2.2	↓ -6%
Working hours and their scheduling suit me.	16%	24%	60%	2.2	↓ -6%
The company allows me to coordinate my work and personal life.	23%	33%	44%	1.9	↓ -6%

SATISFACTION

SATISFACTION WITH YOUR REMUNERATION



BY CATEGORY

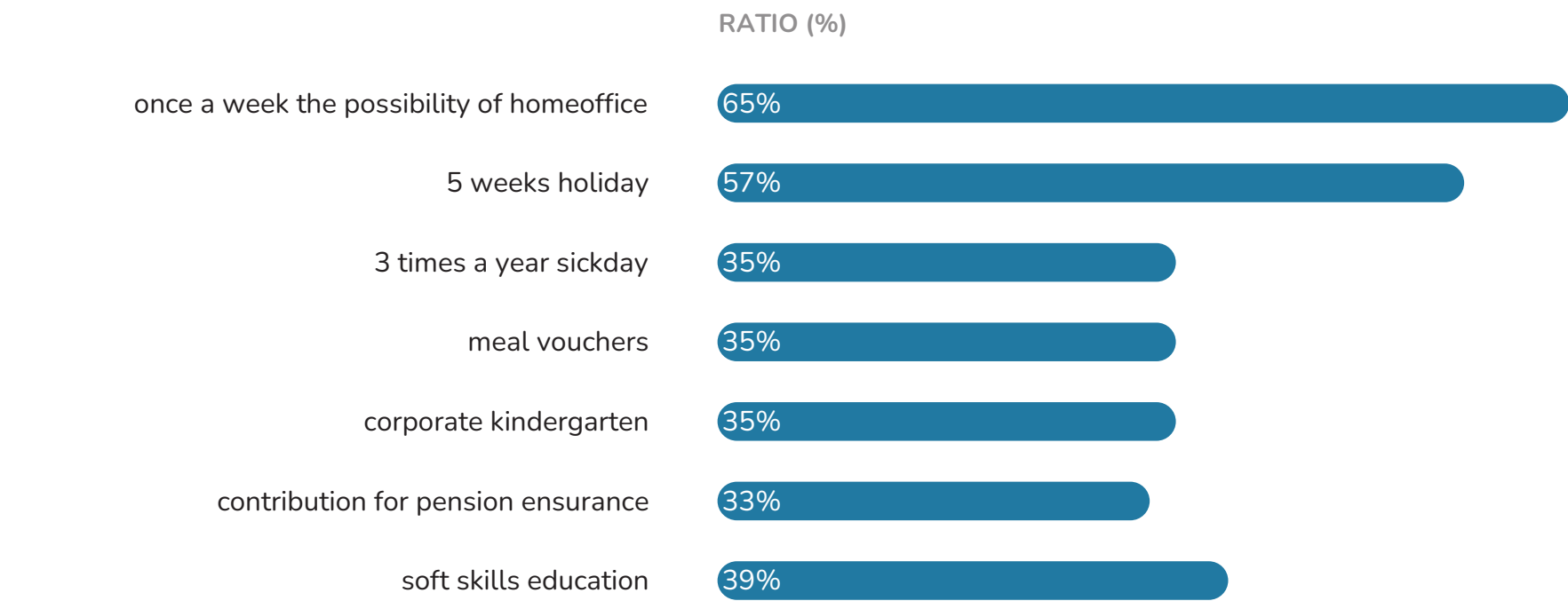
	Marketing	Business	Logistics	HR	Finance	IT services
B0	19%	18%	20%	22%	22%	24%

SATISFACTION

SATISFACTION WITH YOUR REMUNERATION

	OVERALL DISSATISFACTION		OVERALL SATISFACTION		PRIORITY BY IMPORTANCE	INFLUENCE ON IDENTIFICATION / COMMITMENT
My salary corresponds to my position, the quality and amount of work performed.	49%	31%	20%		1.8	I C
My salary and the structure of bonuses motivates me to produce high quality work and a high quality performance.	50%	29%	21%		1.9	I C
My salary is comparable to others on the market with a view to my qualifications and the sector.	41%	38%	21%		2.1	I C
My salary allows me adequate security and satisfies my requirements.	45%	34%	21%		2	I C

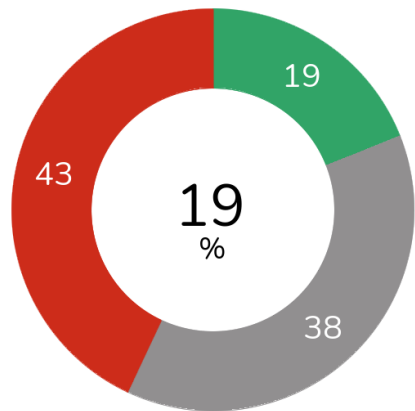
Choose the 3 benefits you would most appreciate.



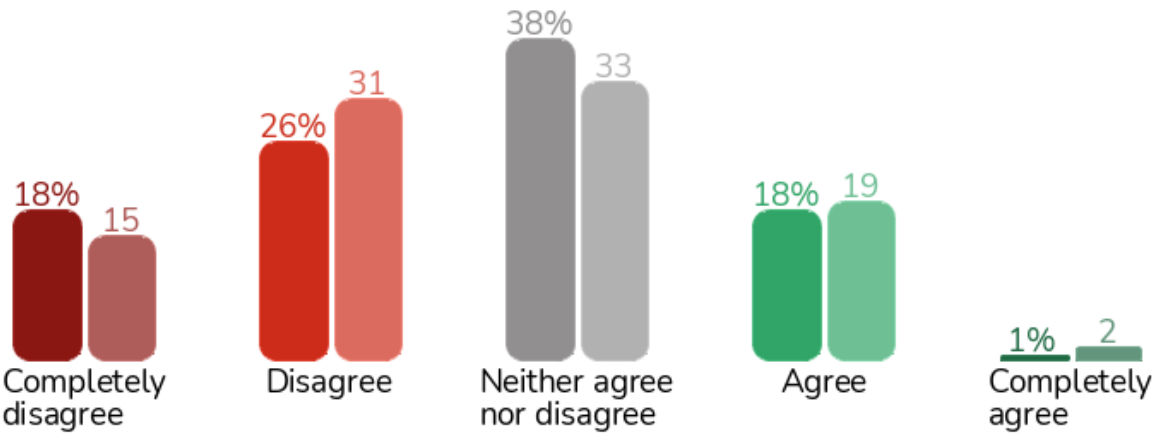
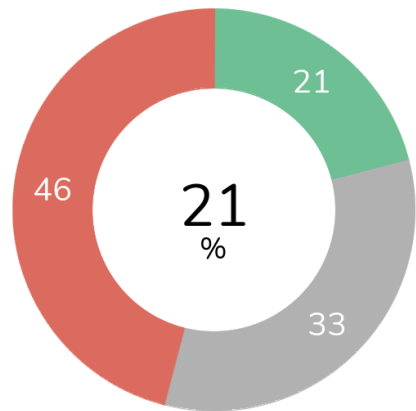
You can see for each item in the graph: the proportion of respondents who selected this answer

SATISFACTION WITH YOUR REMUNERATION B0: MARKETING

B0: MARKETING

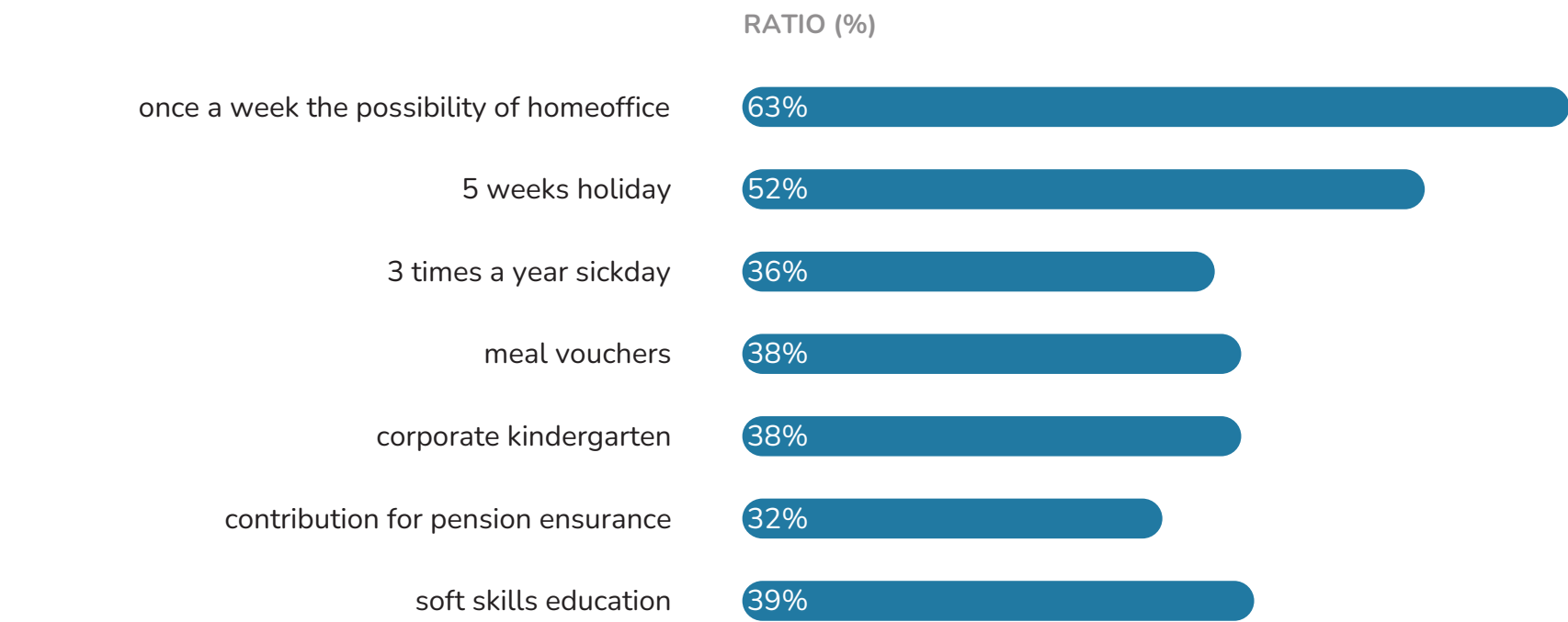


OVERALL



	OVERALL DISSATISFACTION			OVERALL SATISFACTION			PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
My salary corresponds to my position, the quality and amount of work performed.	45%		36%		18%		1.9	↓-2%
My salary and the structure of bonuses motivates me to produce high quality work and a high quality performance.	45%		36%		18%		1.9	↓-3%
My salary is comparable to others on the market with a view to my qualifications and the sector.	40%		42%		18%		2	↓-3%
My salary allows me adequate security and satisfies my requirements.	42%		36%		22%		2	↑+1%

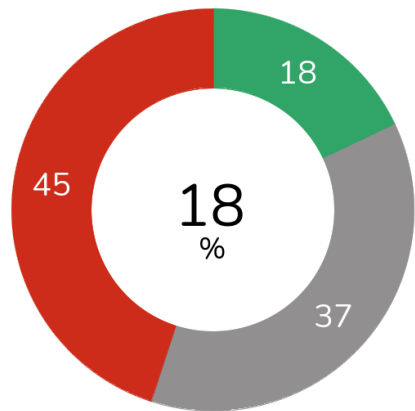
Choose the 3 benefits you would most appreciate.



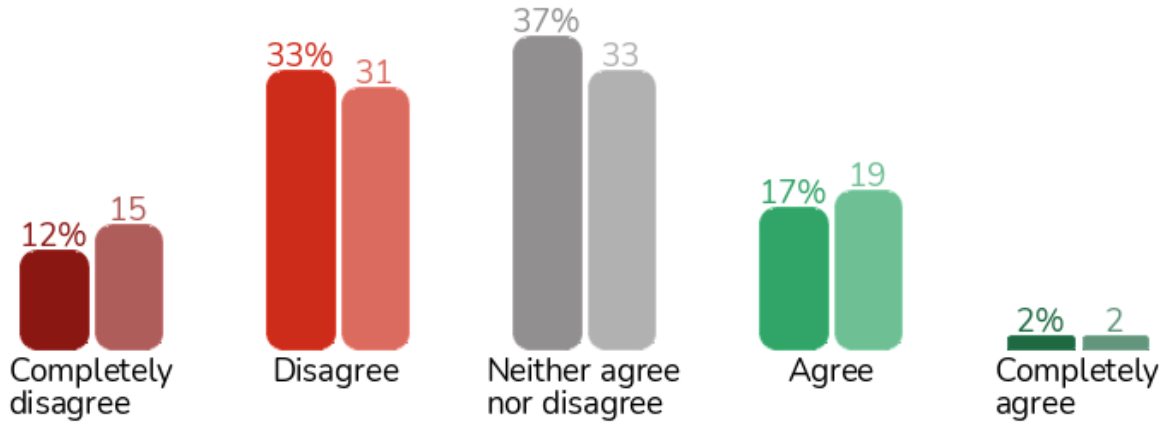
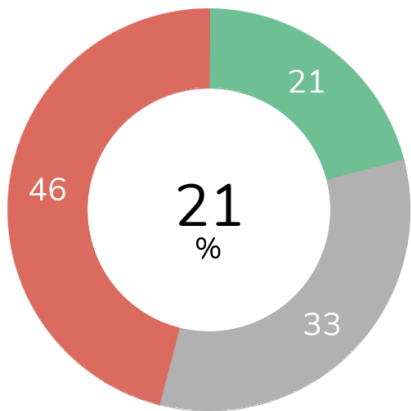
You can see for each item in the graph: the proportion of respondents who selected this answer

SATISFACTION WITH YOUR REMUNERATION B0: BUSINESS

B0: BUSINESS

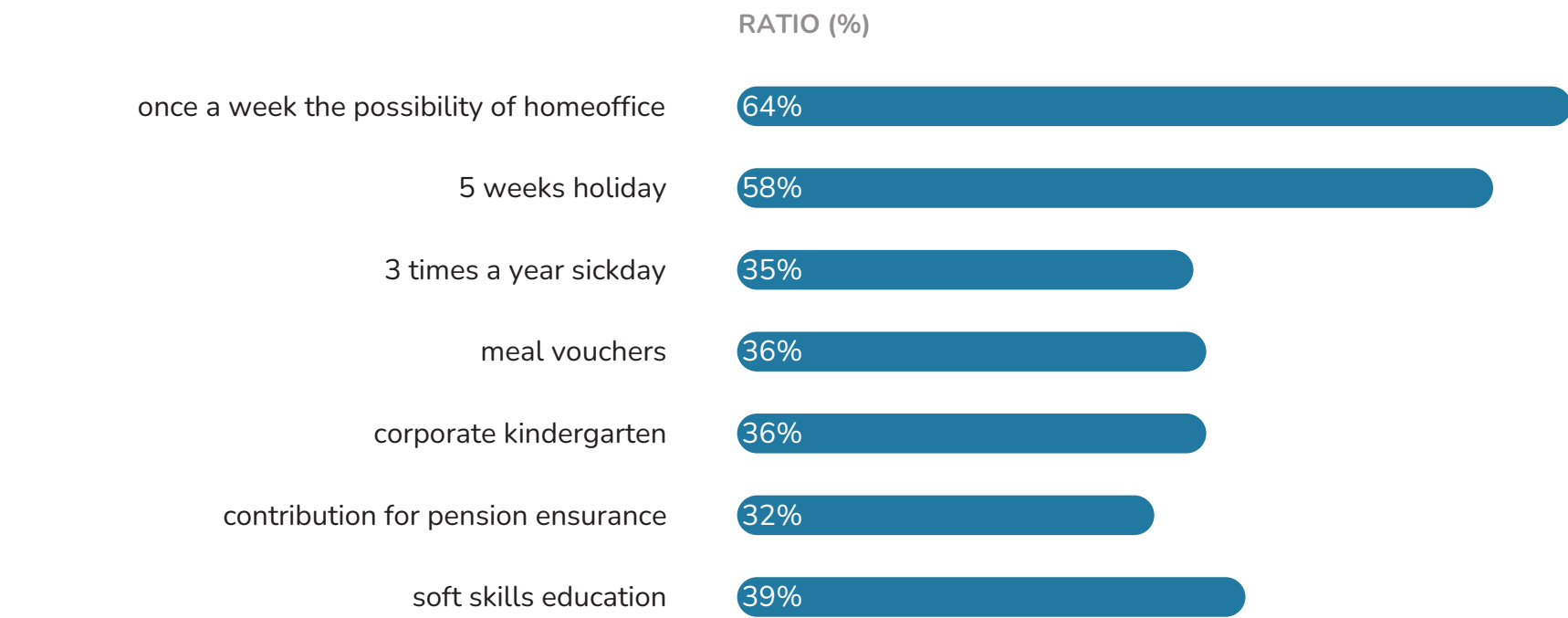


OVERALL



	OVERALL DISSATISFACTION			OVERALL SATISFACTION			PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
My salary corresponds to my position, the quality and amount of work performed.	45%		38%		17%		1.7	↓-3%
My salary and the structure of bonuses motivates me to produce high quality work and a high quality performance.	49%		34%		18%		1.8	↓-3%
My salary is comparable to others on the market with a view to my qualifications and the sector.	41%		38%		21%		2	-
My salary allows me adequate security and satisfies my requirements.	46%		37%		17%		1.9	↓-4%

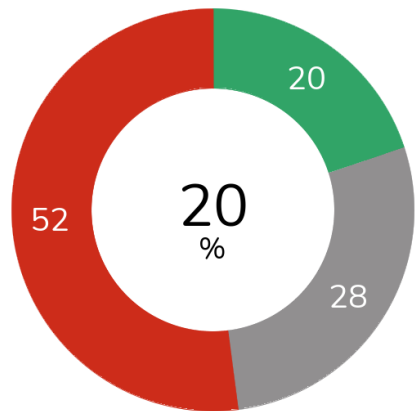
Choose the 3 benefits you would most appreciate.



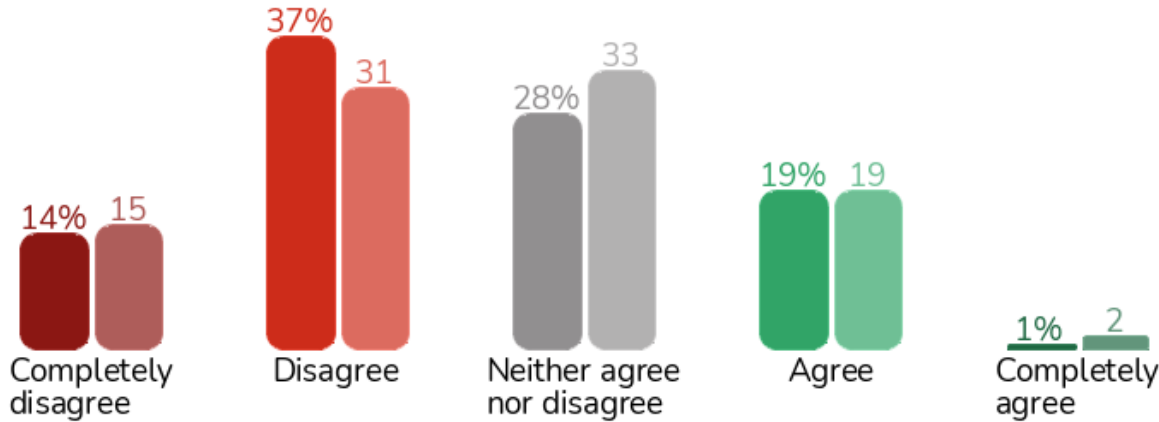
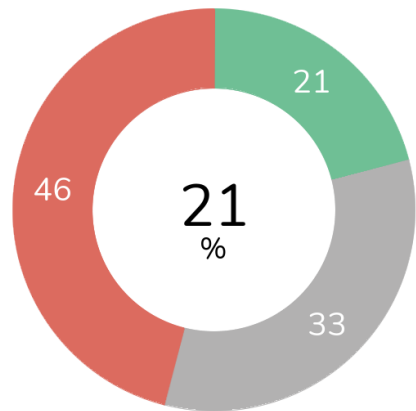
You can see for each item in the graph: the proportion of respondents who selected this answer

SATISFACTION WITH YOUR REMUNERATION B0: LOGISTICS

B0: LOGISTICS

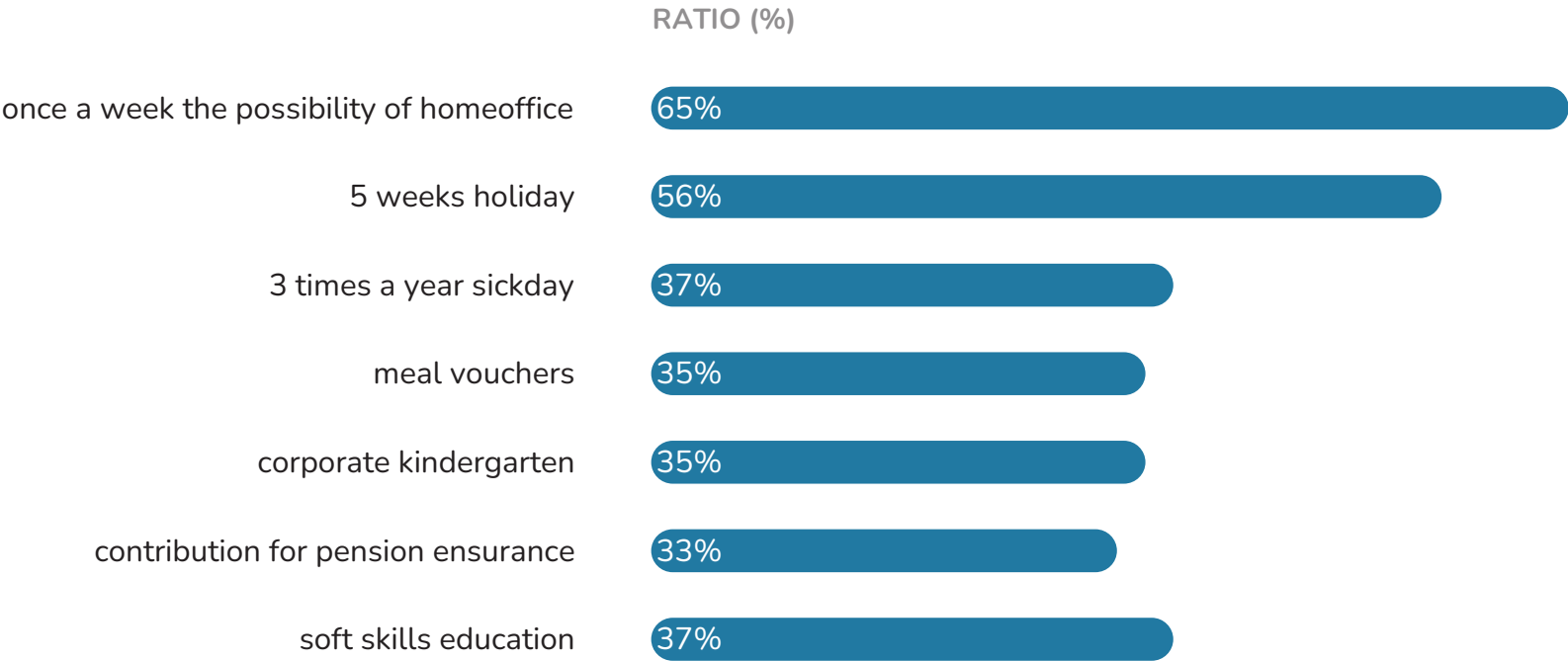


OVERALL



	OVERALL DISSATISFACTION		OVERALL SATISFACTION		PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
My salary corresponds to my position, the quality and amount of work performed.	56%	23%	21%	1.8	1.8	↑+1%
My salary and the structure of bonuses motivates me to produce high quality work and a high quality performance.	53%	27%	20%	1.8	1.8	↓-1%
My salary is comparable to others on the market with a view to my qualifications and the sector.	46%	33%	21%	2.1	2.1	-
My salary allows me adequate security and satisfies my requirements.	52%	28%	20%	1.9	1.9	↓-1%

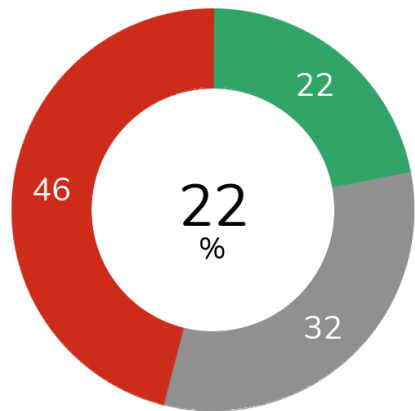
Choose the 3 benefits you would most appreciate.



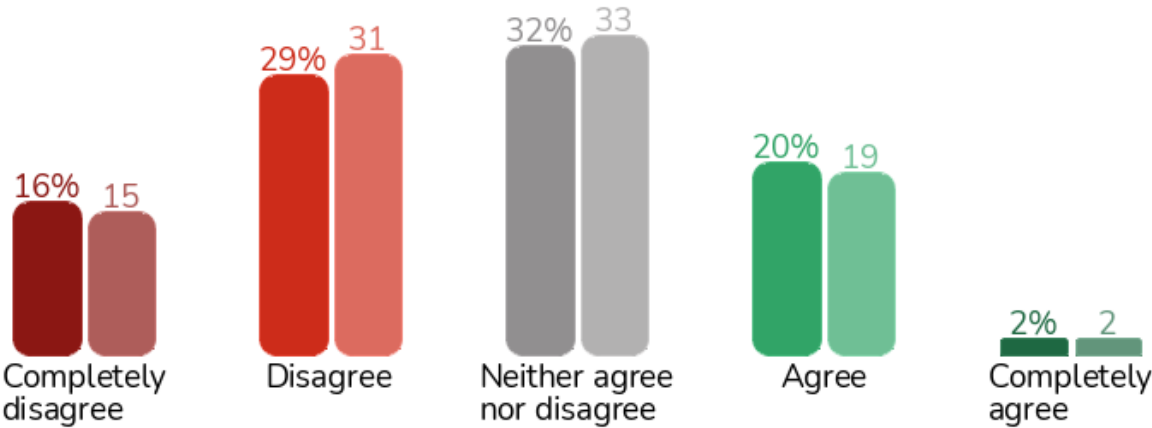
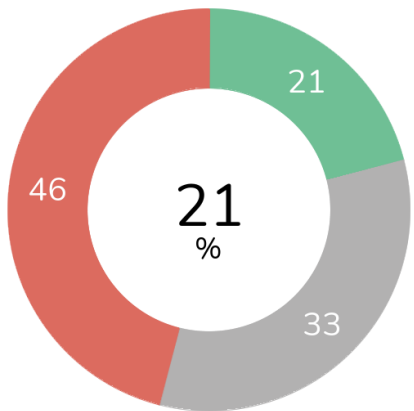
You can see for each item in the graph: the proportion of respondents who selected this answer

SATISFACTION WITH YOUR REMUNERATION B0: HR

B0: HR

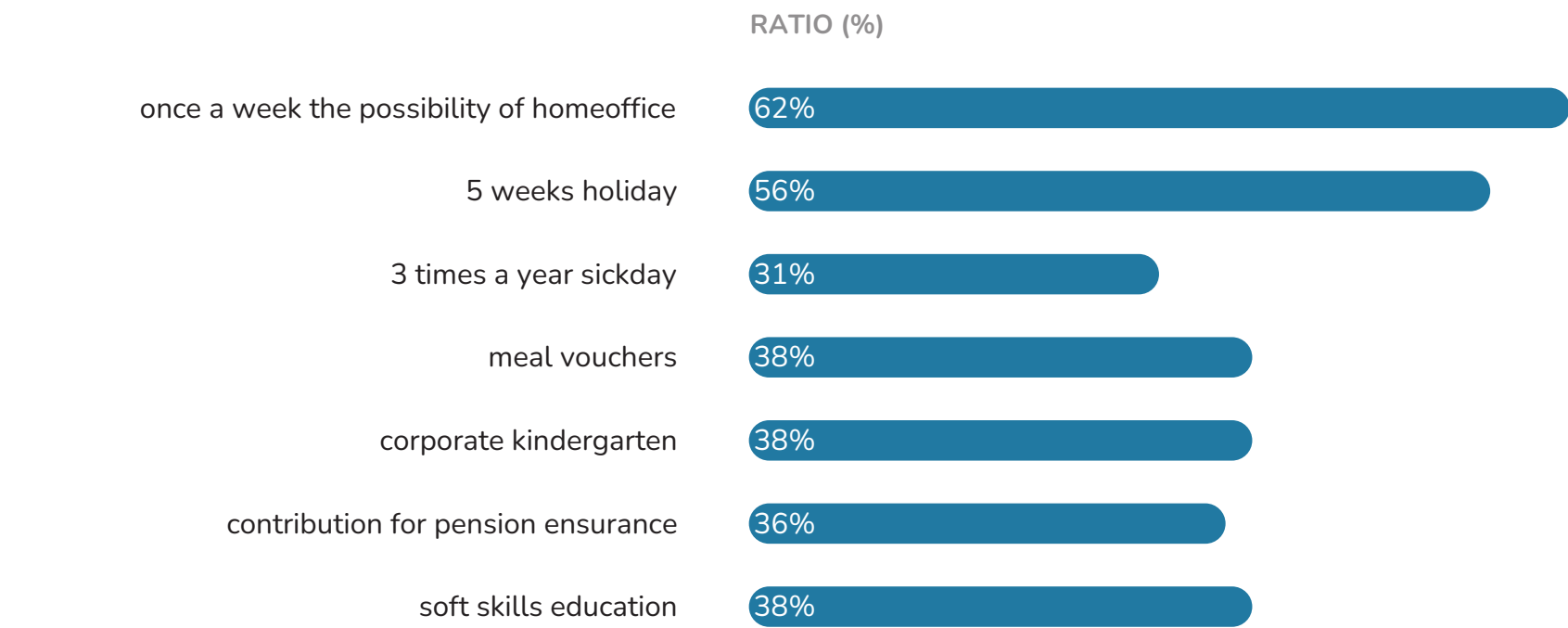


OVERALL



	OVERALL DISSATISFACTION		OVERALL SATISFACTION		PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
My salary corresponds to my position, the quality and amount of work performed.	51%	28%	21%	1.7	↑+1%	
My salary and the structure of bonuses motivates me to produce high quality work and a high quality performance.	48%	28%	24%	1.8	↑+3%	
My salary is comparable to others on the market with a view to my qualifications and the sector.	42%	38%	20%	2.1	↓-1%	
My salary allows me adequate security and satisfies my requirements.	43%	34%	23%	1.9	↑+2%	

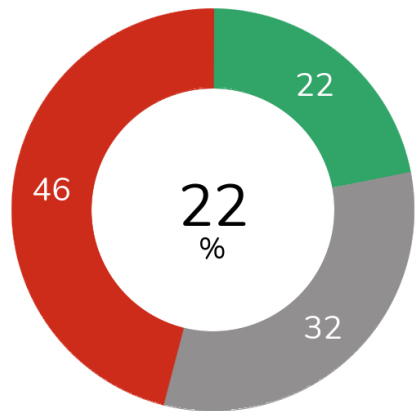
Choose the 3 benefits you would most appreciate.



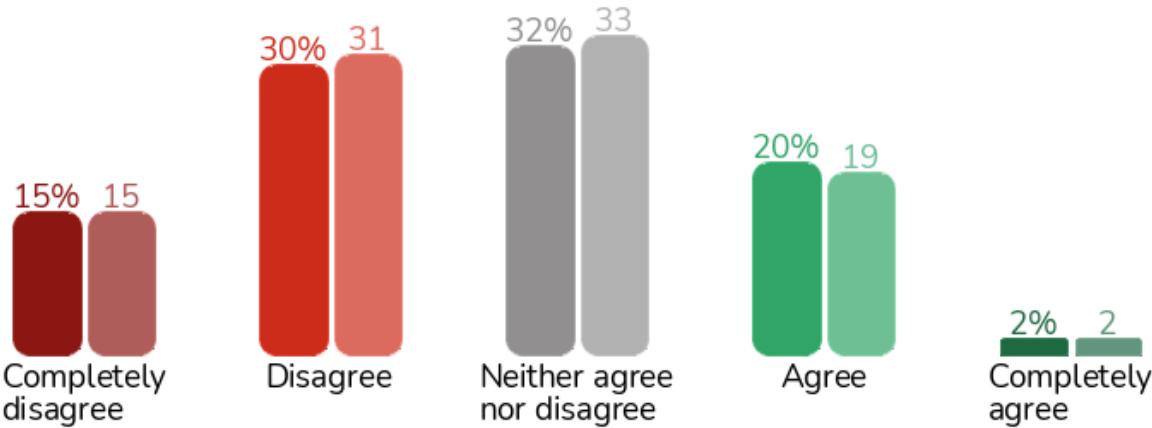
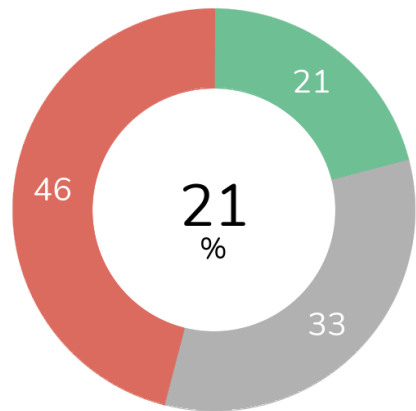
You can see for each item in the graph: the proportion of respondents who selected this answer

SATISFACTION WITH YOUR REMUNERATION B0: FINANCE

B0: FINANCE

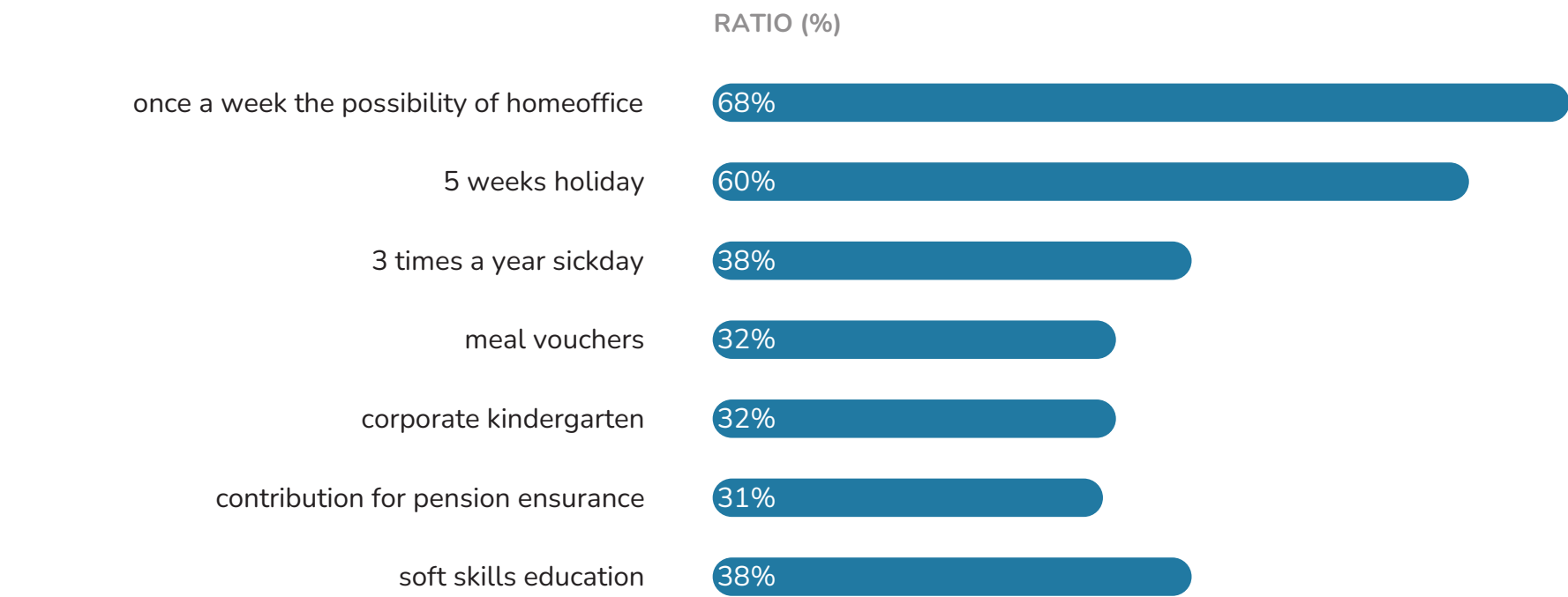


OVERALL



	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
My salary corresponds to my position, the quality and amount of work performed.	47%	33%	20%	1.8	-
My salary and the structure of bonuses motivates me to produce high quality work and a high quality performance.	50%	27%	23%	1.9	↑+2%
My salary is comparable to others on the market with a view to my qualifications and the sector.	42%	35%	23%	2.1	↑+2%
My salary allows me adequate security and satisfies my requirements.	45%	32%	23%	2	↑+2%

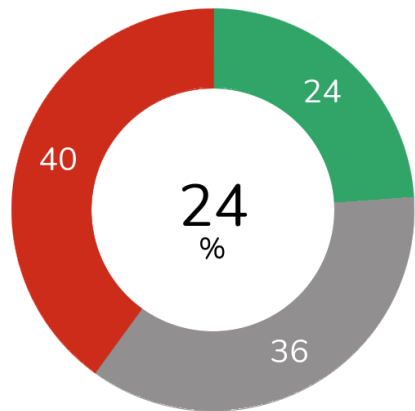
Choose the 3 benefits you would most appreciate.



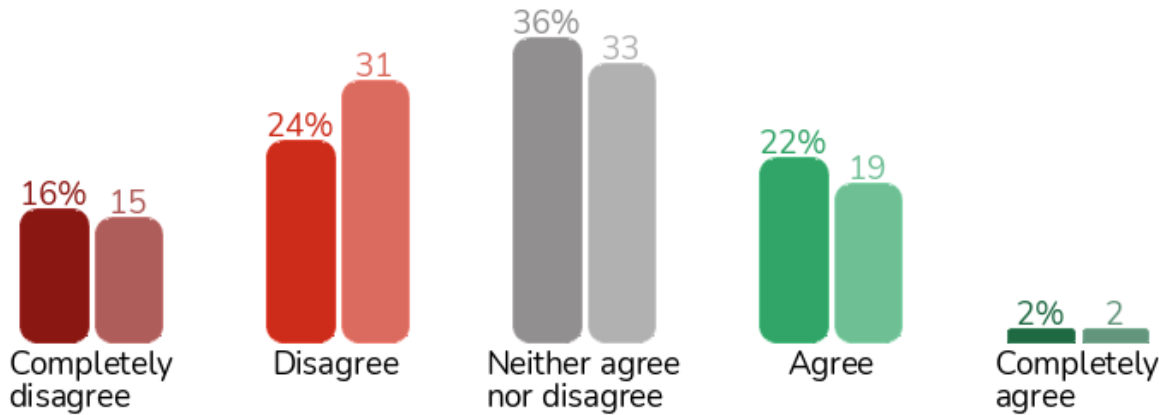
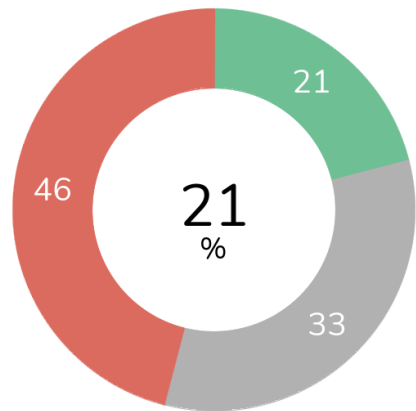
You can see for each item in the graph: the proportion of respondents who selected this answer

SATISFACTION WITH YOUR REMUNERATION B0: IT SERVICES

B0: IT SERVICES

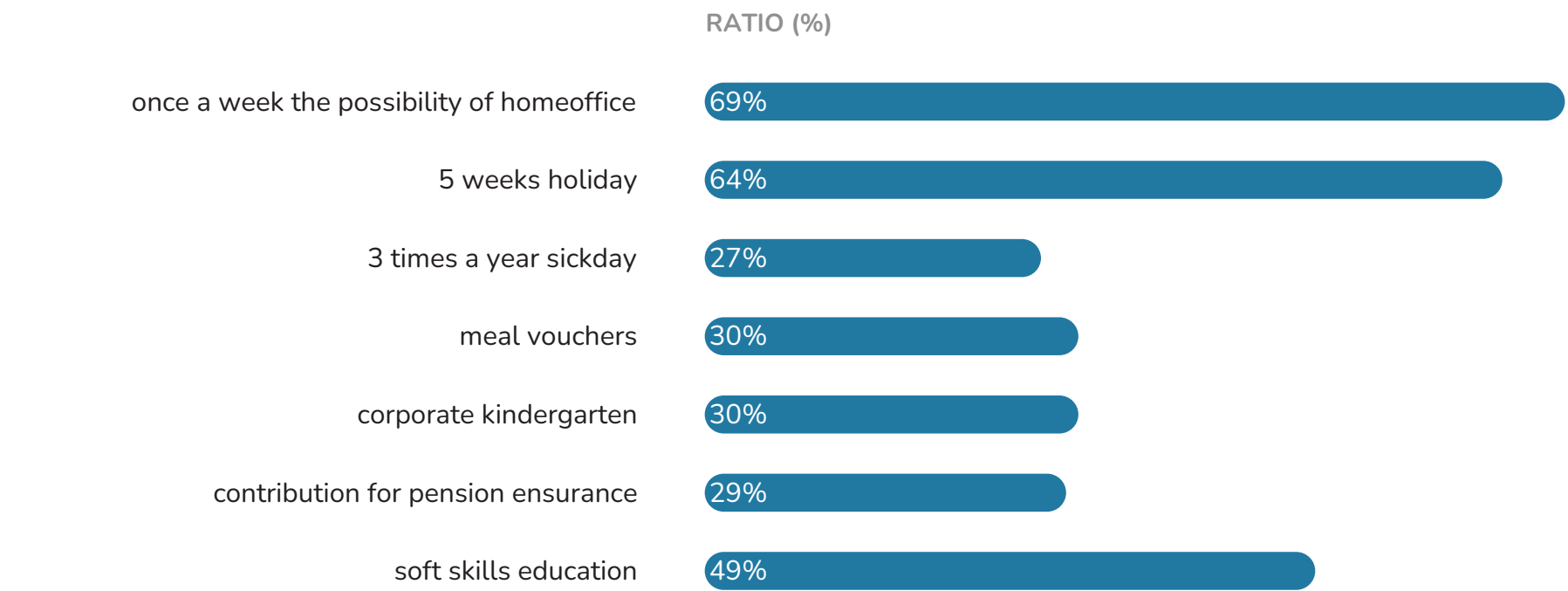


OVERALL



	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
My salary corresponds to my position, the quality and amount of work performed.	44%	29%	27%	1.8	↑+7%
My salary and the structure of bonuses motivates me to produce high quality work and a high quality performance.	52%	25%	23%	1.9	↑+2%
My salary is comparable to others on the market with a view to my qualifications and the sector.	26%	52%	22%	2.3	↑+1%
My salary allows me adequate security and satisfies my requirements.	38%	39%	23%	2.1	↑+2%

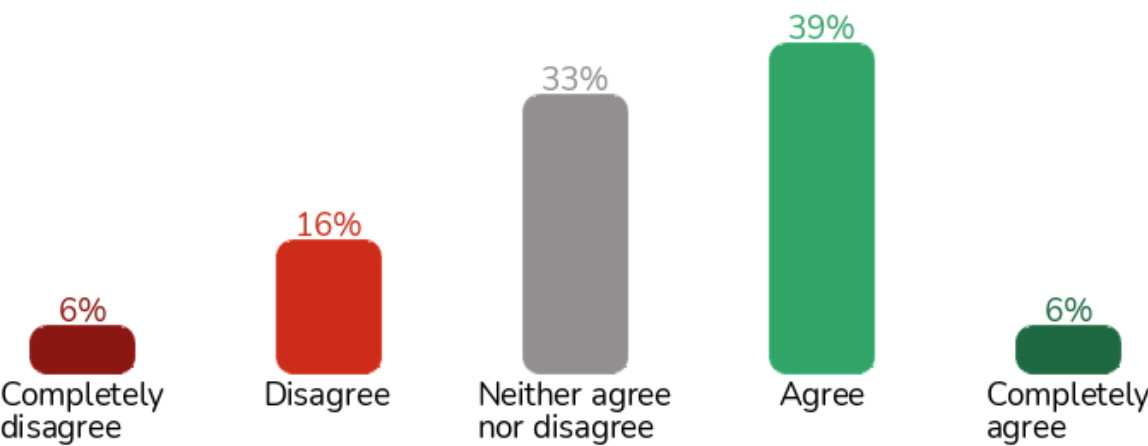
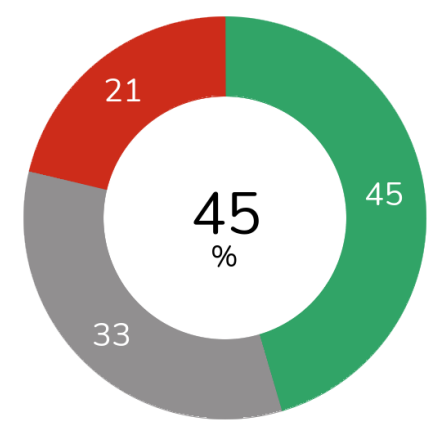
Choose the 3 benefits you would most appreciate.



You can see for each item in the graph: the proportion of respondents who selected this answer

SATISFACTION

SATISFACTION WITH YOUR PERSONAL AND PROFESSIONAL DEVELOPMENT

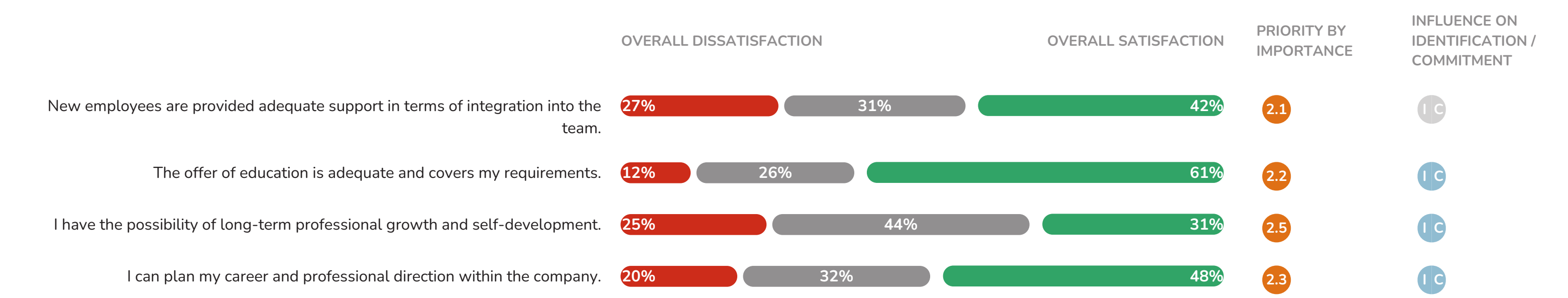


BY CATEGORY

	Marketing	Business	Logistics	HR	Finance	IT services
B0	46%	50%	44%	46%	42%	45%

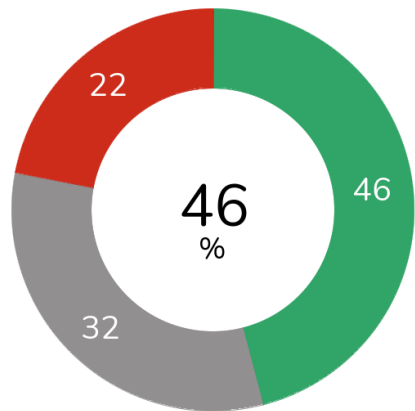
SATISFACTION

SATISFACTION WITH YOUR PERSONAL AND PROFESSIONAL DEVELOPMENT

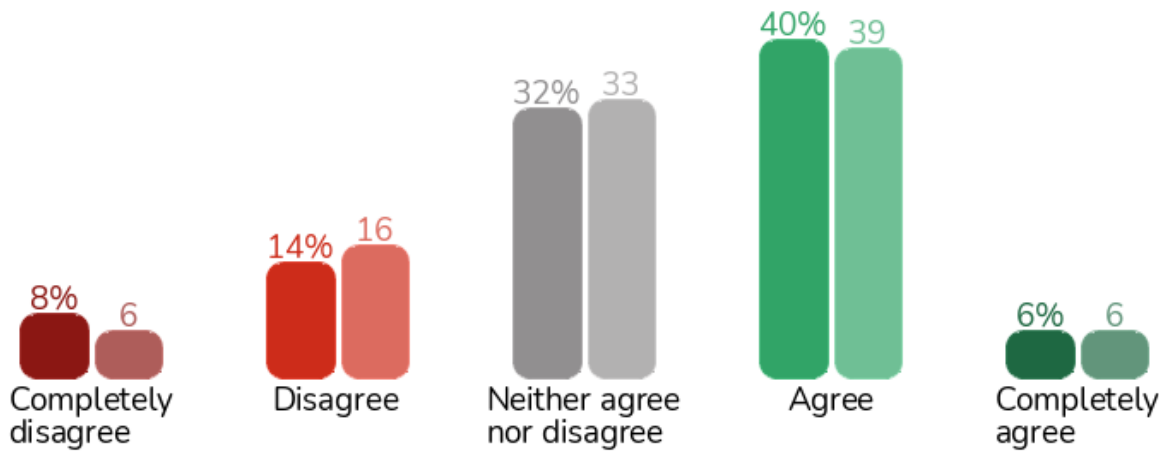
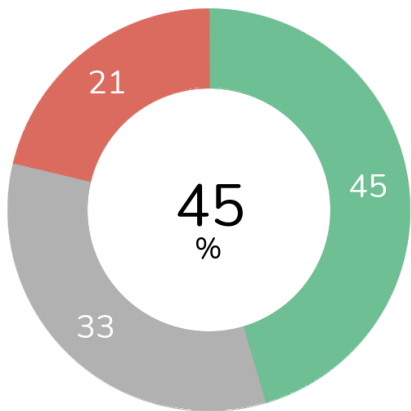


SATISFACTION WITH YOUR PERSONAL AND PROFESSIONAL DEVELOPMENT B0: MARKETING

B0: MARKETING



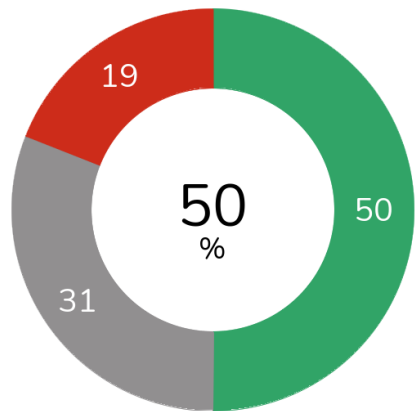
OVERALL



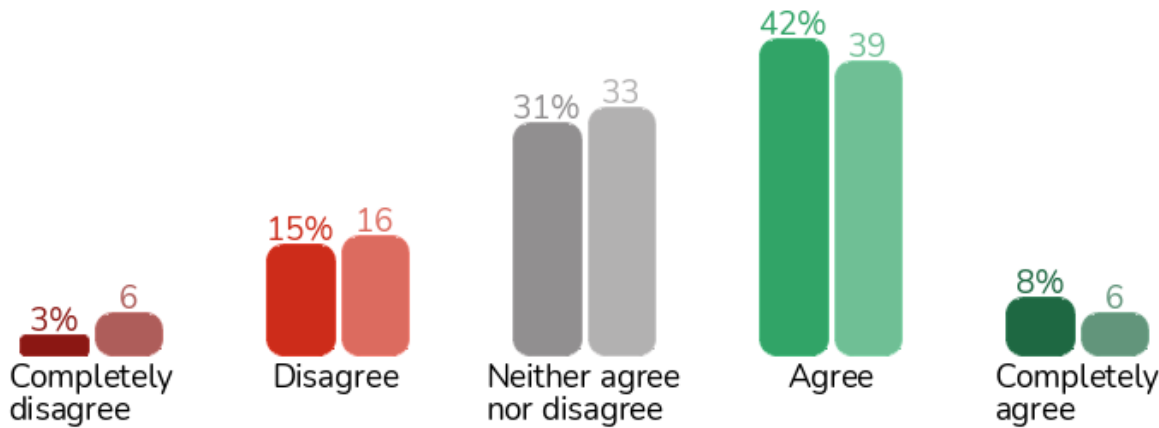
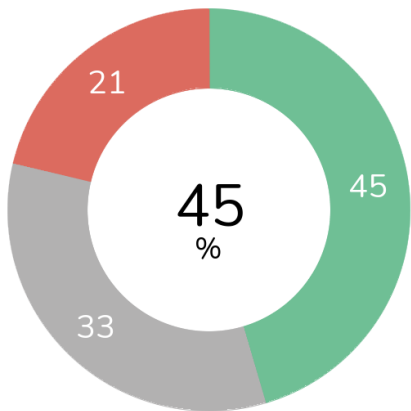
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	RESPONSES COMPARING TO SUMMARY RESULT
New employees are provided adequate support in terms of integration into the team.	29%	28%	42%	2.3	-
The offer of education is adequate and covers my requirements.	15%	21%	64%	2.3	↑+3%
I have the possibility of long-term professional growth and self-development.	23%	46%	30%	2.6	↓-1%
I can plan my career and professional direction within the company.	19%	33%	47%	2.4	↓-1%

SATISFACTION WITH YOUR PERSONAL AND PROFESSIONAL DEVELOPMENT B0: BUSINESS

B0: BUSINESS



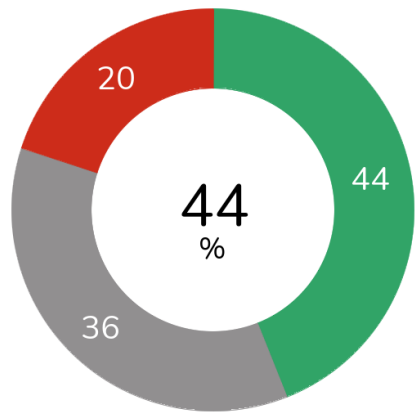
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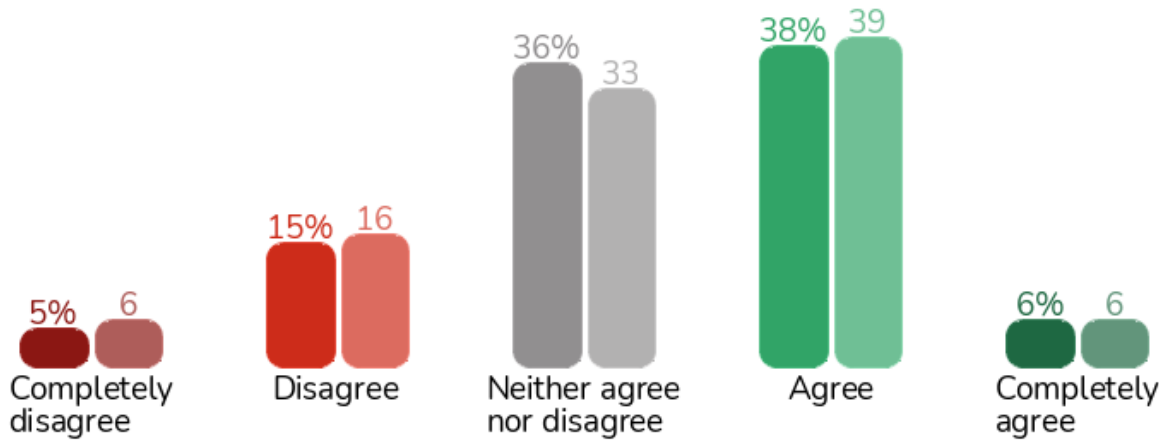
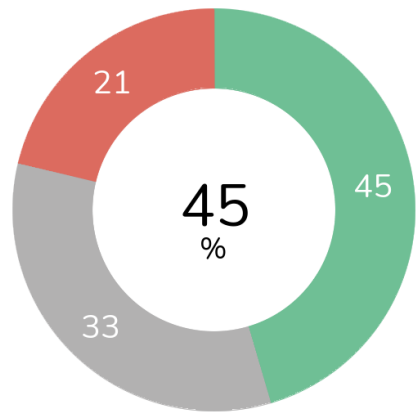
	OVERALL DISSATISFACTION	OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
New employees are provided adequate support in terms of integration into the team.	26%	30%43%	2	↑+1%
The offer of education is adequate and covers my requirements.	12%	27%62%	2.1	↑+1%
I have the possibility of long-term professional growth and self-development.	20%	40%40%	2.4	↑+9%
I can plan my career and professional direction within the company.	16%	28%56%	2.2	↑+8%

SATISFACTION WITH YOUR PERSONAL AND PROFESSIONAL DEVELOPMENT B0: LOGISTICS

B0: LOGISTICS



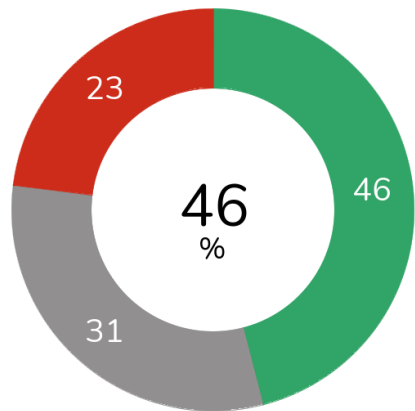
OVERALL



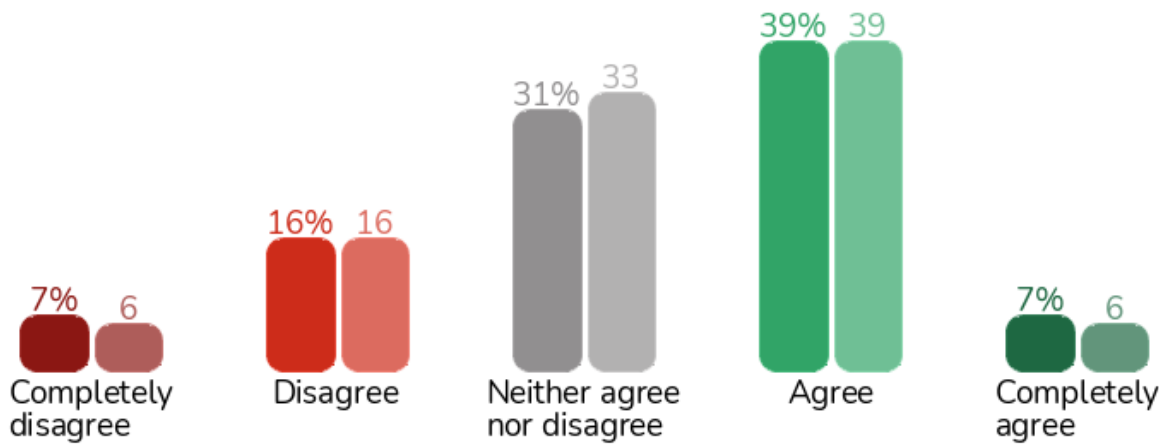
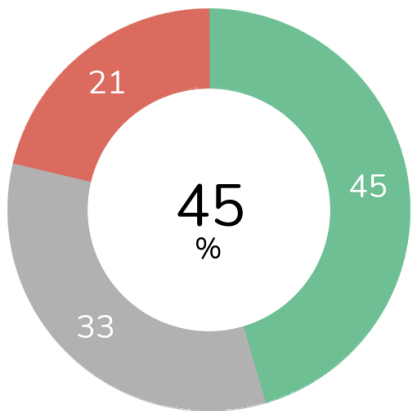
	OVERALL DISSATISFACTION			OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	RESPONSES COMPARING TO SUMMARY RESULT
New employees are provided adequate support in terms of integration into the team.	27%	32%	41%	2.1	↓-1%	
The offer of education is adequate and covers my requirements.	10%	29%	61%	2.2	-	
I have the possibility of long-term professional growth and self-development.	26%	47%	27%	2.5	↓-4%	
I can plan my career and professional direction within the company.	18%	35%	46%	2.4	↓-2%	

SATISFACTION WITH YOUR PERSONAL AND PROFESSIONAL DEVELOPMENT B0: HR

B0: HR



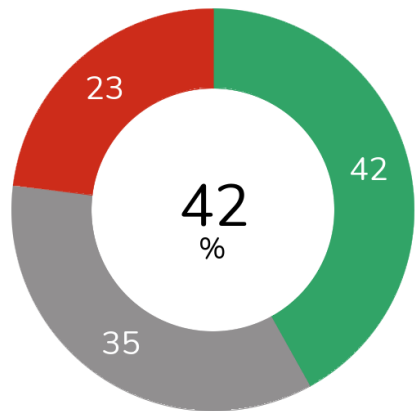
OVERALL



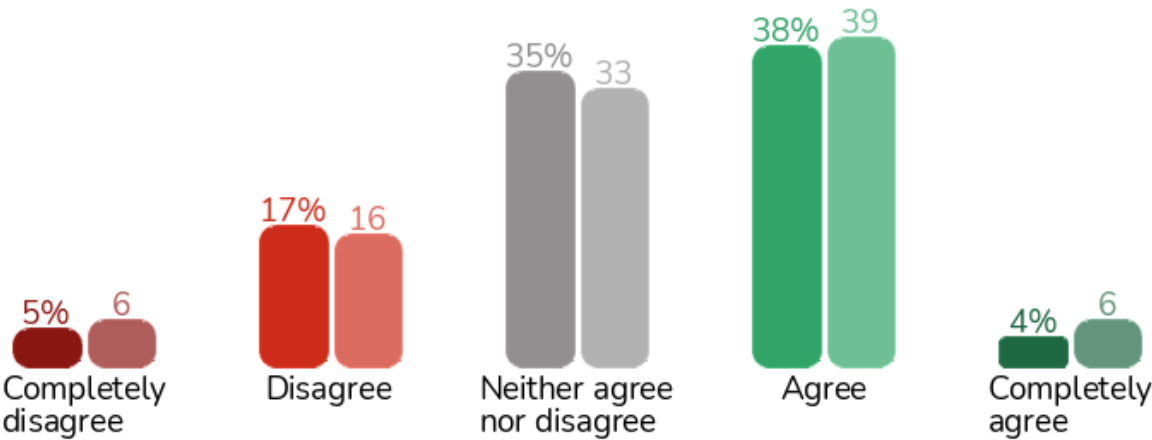
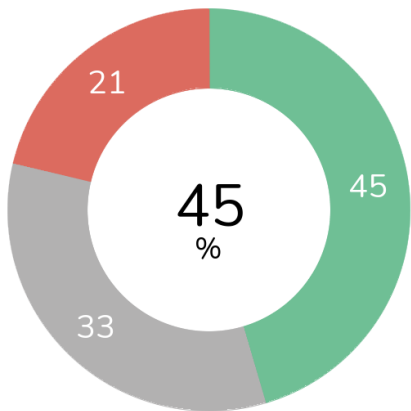
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
New employees are provided adequate support in terms of integration into the team.	27%	29%	44%	2.1	↑+2%
The offer of education is adequate and covers my requirements.	13%	24%	63%	2.3	↑+2%
I have the possibility of long-term professional growth and self-development.	29%	42%	29%	2.5	↓-2%
I can plan my career and professional direction within the company.	23%	29%	47%	2.4	↓-1%

SATISFACTION WITH YOUR PERSONAL AND PROFESSIONAL DEVELOPMENT B0: FINANCE

B0: FINANCE



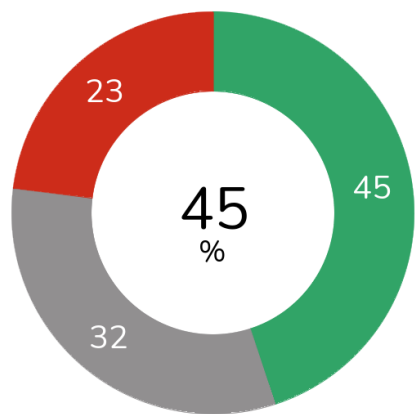
OVERALL



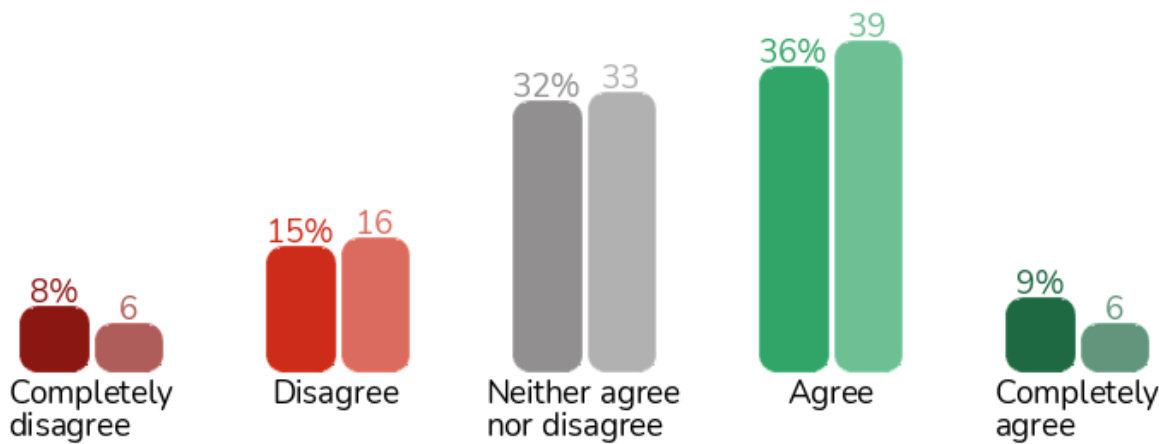
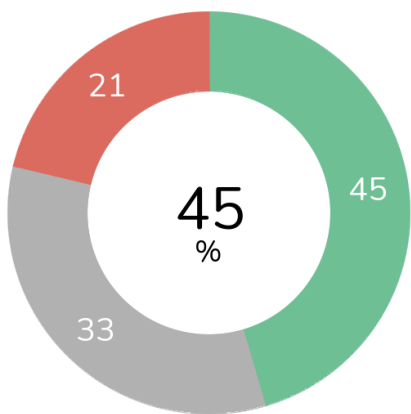
	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	RESPONSES COMPARING TO SUMMARY RESULT
New employees are provided adequate support in terms of integration into the team.	28%	34%	38%	2.1	↓-4%
The offer of education is adequate and covers my requirements.	13%	29%	58%	2.2	↓-3%
I have the possibility of long-term professional growth and self-development.	26%	46%	28%	2.4	↓-3%
I can plan my career and professional direction within the company.	24%	32%	44%	2.3	↓-4%

SATISFACTION WITH YOUR PERSONAL AND PROFESSIONAL DEVELOPMENT B0: IT SERVICES

B0: IT SERVICES



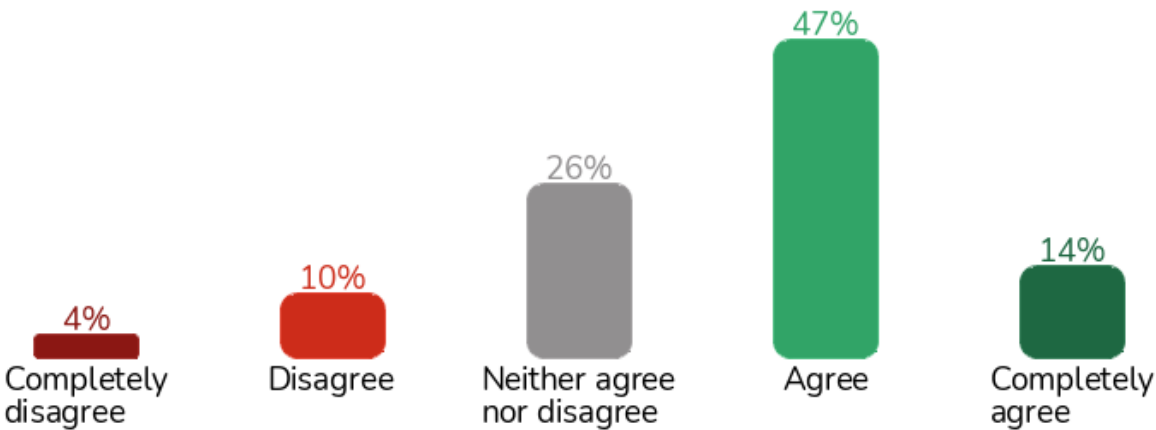
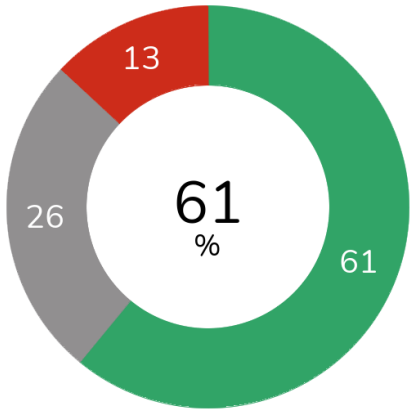
OVERALL



	OVERALL DISSATISFACTION		OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
New employees are provided adequate support in terms of integration into the team.	27%	29%	44%	2.2	↑+2%
The offer of education is adequate and covers my requirements.	11%	24%	64%	2.3	↑+3%
I have the possibility of long-term professional growth and self-development.	30%	43%	27%	2.7	↓-4%
I can plan my career and professional direction within the company.	24%	33%	43%	2.5	↓-5%

IDENTIFICATION

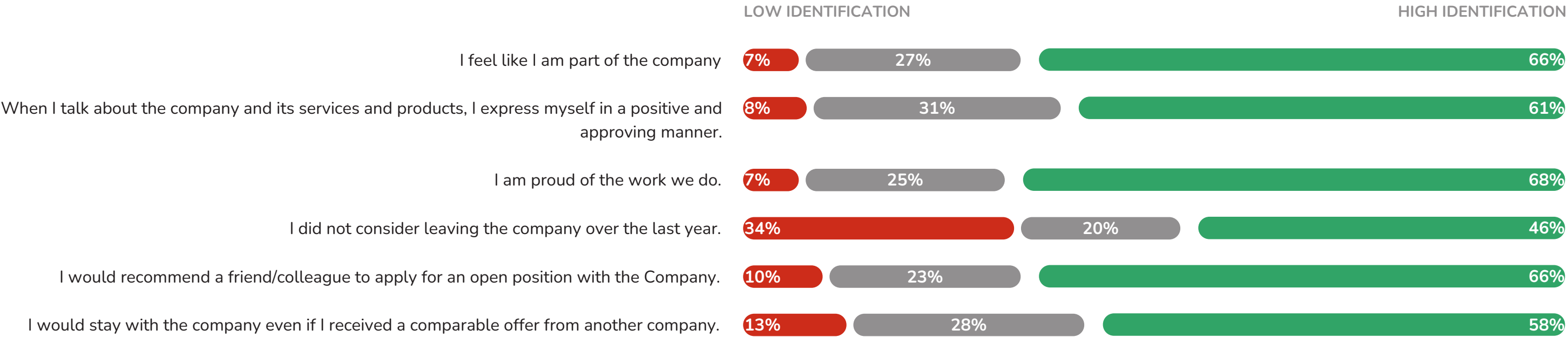
Note. Identification represents employees' sense of belonging and their attitude towards the company, i.e. to what extent they feel to be its integral part. Employees with low rate of identification are in danger of a higher fluctuation.



BY CATEGORY

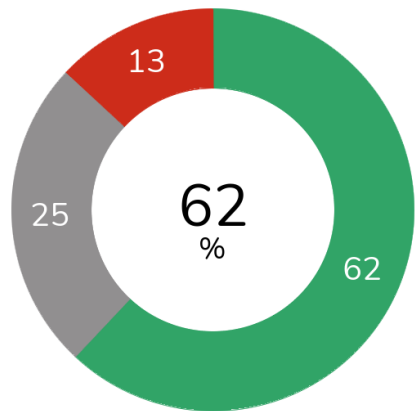
B0

Marketing	Business	Logistics	HR	Finance	IT services
62%	61%	62%	60%	61%	57%

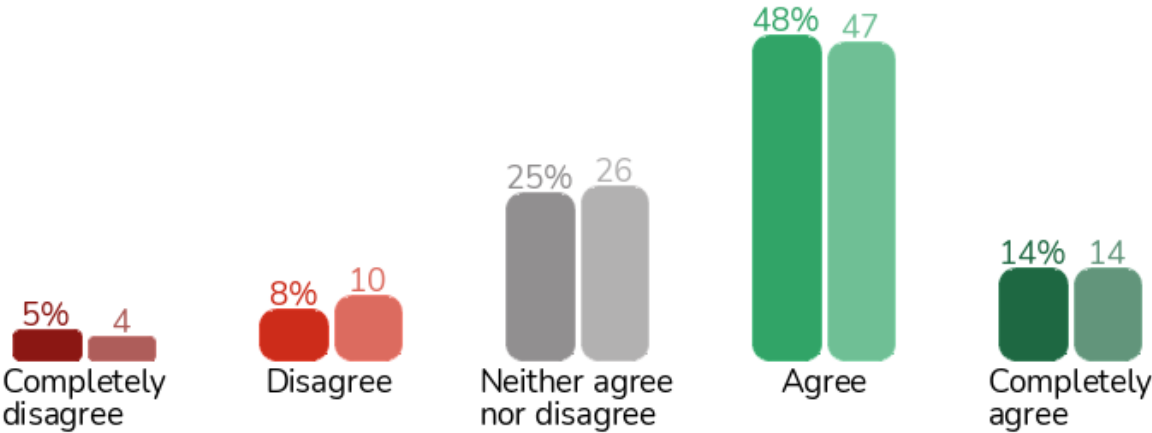
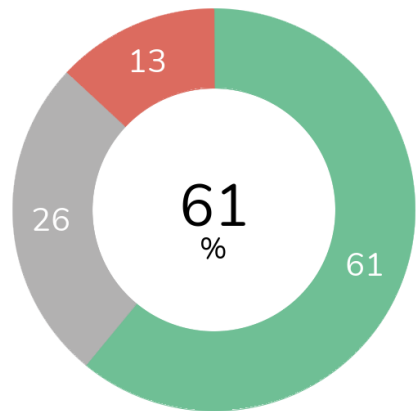


IDENTIFICATION B0: MARKETING

B0: MARKETING



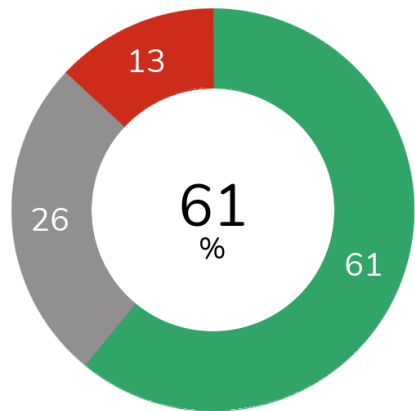
OVERALL



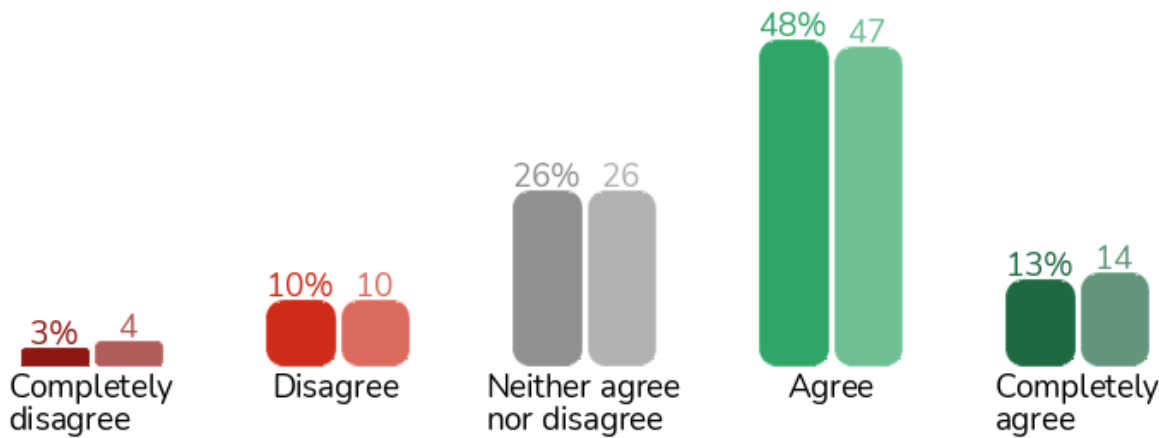
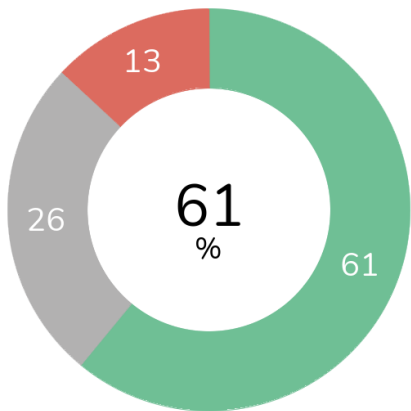
	LOW IDENTIFICATION			HIGH IDENTIFICATION			DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
	Completely disagree	Disagree	Neither agree nor disagree	Agree	Completely agree		
I feel like I am part of the company	12%	23%	65%	65%			↓ -1%
When I talk about the company and its services and products, I express myself in a positive and approving manner.	7%	32%	61%	61%			-
I am proud of the work we do.	10%	29%	61%	61%			↓ -7%
I did not consider leaving the company over the last year.	28%	20%	52%	52%			↑ +6%
I would recommend a friend/colleague to apply for an open position with the Company.	13%	22%	66%	66%			-
I would stay with the company even if I received a comparable offer from another company.	11%	24%	66%	66%			↑ +8%

IDENTIFICATION B0: BUSINESS

B0: BUSINESS



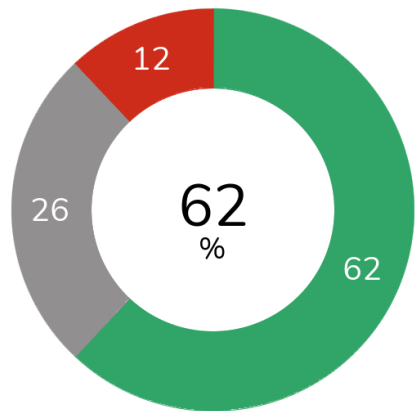
OVERALL



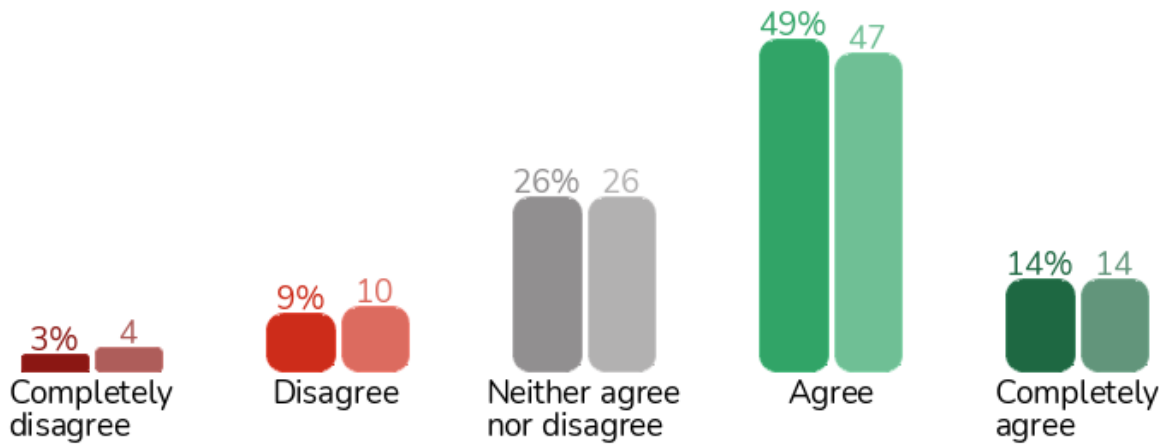
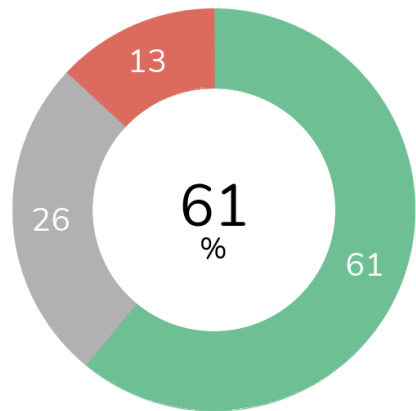
	LOW IDENTIFICATION			HIGH IDENTIFICATION			DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I feel like I am part of the company	8%	25%	67%	8%	30%	62%	↑+1%
When I talk about the company and its services and products, I express myself in a positive and approving manner.	8%	30%	62%	8%	30%	62%	↑+1%
I am proud of the work we do.	7%	27%	66%	7%	27%	66%	↓-2%
I did not consider leaving the company over the last year.	32%	22%	46%	32%	22%	46%	-
I would recommend a friend/colleague to apply for an open position with the Company.	10%	23%	67%	10%	23%	67%	↑+1%
I would stay with the company even if I received a comparable offer from another company.	16%	29%	55%	16%	29%	55%	↓-3%

IDENTIFICATION B0: LOGISTICS

B0: LOGISTICS



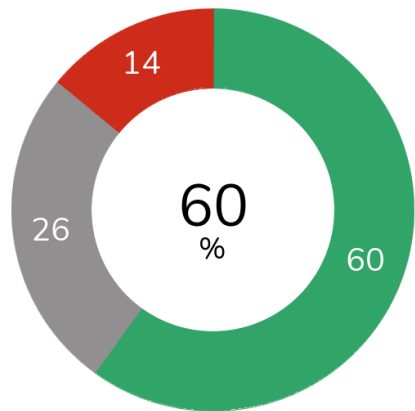
OVERALL



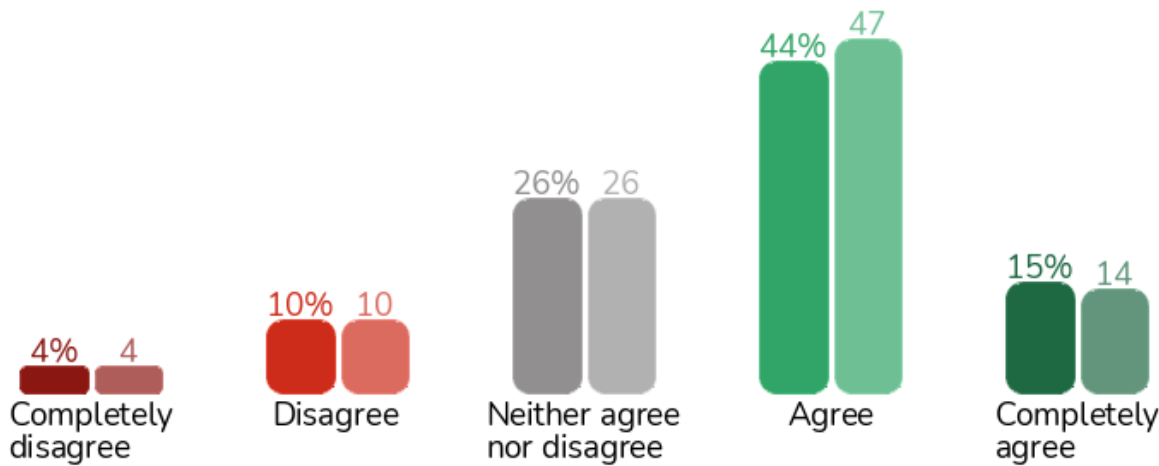
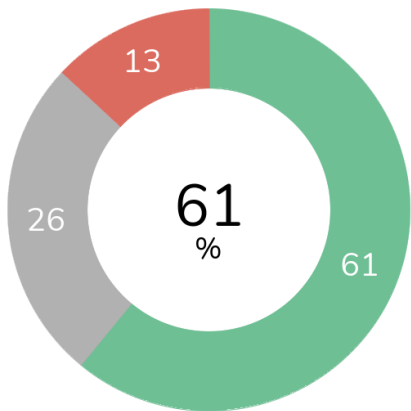
	LOW IDENTIFICATION		HIGH IDENTIFICATION	DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I feel like I am part of the company	5%	26%	69%	↑+3%
When I talk about the company and its services and products, I express myself in a positive and approving manner.	6%	31%	63%	↑+2%
I am proud of the work we do.	5%	23%	72%	↑+4%
I did not consider leaving the company over the last year.	34%	24%	42%	↓-4%
I would recommend a friend/colleague to apply for an open position with the Company.	10%	24%	67%	↑+1%
I would stay with the company even if I received a comparable offer from another company.	12%	28%	61%	↑+3%

IDENTIFICATION B0: HR

B0: HR



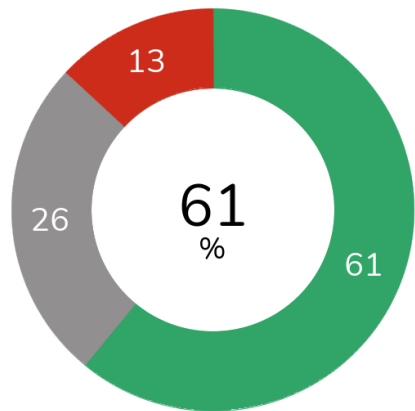
OVERALL



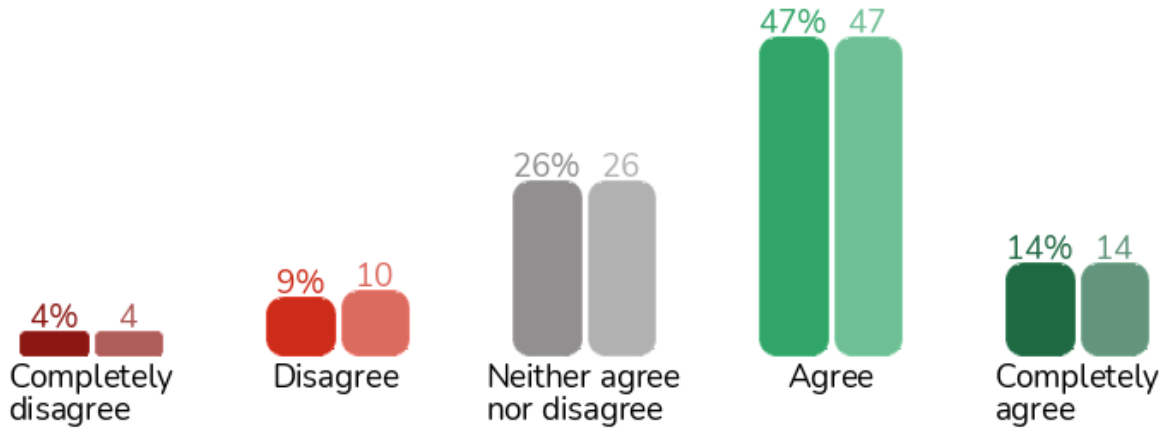
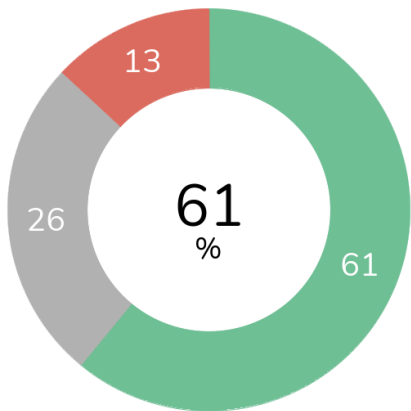
	LOW IDENTIFICATION			HIGH IDENTIFICATION			DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
	Completely disagree	Disagree	Neither agree nor disagree	Agree	Completely agree		
I feel like I am part of the company	8%		29%	63%			↓-3%
When I talk about the company and its services and products, I express myself in a positive and approving manner.	8%		32%	61%			-
I am proud of the work we do.	6%		25%	70%			↑+2%
I did not consider leaving the company over the last year.	40%		16%	44%			↓-2%
I would recommend a friend/colleague to apply for an open position with the Company.	11%		25%	65%			↓-1%
I would stay with the company even if I received a comparable offer from another company.	13%		29%	57%			↓-1%

IDENTIFICATION B0: FINANCE

B0: FINANCE



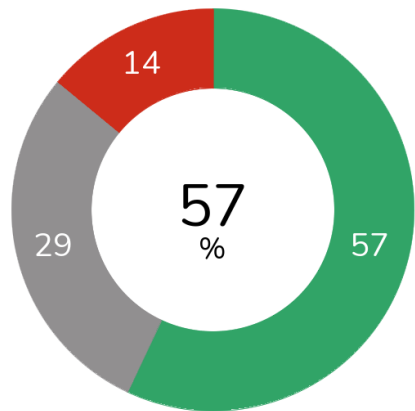
OVERALL



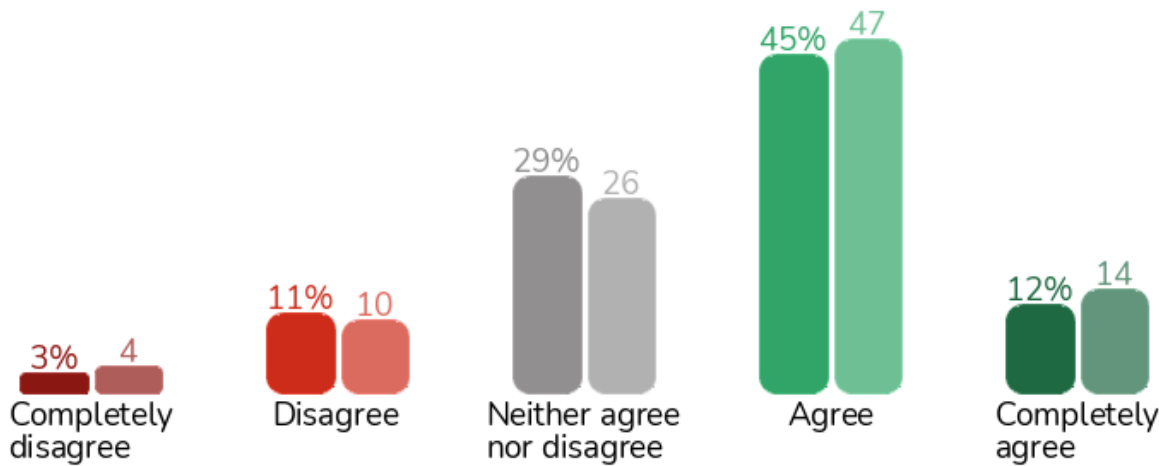
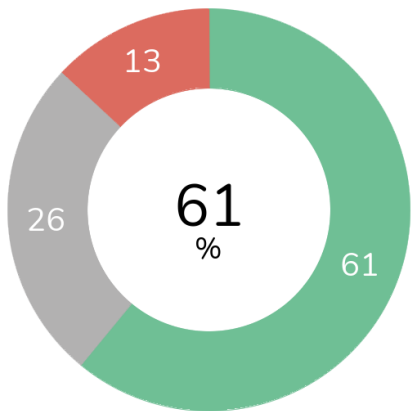
	LOW IDENTIFICATION			HIGH IDENTIFICATION			DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I feel like I am part of the company	7%	28%	65%	7%	28%	65%	↓-1%
When I talk about the company and its services and products, I express myself in a positive and approving manner.	9%	32%	60%	9%	32%	60%	↓-1%
I am proud of the work we do.	8%	24%	68%	8%	24%	68%	-
I did not consider leaving the company over the last year.	35%	18%	47%	35%	18%	47%	↑+1%
I would recommend a friend/colleague to apply for an open position with the Company.	9%	23%	69%	9%	23%	69%	↑+3%
I would stay with the company even if I received a comparable offer from another company.	12%	29%	59%	12%	29%	59%	↑+1%

IDENTIFICATION B0: IT SERVICES

B0: IT SERVICES



OVERALL



	LOW IDENTIFICATION			HIGH IDENTIFICATION			DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
	Disagree	Neither agree nor disagree	Agree	Disagree	Neither agree nor disagree	Agree	
I feel like I am part of the company	6%	33%	61%	6%	33%	61%	↓ -5%
When I talk about the company and its services and products, I express myself in a positive and approving manner.	11%	33%	56%	11%	33%	56%	↓ -5%
I am proud of the work we do.	9%	27%	64%	9%	27%	64%	↓ -4%
I did not consider leaving the company over the last year.	33%	20%	47%	33%	20%	47%	↑ +1%
I would recommend a friend/colleague to apply for an open position with the Company.	10%	26%	64%	10%	26%	64%	↓ -2%
I would stay with the company even if I received a comparable offer from another company.	17%	33%	50%	17%	33%	50%	↓ -8%

IDENTIFICATION **VS** OTHER OBSERVED AREAS

STRONGEST IMPACT ON IDENTIFICATION

The company cares for its employees and their satisfaction.

I can plan my career and professional direction within the company.

I have the conditions to do what I know best and to provide high quality performance.

I perceive members of top management as true leaders with a clear vision.

I have the possibility of expressing my opinion. I know that it will be taken seriously.

The information I receive is clear and I understand it.

Working hours and their scheduling suit me.

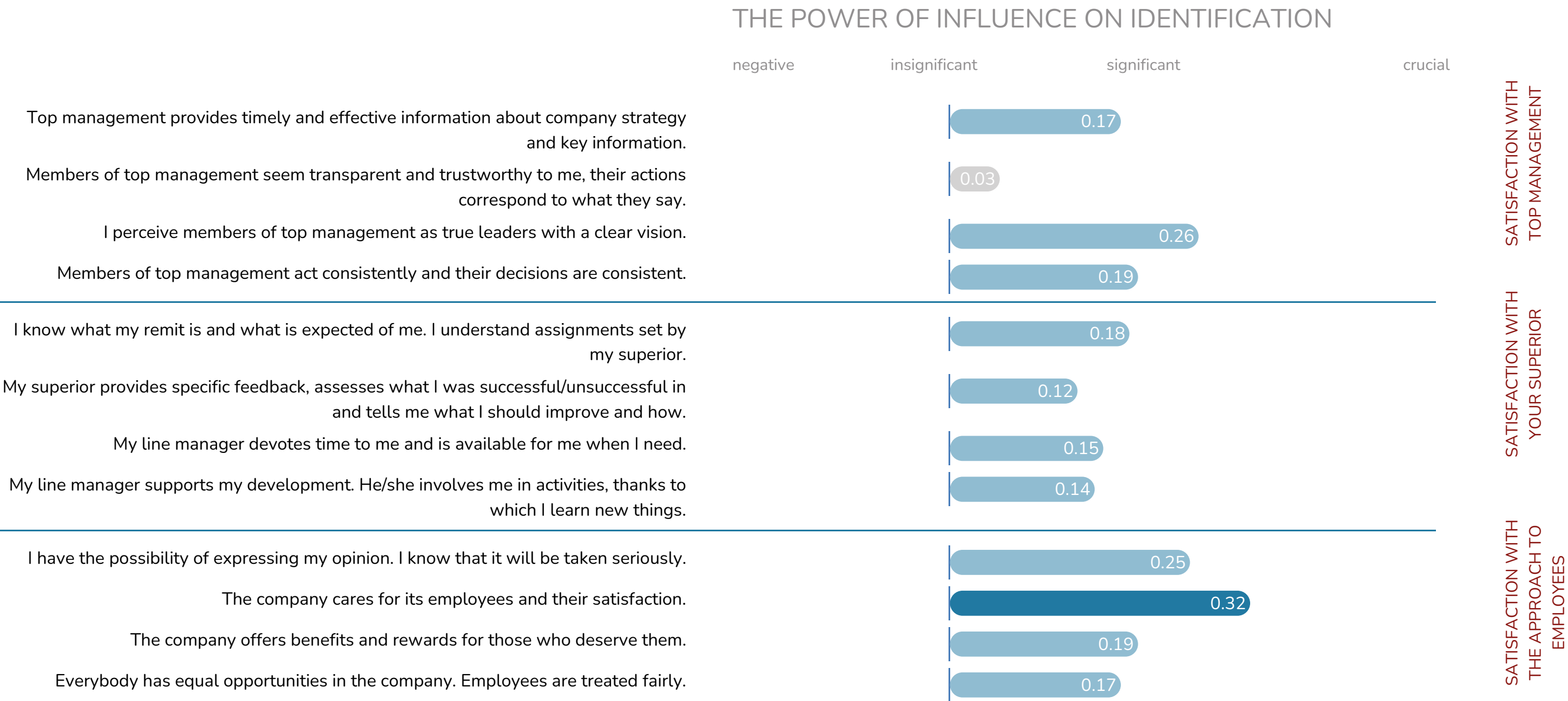
The offer of education is adequate and covers my requirements.

Members of top management act consistently and their decisions are consistent.

My salary and the structure of bonuses motivates me to produce high quality work and a high quality performance.

IDENTIFICATION vs OTHER OBSERVED AREAS

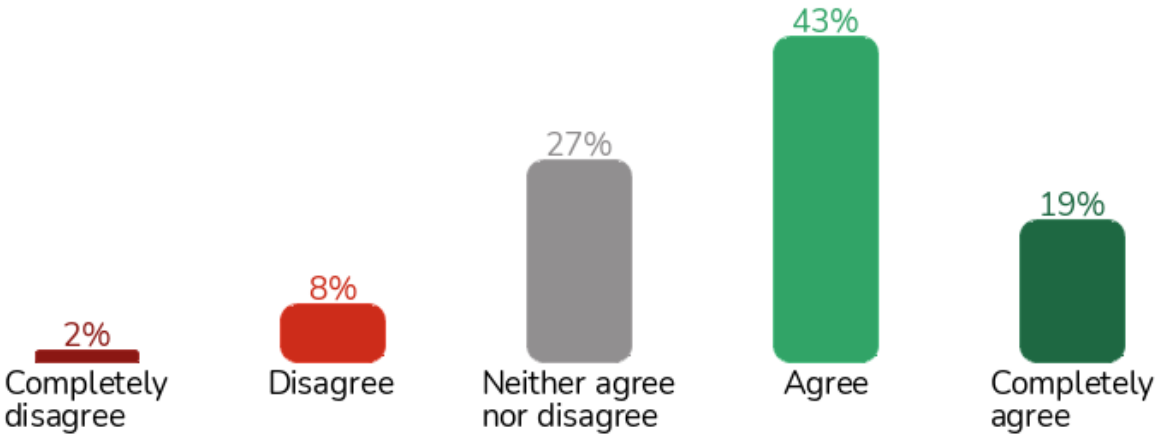
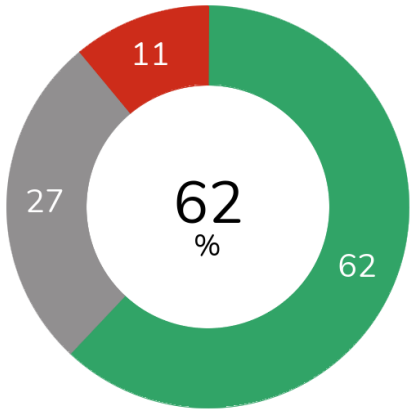
The graph shows the correlation of statements with identification.
The influence is divided into the following levels for clarity: negative insignificant significant crucial





COMMITMENT

Note. Commitment represents a will and an inner motivation of employees to deliver excellent performance and achieve results even in their supervisor's absence and without his/her active incentive.



BY CATEGORY

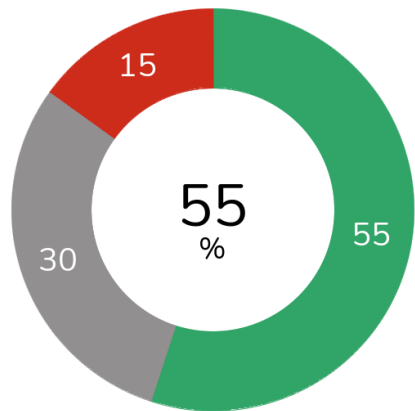
B0

Marketing	Business	Logistics	HR	Finance	IT services
55%	62%	64%	64%	62%	62%

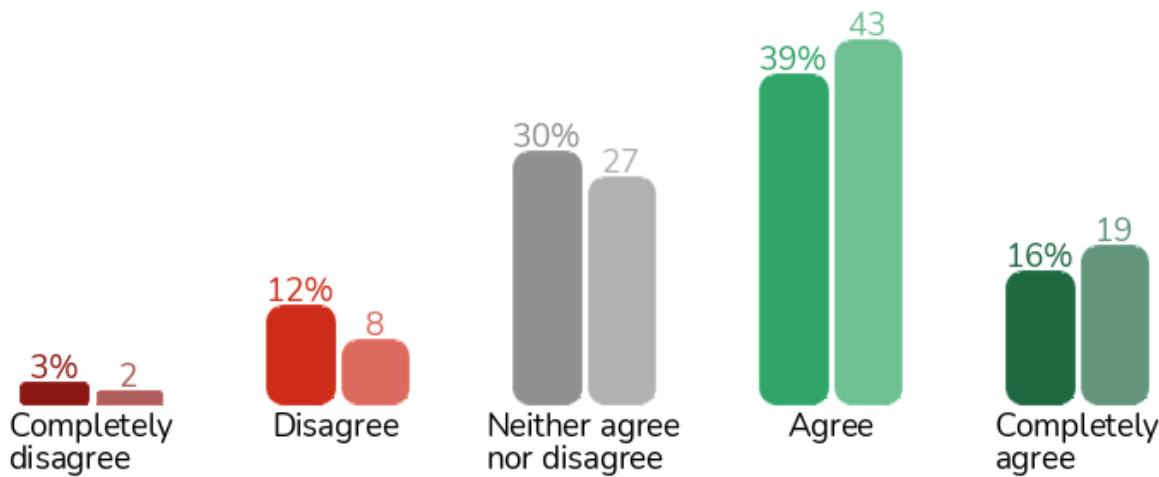
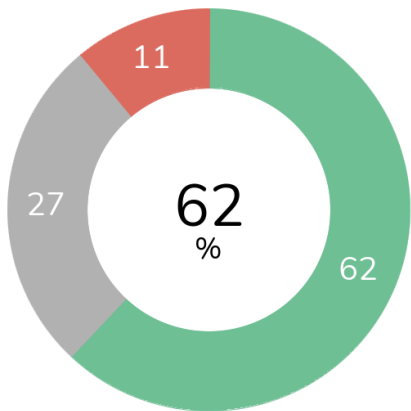


COMMITMENT B0: MARKETING

B0: MARKETING



OVERALL

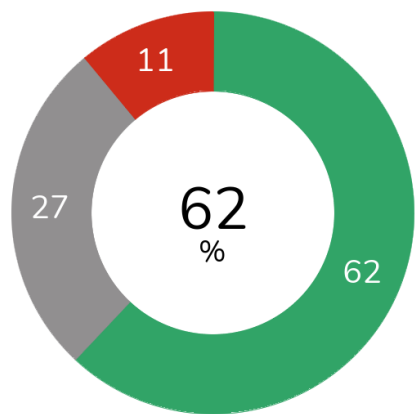


	LOW COMMITMENT			HIGH COMMITMENT			DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
	Completely disagree	Disagree	Neither agree nor disagree	Agree	Completely agree		
I am motivated to come up with ideas for improvement of the existing processes and procedures.	40%		37%		23%		↓ -7%
I enjoy my job, it's a positive work experience for me.	15%		32%		53%		↓ -8%
I do not allow myself to be discouraged by partial failures or setbacks.	7%		25%		68%		↓ -13%
I participate in changes and innovations which move the company forward.	22%		49%		29%		↓ -13%
I try to do my work as best I can.	1%	7%			92%		↓ -3%
I point out possibilities for improvement and increase in productivity.	11%		25%		64%		↓ -7%

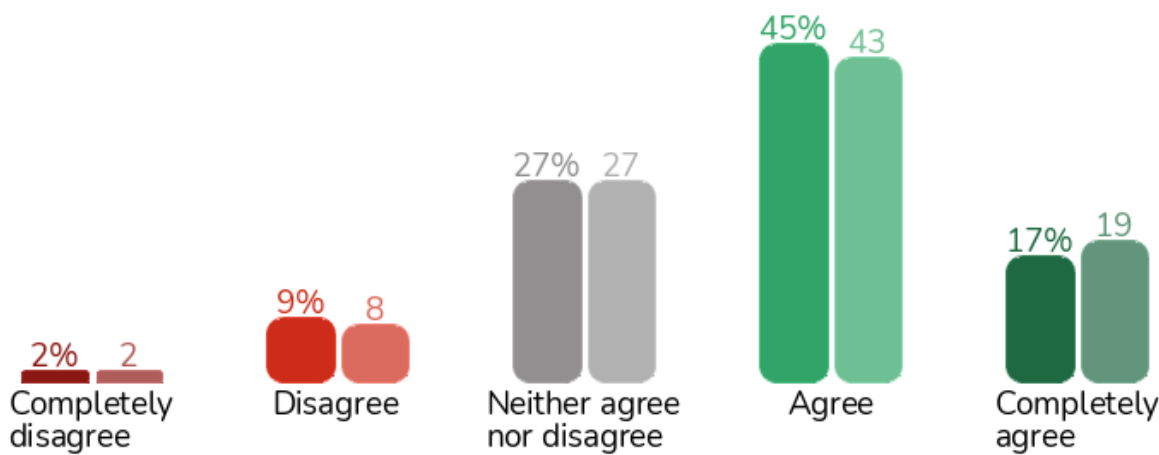
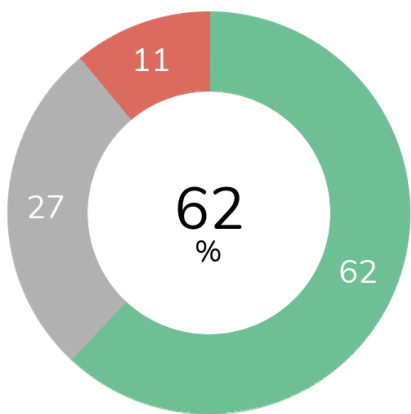


COMMITMENT B0: BUSINESS

B0: BUSINESS



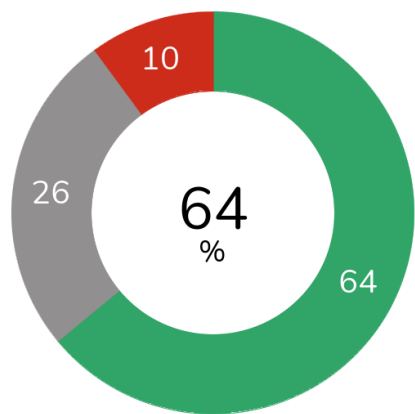
OVERALL



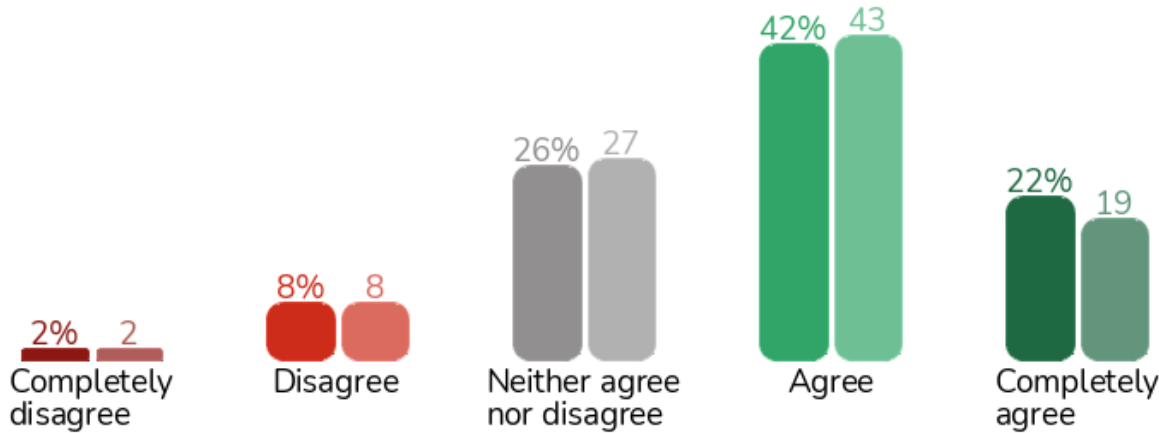
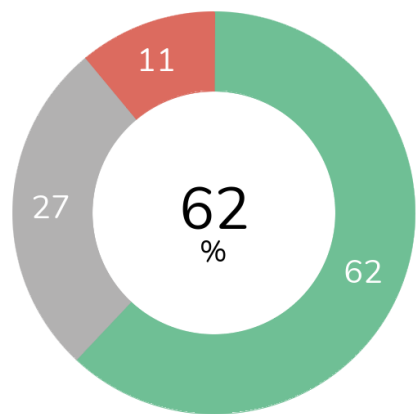
	LOW COMMITMENT			HIGH COMMITMENT			DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
	Completely disagree	Disagree	Neither agree nor disagree	Agree	Completely agree		
I am motivated to come up with ideas for improvement of the existing processes and procedures.	30%		40%		30%	-	
I enjoy my job, it's a positive work experience for me.	14%		25%		60%	↓ -1%	
I do not allow myself to be discouraged by partial failures or setbacks.	6%	10%			85%	↑ +4%	
I participate in changes and innovations which move the company forward.	16%		44%		40%	↓ -2%	
I try to do my work as best I can.	6%				94%	↓ -1%	
I point out possibilities for improvement and increase in productivity.	3%	28%			69%	↓ -2%	
I did something extra over the last month and in doing so supported the success of the company.	8%		35%		58%	↑ +3%	

COMMITMENT B0: LOGISTICS

B0: LOGISTICS



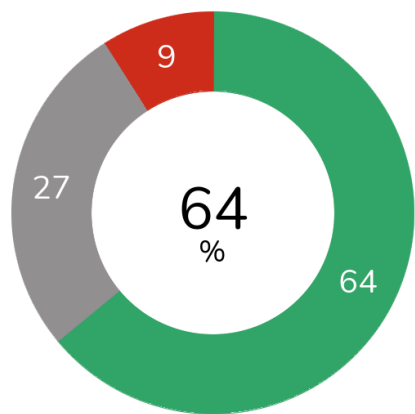
OVERALL



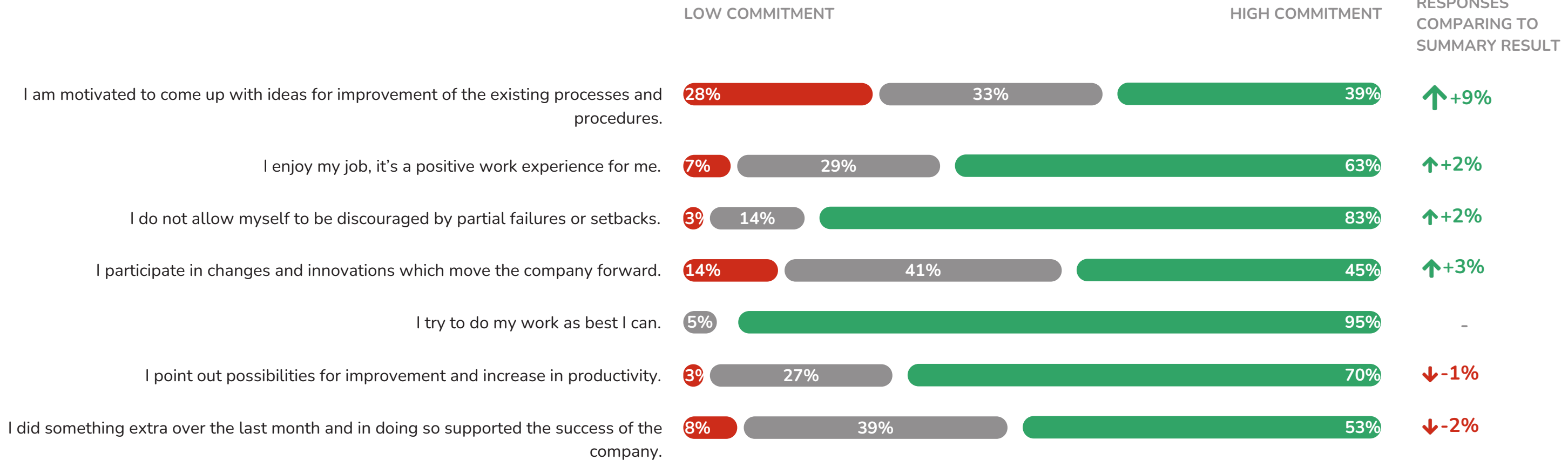
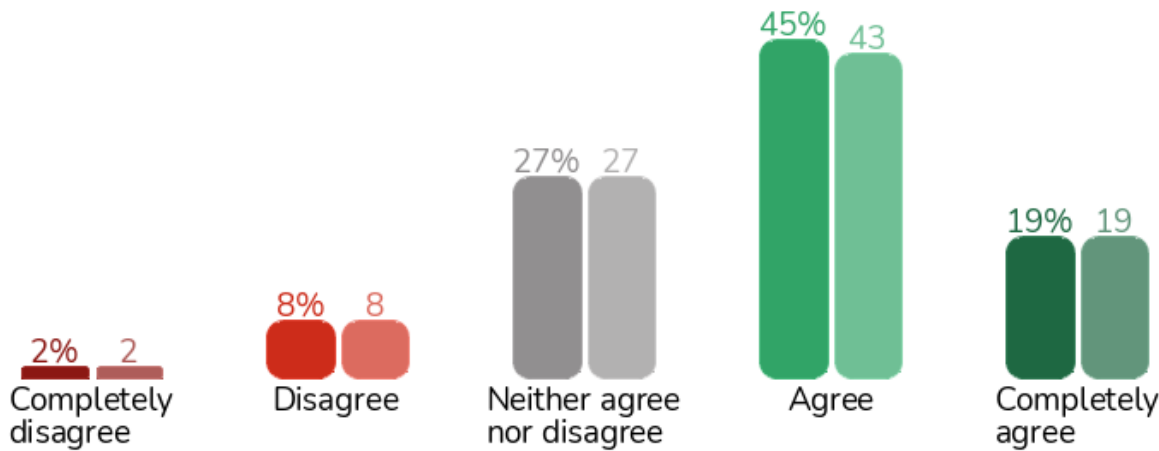
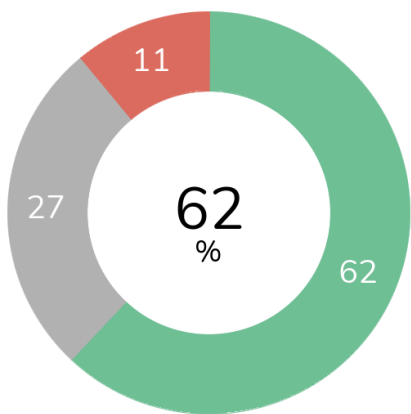
	LOW COMMITMENT			HIGH COMMITMENT			DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
I am motivated to come up with ideas for improvement of the existing processes and procedures.	31%		39%		30%		-
I enjoy my job, it's a positive work experience for me.	8%		26%		66%		↑+5%
I do not allow myself to be discouraged by partial failures or setbacks.	4%		14%		82%		↑+1%
I participate in changes and innovations which move the company forward.	18%		36%		45%		↑+3%
I try to do my work as best I can.	3%				96%		↑+1%
I point out possibilities for improvement and increase in productivity.	3%		24%		73%		↑+2%
I did something extra over the last month and in doing so supported the success of the company.	6%		40%		54%		↓-1%

COMMITMENT B0: HR

B0: HR

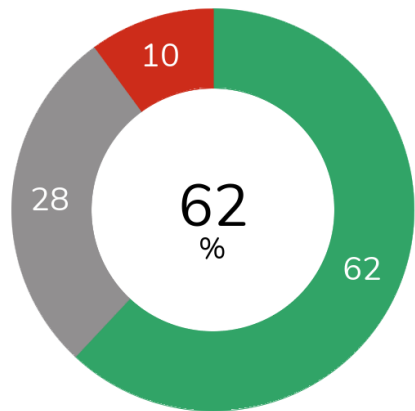


OVERALL

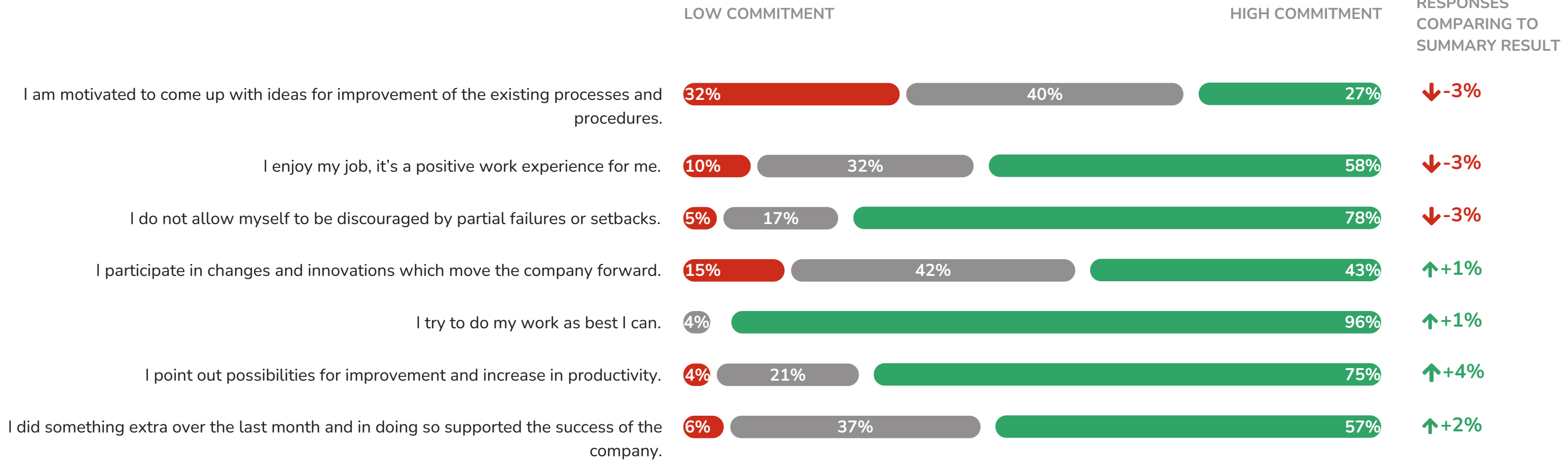
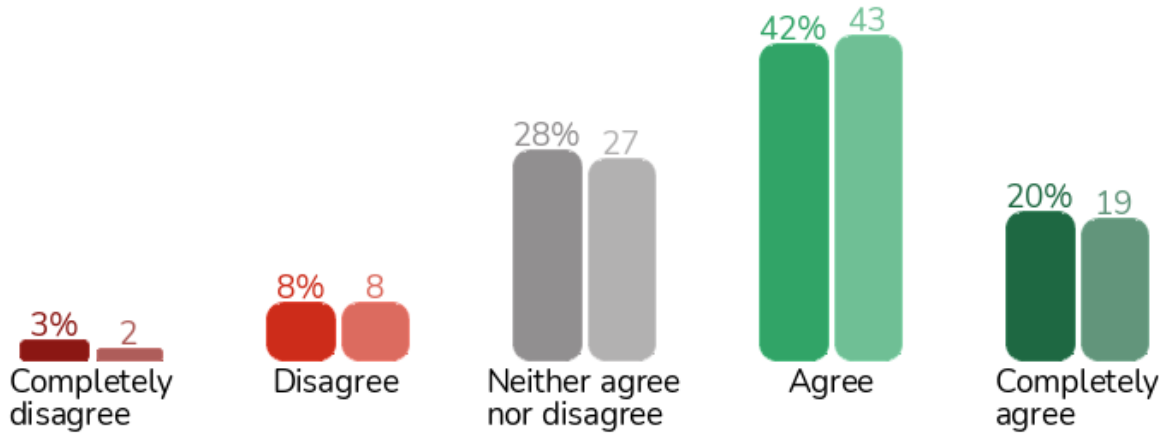
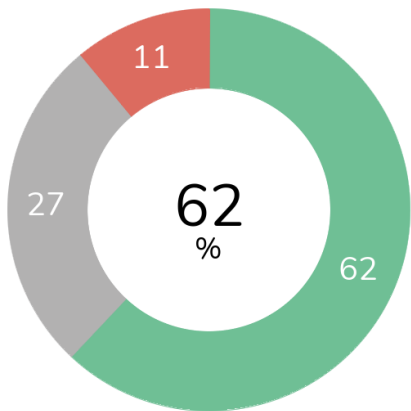


COMMITMENT B0: FINANCE

B0: FINANCE

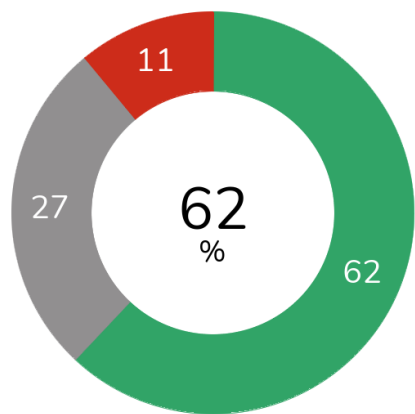


OVERALL

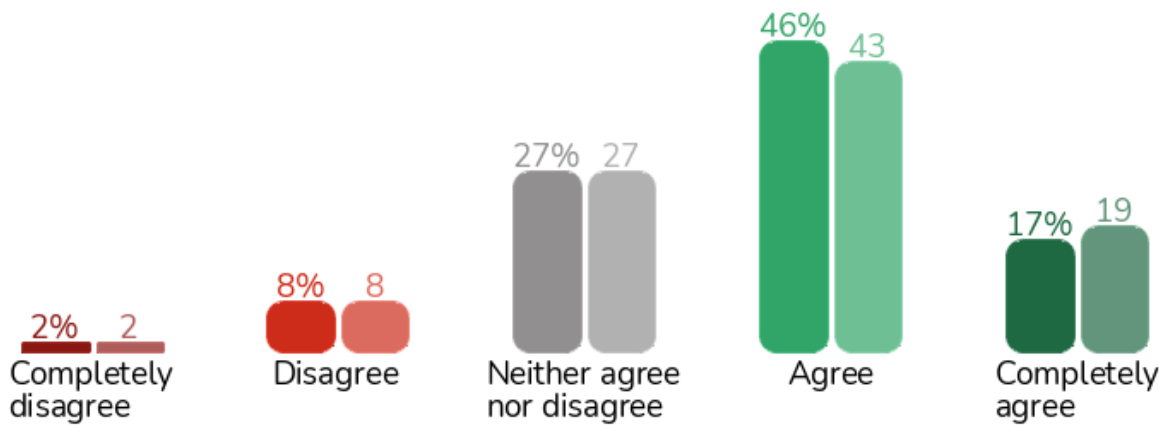
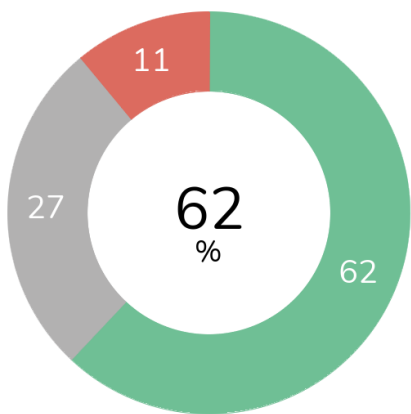


COMMITMENT B0: IT SERVICES

B0: IT SERVICES



OVERALL



	LOW COMMITMENT			HIGH COMMITMENT			DIFFERENCE AGREE RESPONSES COMPARING TO SUMMARY RESULT
	Completely disagree	Disagree	Neither agree nor disagree	Agree	Completely agree		
I am motivated to come up with ideas for improvement of the existing processes and procedures.	39%		33%	29%			↓ -1%
I enjoy my job, it's a positive work experience for me.	7%		29%	64%			↑ +3%
I do not allow myself to be discouraged by partial failures or setbacks.	3%		14%	83%			↑ +2%
I participate in changes and innovations which move the company forward.	13%		43%	43%			↑ +1%
I try to do my work as best I can.	1%		6%	93%			↓ -2%
I point out possibilities for improvement and increase in productivity.	3%		29%	69%			↓ -2%
I did something extra over the last month and in doing so supported the success of the company.	9%		36%	56%			↑ +1%

COMMITMENT **VS** OTHER OBSERVED AREAS

STRONGEST IMPACT ON COMMITMENT

I have the conditions to do what I know best and to provide high quality performance.

I have the possibility of expressing my opinion. I know that it will be taken seriously.

I can plan my career and professional direction within the company.

The offer of education is adequate and covers my requirements.

I know what my remit is and what is expected of me. I understand assignments set by my superior.

My line manager supports my development. He/she involves me in activities, thanks to which I learn new things.

Working hours and their scheduling suit me.

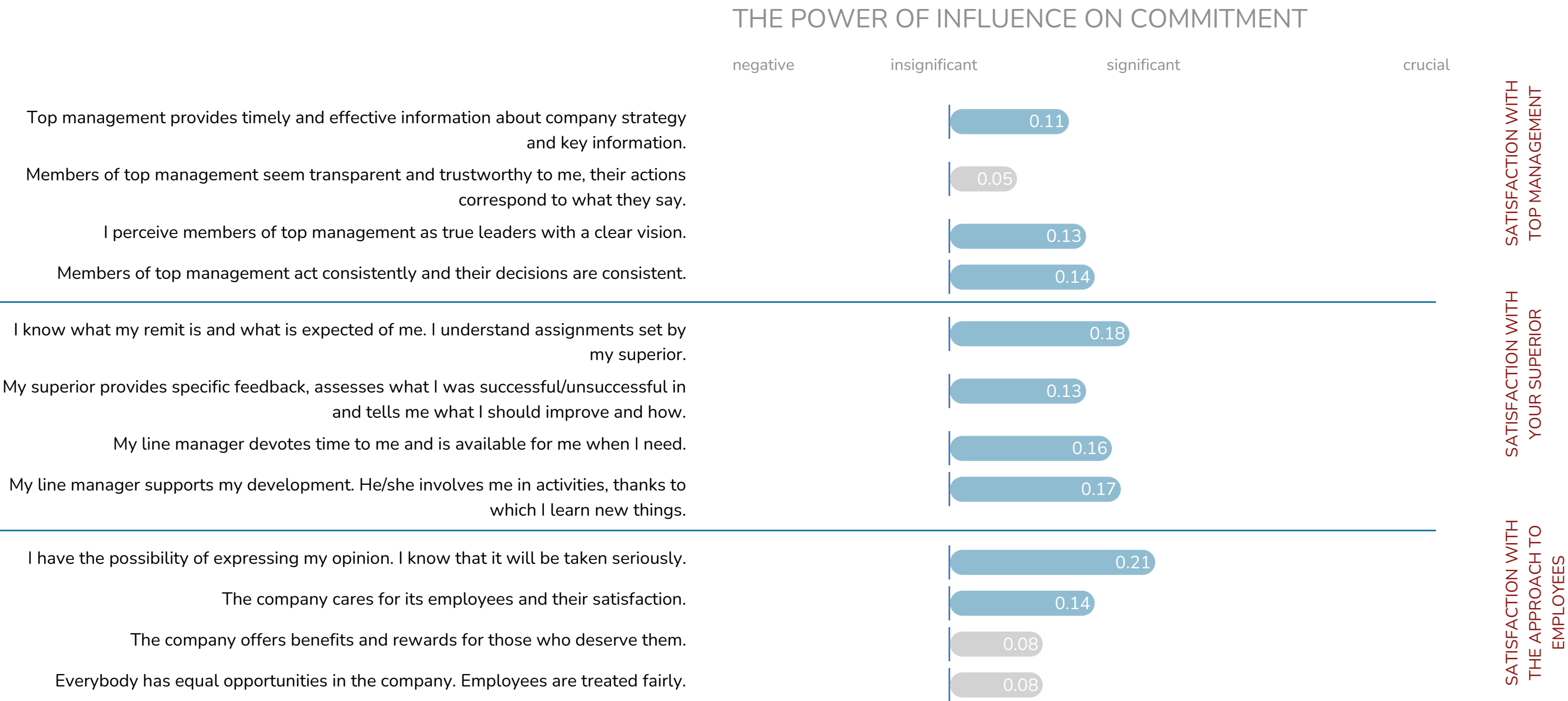
The information I receive is clear and I understand it.

My line manager devotes time to me and is available for me when I need.

I know who I can turn to if I need specific information.

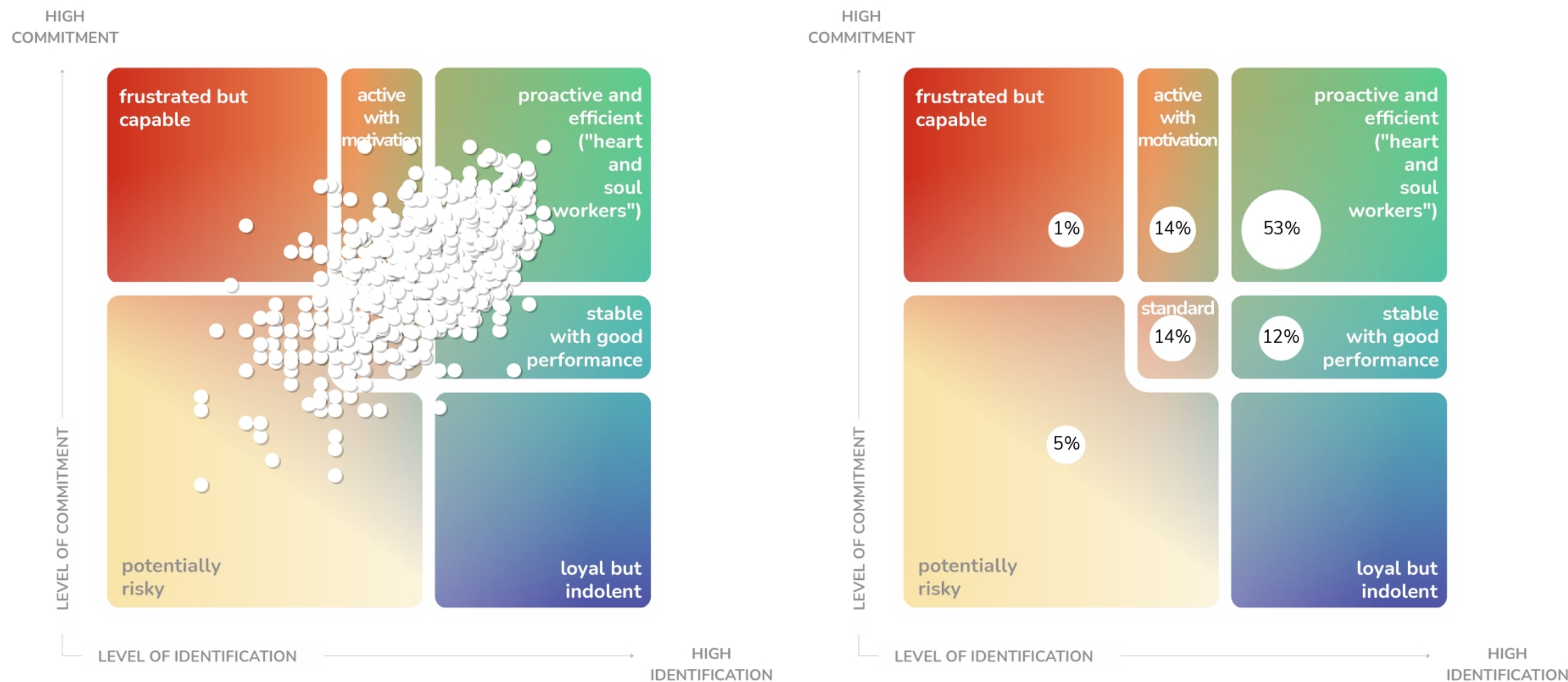
COMMITMENT vs OTHER OBSERVED AREAS

The graph shows the correlation of statements with commitment.
The influence is divided into the following levels for clarity: negative insignificant significant crucial





COMMITMENT vs IDENTIFICATION

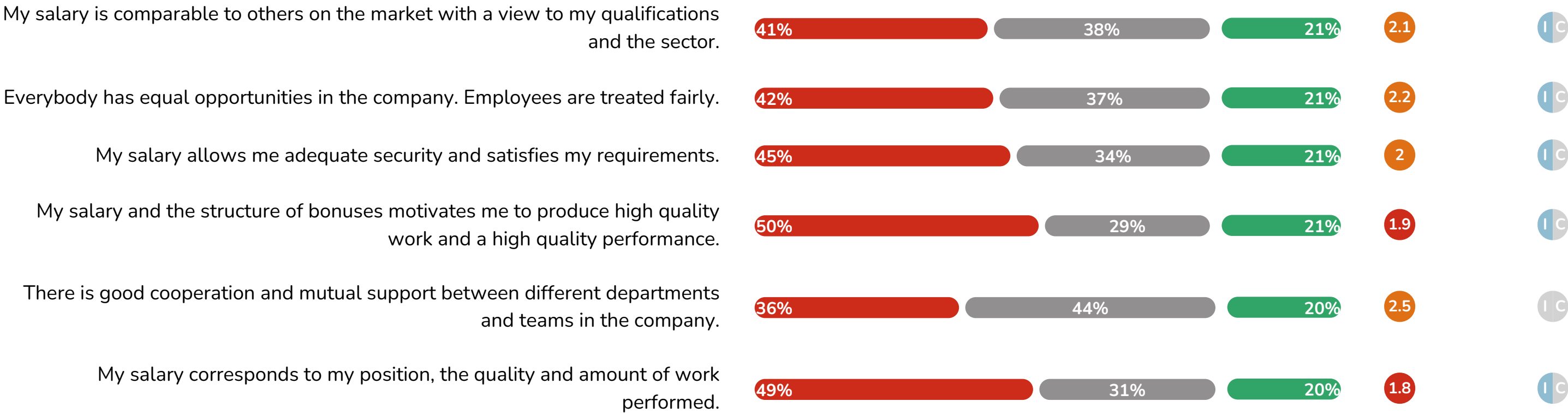


Note. Charts show distribution of employees by overall degree of commitment and identification. The level of commitment and identification then defines individual categories, which are named after the prevalent attitude in given group. The manner of depiction bases on the presumption that high degree of both commitment and identification are desirable, while low degrees of both areas are not. The left chart shows individual respondents. The right chart reflects the percentual representation of respondents in individual categories.

SATISFACTION BY OVERALL SATISFACTION RATE

	OVERALL DISSATISFACTION	OVERALL SATISFACTION	PRIORITY BY IMPORTANCE	INFLUENCE ON IDENTIFICATION / COMMITMENT
I know what my remit is and what is expected of me. I understand assignments set by my superior.	3% 10%	87%	1.9	I C
I know who I can turn to if I need specific information.	6% 14%	81%	2.2	I C
The colleagues I work with create an effective team. They do their utmost to ensure they perform good work.	7% 19%	74%	2	I C
Working hours and their scheduling suit me.	13% 22%	66%	2.1	I C
I have the appropriate equipment, aids and tools for my work.	15% 20%	65%	2.2	I C
Members of top management seem transparent and trustworthy to me, their actions correspond to what they say.	8% 29%	63%	2.1	I C
I have the conditions to do what I know best and to provide high quality performance.	10% 27%	63%	2.1	I C
The offer of education is adequate and covers my requirements.	12% 26%	61%	2.2	I C
I have good friends among my colleagues.	12% 29%	59%	2.8	I C
My line manager devotes time to me and is available for me when I need.	15% 27%	58%	2.2	I C
I have the possibility of expressing my opinion. I know that it will be taken seriously.	13% 30%	56%	2.3	I C

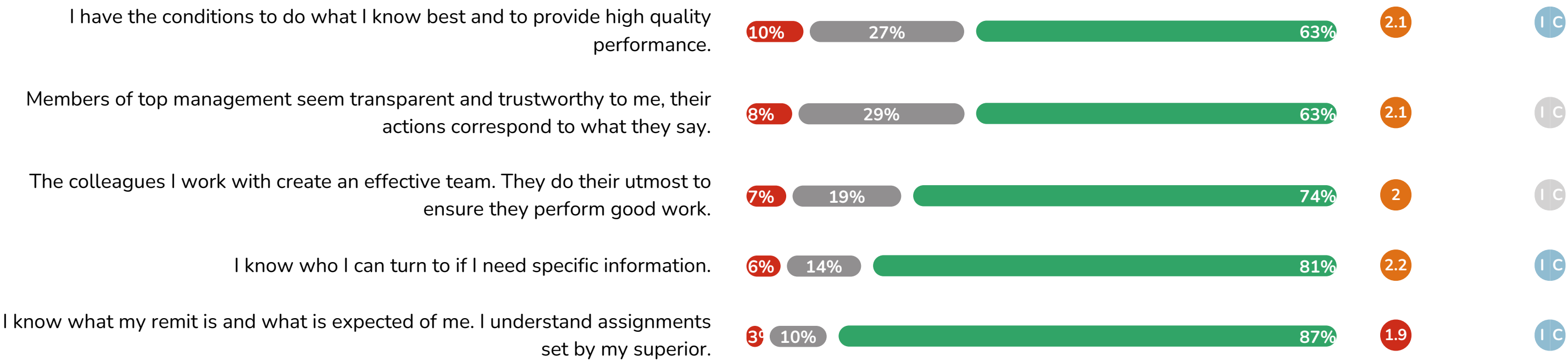




SATISFACTION BY OVERALL DISSATISFACTION RATE

	OVERALL DISSATISFACTION		OVERALL SATISFACTION		PRIORITY BY IMPORTANCE	INFLUENCE ON IDENTIFICATION / COMMITMENT
My salary and the structure of bonuses motivates me to produce high quality work and a high quality performance.	50%	29%	21%	1.9	I C	
My salary corresponds to my position, the quality and amount of work performed.	49%	31%	20%	1.8	I C	
My salary allows me adequate security and satisfies my requirements.	45%	34%	21%	2	I C	
Everybody has equal opportunities in the company. Employees are treated fairly.	42%	37%	21%	2.2	I C	
My salary is comparable to others on the market with a view to my qualifications and the sector.	41%	38%	21%	2.1	I C	
There is good cooperation and mutual support between different departments and teams in the company.	36%	44%	20%	2.5	I C	
The company offers benefits and rewards for those who deserve them.	35%	39%	27%	2.2	I C	
New employees are provided adequate support in terms of integration into the team.	27%	31%	42%	2.1	I C	
I have the possibility of long-term professional growth and self-development.	25%	44%	31%	2.5	I C	
The company cares for its employees and their satisfaction.	24%	39%	37%	2.1	I C	
I get fundamental and important information on time.	22%	34%	44%	2.1	I C	
The company allows me to coordinate my work and personal life.	21%	29%	50%	1.9	I C	

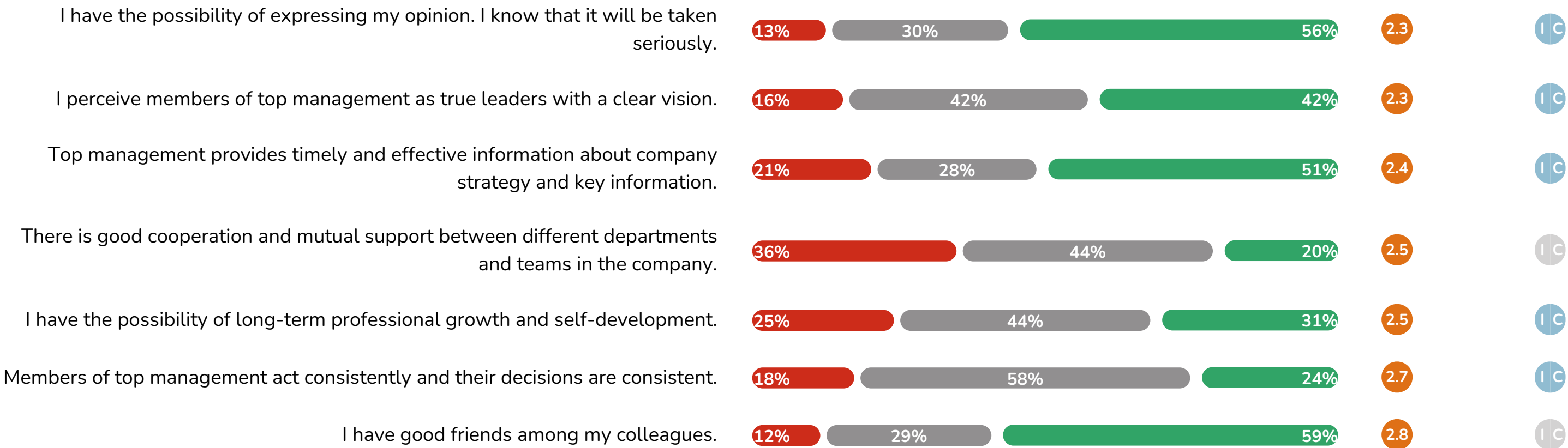




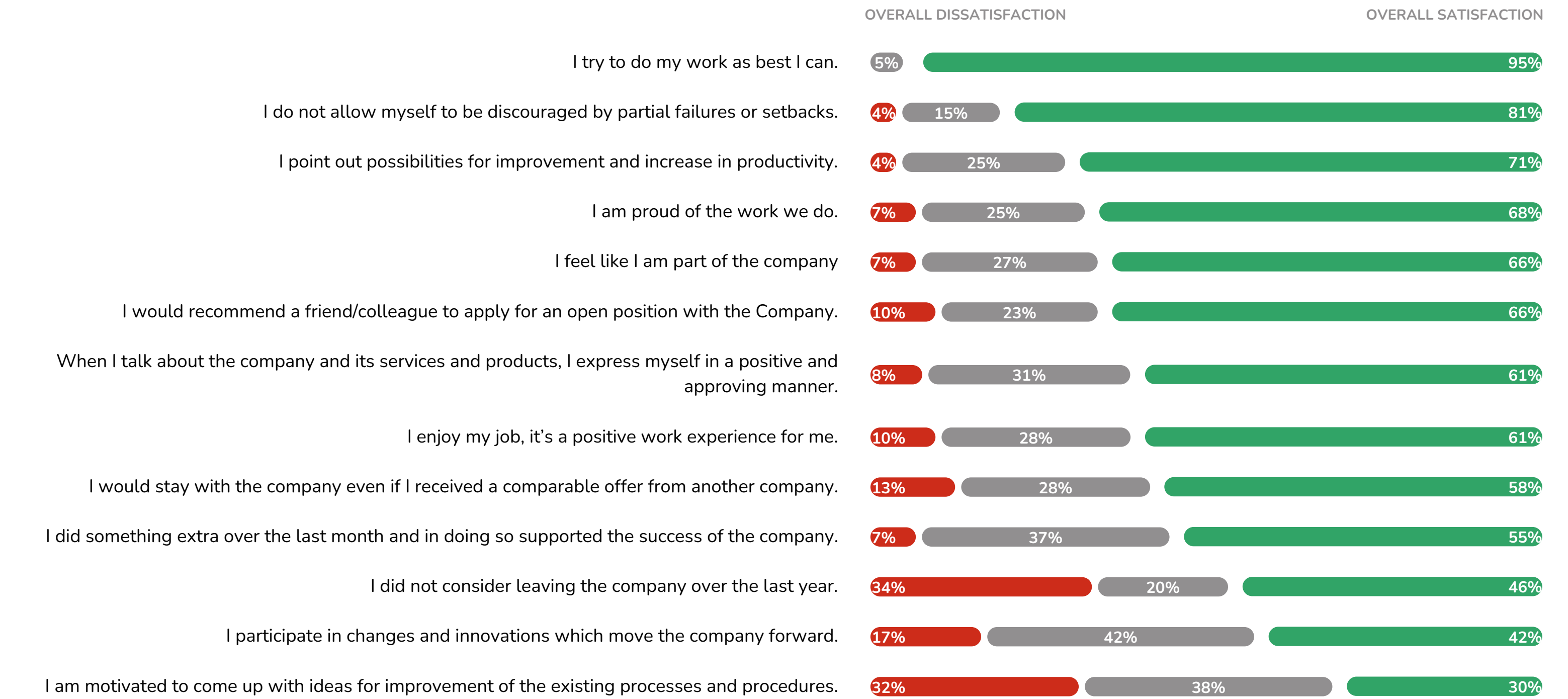
SATISFACTION BY IMPORTANCE



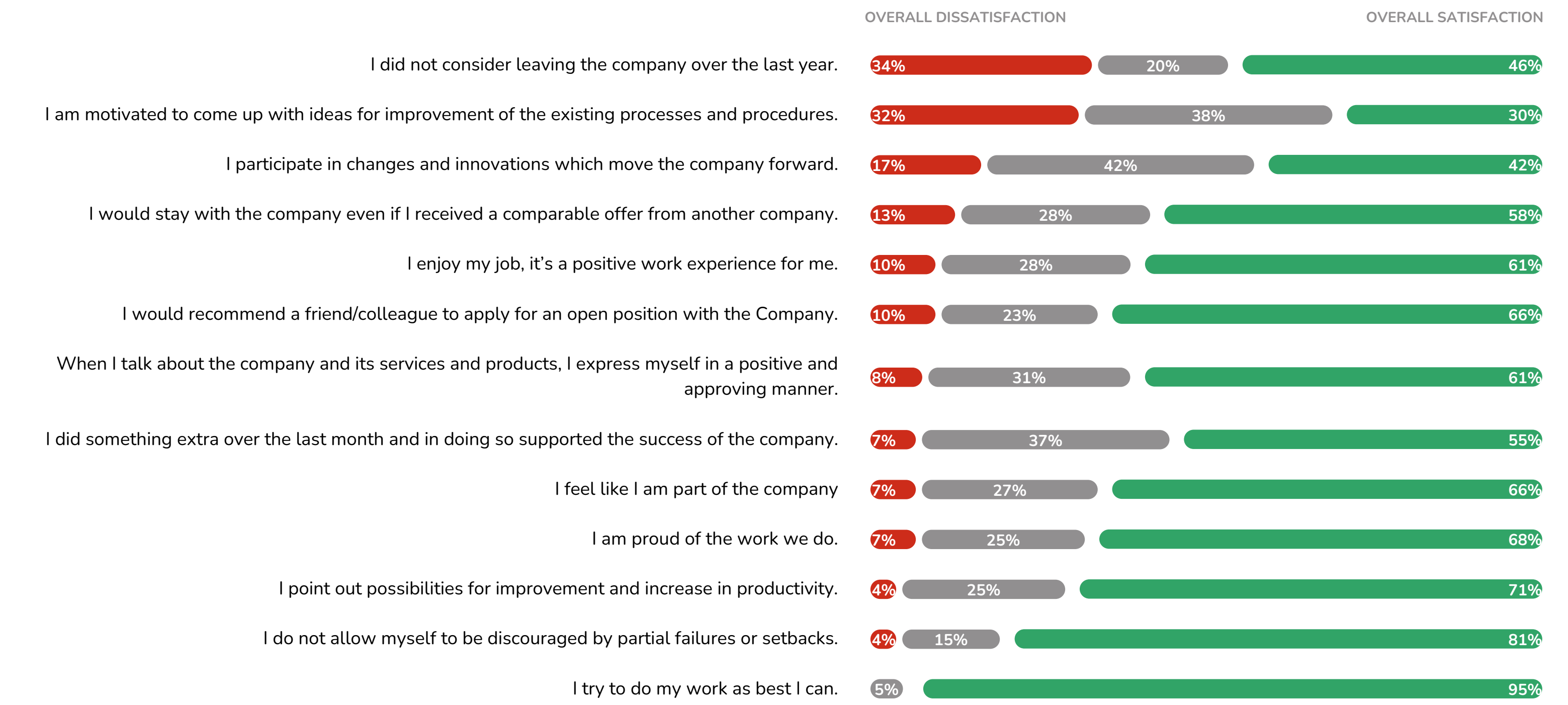




COMMITMENT, IDENTIFICATION BY OVERALL SATISFACTION RATE



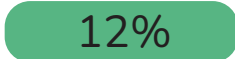


COMMITMENT, IDENTIFICATION BY OVERALL DISSATISFACTION RATE



AI ANALYSIS OF FREE COMMENTS

AI analysed comments from respondents a total of 10 times to ensure the accuracy of the results. It ranked the themes it identified in at least 8 of the 10 analyses by frequency and assessed their intensity, i.e. how often and strongly they were mentioned.

The following values are displayed for each topic:

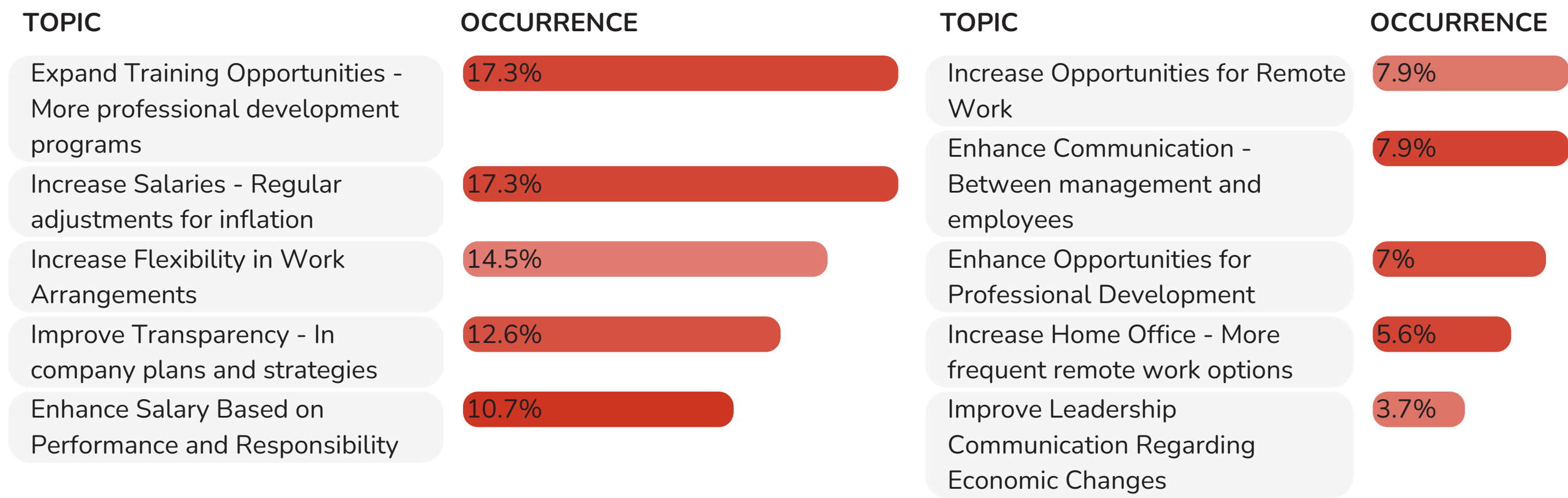
-  The occurrence value indicates how often the topic was mentioned in the comments, in relation to the total number of analyzed comments.
-  Intensity indicates how prominently the topic was mentioned and how emotionally charged the respondents' wording was.
-  The color indicates the positive/negative sentiment of the topic.

QUESTIONS AT THE END OF THE QUESTIONNAIRE: WHAT I LIKE IN THE COMPANY, WHAT I AM SATISFIED WITH.

TOPIC	OCCURRENCE	TOPIC	OCCURRENCE
Flexible working hours	16.5%	Open communication	6.9%
Leadership support	14.9%	Healthy and fresh snacks	6.9%
Company-provided training	14.1%	Team spirit and collaboration	6.5%
Opportunities for professional growth	12.9%	Modern and comfortable office space	6%
Work-life balance	10.9%	Home office options	5.6%
Wide range of refreshments	9.7%	Access to quality coffee	4.8%
Positive atmosphere	8.9%	Friendly work environment	4.4%
Supportive colleagues	8.1%	Nothing	3.6%
Fair and motivating rewards	7.3%	Appreciation from leadership	2%

Number of comments processed: 248. Number of comments without an identified topic (e.g. I don't know, etc.): 10

QUESTIONS AT THE END OF THE QUESTIONNAIRE: WHAT WOULD INCREASE MY SATISFACTION IN THE COMPANY.



Number of comments processed: 214. Number of comments without an identified topic (e.g. I don't know, etc.): 27